Static IP Set Up Guide

Verizon 7500 Wireless

Router/Modem

Verizon High Speed Internet for Business



Table of contents

Setting Up Your New Static Ip Connection And IP Address(es)	3
Steps To Set Up Your Static Ip Address(Es)	3
Setting Up Your Verizon High Speed Internet For Business Static IP Conne	ction 4
Section 1:	5
Configuring Your Verizon 7500 Wireless Modem Router with a Single IP	5
Section 2:	11
Configuring Your Verizon 7500 Wireless Modem Router with Multiple Static Ips Configuring Your Verizon 7500	Wireless
Modem Router with Multiple Static IPs	11
Section 3	21
Configuring your Static IP address into	21
Windows XP, Windows Vista and MAC OS X	21
Windows® XP - Set Up Single Or Multiple Static IP Addresses	21
Section 4	33
Troubleshooting If your Internet Connection is not working	33

verizon⁴

Setting Up Your New Static Ip Connection And IP Address(es)

This Static IP Set Up Guide will instruct you how to set up your new static IP connection and multiple IP addresses (if applicable). Static IP addresses have a dedicated connection to the Internet.

Steps To Set Up Your Static Ip Address(Es)

- 1 First make sure you have received a Service Activation Email from Verizon that states your Verizon High Speed Internet for Business service is activated at your location, billing has started and lists the
- Static IP address(es) you ordered:
- IP Address Quantity
- Starting IP Address

If you ordered more than one IP address, your IP addresses will run sequentially beginning with the starting IP address shown above.

- Subnet Mask
- Default Gateway Address
- Primary DNS
- Secondary DNS

Verizon High Speed Internet for Business Service will not work until you have been notified by Verizon that your service is activated.

- 2. Connect your new Verizon HSI 7500 wireless modem router to your computer following the "Quick Start Guide" in the box with the modem router.
- 3. Follow the instructions in this Static IP Set Up Guide that will help you configure your Static IP address into your operating system and troubleshoot if necessary.

After you set up your Static IP address(es), open your browser and go to **business.verizon.net** to learn about the Verizon Small Business Center, Verizon email, web hosting and where to get additional Verizon High Speed Internet for Business support.



Setting Up Your Verizon High Speed Internet For Business Static IP Connection

Section 1: Single Static IP Configuration

Section 2: Multiple Static IPs Configuration

Section 3: Operating System Configuration

- Windows® XP
- Windows Vista®
- MAC® OS X (10.4)
- MAC® OS X (10.5)

Section 4: Troubleshooting



Section 1:

Configuring Your Verizon 7500 Wireless Modem Router with a Single IP

Step 1 - Login: To get to the Verizon Wireless interface, enter in the browser address line: http://192.168.1.1

Connect to 19	2.168.1.1	28	
R		G	
Modem Secure			
User name:	🖸 admin	+ 😹	Admin
Password:		-	Password
	Remember my (Cancel	

After you have clicked "OK" in the secure screen, the Detect WAN Click on Detect Configuration to continue.

Main Defect WAN Coofiguration		etect WAN Configuration Results
	DHCP Results	DHCP Server Oscevered
	PFFeE Results	Not Tested
	Lest VC Tested (VFL / VCI)	0/35
	idetect configuration	Enable Continuous Ratries



Configuration page is displayed during a first time login.

verizon		
	Resetting Modern Please Wait	
	The madem is resetting in order for the requested changes to take effect. Your page will be releaded shortly.	
1		

During detection the modem will reset numerous times. Be sure to keep an eye on the DSL light status to know when the modem has obtained sync and is ready to continue.

Main Detect WAN Configuration		Results
	DHCP Results POPull Results Lett VC Tested (VPI / VCI)	CHCP Server Discovered Not Tested 0 / 35
	detect configuration	Enable Continuous Retries

When the modem has completed detection (or even if detection fails), wait for the DSL light to go solid and then click on the Main link in the left navigation menu.

Since this is the first login, a prompt is displayed to change the factory default User Name and password.

Fain	Wirefeas	My Network	Firewall Settings	Advanced	System
			Haue Callin		
Settings			Oser Setting	**	
	-	Full Namel		[American	1
		User Name (save sets	6661	C	1
		Sex Password:		0	
		Retype New Password		1	

7

This is the user name/password setting for the GUI interface. For the User Name, type "admin" or the name of your choice. Next, type a password (Be sure to write down your User Name and password and store it in a safe place for future use). Do not use the word "password" on this login screen. After clicking "Apply", then "OK" in the pop-up screen, you will be taken to the Main screen.



Note: Creating a User Name and password and the detection of WAN settings is only required on the first login to the modem. Future logins will not require these steps except when the gateway has been set to factory default settings.

From the MAIN screen, Gateway Status:







In the My Gateway panel of the Main page, view the DSL link field. If the status reads Not Connected, you do not have a DSL link. However, if DSL Link field displays Connected and the Speed (Down/Up) field displays numeric values, a DSL link has been established. Notice the Connection Type, Username and IP Address. In this example, the Connection Type is "PPP" (PPPoE).



Click on My Network.





The My Network page is displayed. Click on Network Connections.

Network Status				
Network Connections		Name	Status	Action
	9	Broadband Correction (DSL)	DSL Centrected	9
	15	LAN		P
	Ť.	Wireless Access Point	traties	₽.
	A	Versahort (Ethernet 1)	LAN port	P

This will bring you to the Network Connections screen. Click on Action. This will bring you to the Advance DSL Connection screen.

Click on Edit in the VCs section.

Connection Name	Default (profile used when auto connecting)		PP	PPP Status		Action	
My Connection	auto com	S.	Up		0	lisconnect	9
Add							8
Status Enabled	VP1	35	VCI	PPPoE	Protocol		Edit 59
•	0	35		PPPoc			9
Bridge Broadcast:	2						
Bridge Multicast:	2						
Spanning Tree Protocol:	10						



From the VC1 Configuration screen.

VC Status:	Enabled
VPI:	0
VCI:	35
PCR:	100
QoS:	USR 🖌
Protocol:	PPPoE 💌
PPPoE Settings	PPPoA PPPoE
IP Address:	Conned Por
Gateway:	0.0.0.0
DNS Primary:	0.000
DNS Secondary:	0.0.00
MRU Negotiation:	Disabled
LCP Echo Disable:	Not activated
LCP Echo Failures:	6 Must be between 1 and 30
LCP Echo Duration:	60 Must be between 5 and 300 second
LCP Echo Retry Duration:	10 Must be between 5 and 300 second
Tunneling:	Enabled

Click on the Protocol dropdown menu and select Bridge.

VC Status:	P Enabled	
VPD	<u>ko</u>	
VCI:	pis	
PCA:	100	
QuS:	(184 · ·	
Protocel:	Brdge 💌	
Bridge Moder	Bridge _	

Click on Bridge Mode dropdown menu and select Routed Bridge.

To set up static option.

VC Status:	2 6	nabled
VPI:	0	
VCII	35	
PCR:	100	
Qo5:	UBR	×
Protocol:	Bridge	•
Bridge Mode:	Routed	Bidge 🛩
Routed Bridge S	ettings ies automi	atically (enable DHCP Client)
Routed Bridge S O Obtain address O Use the follow	ettings ses autom ng static a	atically (enable DHCP Client) ddresses (disable DHCP Client)
Routed Bridge S O Obtain address O Use the followi IP Address	ettings ses automi ng static a	atically (enable DHCP Client) ddresses (disable DHCP Client)
Routed Bridge S Ottain address Ouse the following IP Address Subnet	ettings ses automi ng static a	atically (enable DHCP Client) ddresses (disable DHCP Client)
Routed Bridge S O Obtain address O Use the followi IP Address Subnet Gateway	ettings ses automi ng static a	atically (enable DHCP Client) ddresses (disable DHCP Client)
Routed Bridge S Obtain address O Use the follow IP Address Subnet Gateway DNS Primary:	ettings ies automi ng static a	atically (enable DHCP Client) ddresses (disable DHCP Client)
Routed Bridge S O Obtain address O Use the follow IP Address Subnet Gateway DNS Primary: DNS Secondary:	ettings ses automi ng static a	atically (enable DHCP Client) ddresses (dashie DHCP Client)



Section 2:

Configuring Your Verizon 7500 Wireless Modem Router with Multiple Static Ips Configuring Your Verizon 7500 Wireless Modem Router with Multiple Static IPs

Step 1 - Login: To get to the Verizon Wireless gateway interface, enter in the browser address line: http://192.168.1.1



After you have clicked "OK" in the secure screen, the Detect WAN Configuration page is displayed during a first time login.

Click on Detect Configuration to continue.

veri	n	
	Resetting Modern Please Wait	
	The madem is resetting in order for the requested changes to take effect. Your page will be releaded shortly.	
-		

During detection the modem will reset numerous times. Be sure to keep an eye on the DSL light status to know when the



modem has obtained sync and is ready to continue.

Main Detect WAN Configuration		Results
أأست والمتعاط	DHCP Results	DHCP Server Discovered
	Let VC Tested (VPI / VCI)	0/35
	delad configuration	Enable Continuous Retries

When the modem has completed detection (or even if detection fails), wait for the DSL light to go solid and then click on the Main link in the left navigation menu.

Since this is the first login to the gateway, a prompt is displayed to change the factory default User Name and password.

	N ireless		23	1	Section
. Prairie	Settings	THE INCLUSING	Settings	Auvinces	Healtering
			User Settion	05	
Settings		General	3 2010/01/2014	50	
	_	Pull Namel		American	1
		User Name (save sets	(Gen)		
		New Pessword:		0	
		Ratype New Password		1	

This is the user name/password setting for the GUI interface. For the User Name, type "admin" or the name of your choice. Next, type a password (Be sure to write down your User Name and password and store it in a safe place for future use). Do not use the word "password" on this login screen. After clicking "Apply", then "OK" in the pop-up screen, you will be taken to the Main screen.

verizon



Note: Creating a User Name and password and the detection of WAN settings is only required on the first login to the modem. Future logins will not require these steps except when the gateway has been set to factory default settings.

From the MAIN screen, Gateway Status:

In the My Gateway panel of the Main page, view the DSL link field. If the status reads Not Connected, you do not have a DSL link. However, if DSL Link field displays Connected and the Speed (Down/Up) field displays numeric values, a DSL link has been established. Notice the Connection Type, Username and IP Address. In this example, the Connection Type is "PPP" (PPPoE).

verizon

Click on My Network.

veri	on	22	2	×	
Plain	Wireless Settings	Hy Network	Firewall Settings	Advanced	System Hooitoring
Man-	My N	twork			Connected Devices
Network Connections	₹	Dell Type: UNKNO Status: CALINE Connection Type: WIRED	wm t	View Device Oetails Saname Device Delate Device Enable Application	To Ethernet: 1 device(x) Tri Wireless: 0 device(x) Q: USB: 0 device(x)
		IP Address 192.16 IP Address Allocation: Static 1 NAC Address 00(11)	6.1.39 P 43:53/E0:1C		Reast Device List

The My Network page is displayed. Click on Network Connections.

Network Status		Netwo	rk Connections	
Network Connections		Name	Status	Action
	9	Broadband Connection (DSL)	DSL Centrested	
	古	LAN		
	ř.	Wireless Access Paint	traties	₽.
	4	Versahort (Ethernet 1)	LAN port	

This will bring you to the Network Connections screen. Click on Action. This will bring you to the Advance DSL Connection screen.

Click on Edit in the VCs section.

verizon[/]

Connection Name	Defa (profile us- auto conn	ult ed when ecting)	PPP	Status	Action	Edit
My Connection	2	8	Up		disconnect	9
Add						8
•						
Bridge Broadcast	51					
Bridge Multicast:						
Spanning Tree Protocol:						

From the VC1 Configuration screen.

VC Status:	Enabled
VPI:	0
VCI:	35
PCR:	100
QoS:	UBR 🛩
Protocol:	PPPoE 🐱
PPPoE Settings	PPPoA PPPoC
IP Address:	Government Port
Gateway:	0.0.0
DNS Primary:	0.0.0
DNS Secondary:	0.0.0
MRU Negotiation:	Disabled
LCP Echo Disable:	Not activated
LCP Echo Failures:	6 Must be between 1 and 30
LCP Echo Duration:	60 Must be between 5 and 300 second
LCP Echo Retry Duration:	10 Must be between 5 and 300 second
Tunneling:	Enabled

Click on the Protocol dropdown menu and select Bridge.

VC Status:	P Enabled
VPD	
VCh.	(is
PCA:	100
QuS:	(184 x
Protocel:	Brdge 💌
Bridge Moder	(Brdge

Click on Bridge Mode dropdown menu and select Routed Bridge.

To set up static option.

VC Status:	Enabled
vPI:	0
VCI:	35
PCR:	100
Qo5:	UBR
Protocol:	Bidge 💌
Bridge Mode:	Routed Bidge
Routed Bridge 1	Settings sses automatically (enable DHCP Client)
Routed Bridge 1 O Obtain addres	Settings sses automatically (enable DHCP Client) ving static addresses (disable DHCP Client)
Routed Bridge 1 O Obtain addres O Use the follow IP Address	Settings sses automatically (enable DHCP Client) ving static addresses (disable DHCP Client)
Routed Bridge 1 Obtain address Ouse the follow IP Address Subnet	Settings sses automatically (enable DHCP Client) ving static addresses (disable DHCP Client)
Routed Bridge 5 O Obtain addres O Use the follow IP Address Subnet Gateway	Settings sses automatically (enable DHCP Client) ving static addresses (disable DHCP Client)
Routed Bridge 1 Obtain addres O Use the follow IP Address Subnet Gateway DNS Primary:	Settings sses automatically (enable DHCP Client) ving static addresses (disable DHCP Client)
Routed Bridge 1 Obtain addres Use the follow IP Address Subnet Gateway DNS Primary: DNS Secondary:	Settings sses automatically (enable DHCP Client) ving static addresses (disable DHCP Client)

Click on Bullet. Use the following static addresses (disable DHCP Client). This will give you the option to input the static IP Address, Subnet, Gateway and DNS. Enter the information (found in your Verizon Service Activation Email).

Enter the 1st IP Address of the block of IP's in the IP address field, the Subnet in the Subnet field, the Gateway in the Gateway field, and the Primary and Secondary DNS servers in the DNS fields.

Note: Remember the IP address entered here because you will need to reference it again.

Enabled Proxy Arp: ~

Check the checkbox labeled "Proxy Arp."

Return to the Main menu by selecting Main on the left column.

Select Advanced from the menu.

Click "Yes" at the warning screen.

Select Public LAN.

100 Main	Wireless Settings	My Network	Firewall Settings	Advanced	System
			Public LAN		
LAN					
		Enable DHCP Server			
		Public LAN Exable			
		Modem's Public IP Address	0.0.0	- E	
		Subnet Hask	0.000		

Note: Make sure DHCP is NOT enabled/checked.

Check the box next to Public LAN Enable.

Enter the 1st IP Address (of the block of IP's) in the Public LAN IP Address box.

This is the address the router will use to "bridge" the router to the computers on the network.

Enter the Subnet mask 255.255.255.248 into the Public LAN Subnet Mask box.

Make sure there is a check mark in the Public LAN Enable box.

Click Save to save the settings. The other IP's will be entered directly into the computers on the network.

Proceed to Section 3 for computer configuration instructions for multiple static IP addresses.

For each additional PC follow the instructions in Section 3, "Configuring your Static IP address into Windows XP, Windows Vista and MAC OS X."

Section 3

Configuring your Static IP address into Windows XP, Windows Vista and MAC OS X Windows[®] XP - Set Up Single Or Multiple Static IP Addresses

1. Click the Start button. Then click on My Computer.

verizon

2. Click on the My Network Places icon.

3. Click on View Network Connections.

4. If the LAN Connection is enabled, go to step 5.

Note: If LAN Connections is disabled, then right click on Local Area Connection icon and click on Enable.

Network Connections File Edit Advanced View Favorites Tools Help Search Back Folders LAN or High-Speed Internet â **Network Tasks** Create a new connection 1394 Connection Set up a home or small office network. Disable this network ocal Area Connection device Repair this connection Disable Status Rename this connection Repair View status of this connection Bridge Connections Change settings of this connection Create Shortcut Delete Rename * Other Places Properties Control Panel <

5. Right click on Local Area Connection then click on Properties.

6. The Local Area Connection Properties window should open. Click on Internet Protocol (TCP/IP) to highlight it then click on Properties.

7. Click on the General tab and select Use the following IP Address.

Enter the IP address Subnet Mask and Default gateway address (found in your Verizon Service Activation Email). Go down to "Use the Following DNS Server" section.

Click on Preferred DNS server textbox and enter the DNS 1 address (found in your Verizon Service Activation Email). Then click on Alternate DNS server textbox and enter DNS 2 address (found in your Verizon Service Activation Email).

Click "OK" at the Internet Protocol (TCP/IP) window.

ou can get IP settings assigned a is capability. Otherwise, you need a appropriate IP settings.	utomatically if your network supports d to ask your network administrator for tically
 Use the following IP address: 	
IP address:	10 12 12
Subnet mask:	A A A
Default gateway:	· · · ·
O Obtain DNS server address a	utomatically
Use the following DNS server	r addresses:
Preferred DNS server:	

Click "OK" at the Local Area Connection properties window.

8. Please restart your computer to apply new settings.

9. Open the browser and test your Internet connection by going to business.verizon.net to learn about the Verizon Small Business Center, Verizon email, web hosting and where to get additional Verizon High Speed Internet support.

Windows Vista®- Set Up Single Or Multiple Static Ip Addresses

Note: The steps in this section should be used to configure the computer to work with the Verizon 7500 Modem.

1. Click the Start button.

2. Click on Network.

3. Click Network and Share Center.

4. Click Manage network connections from the left menu.

5. Right-click Local Area Connection and click Properties.

6. Select Internet Protocol Version 4 (TCP/IPv4) and click Properties.

onnect using:		
Broadcom Net)	treme Gigabit Ethemet	
		Cashava
is connection uses	the following items:	Zousigore
Client for Mc	rosoft Networks	
CoS Packet	Scheduler	
File and Print	ter Sharing for Microsof	t Networks
Internet Prote	ocol Version & (TCP/IP	v6)
 Internet Prote Internet Prote 	ocol Version 6 (TCP/IP ocol Version 4 (TCP/IP	v6) v4)
Internet Prote Internet Prote Internet Prote Internet Prote Internet Prote Ink-Layer Te	ocol Version 6 (TCP/IP ocol Version 4 (TCP/IP opology Discovery Map	v6) v4) oper 1/0 Ditver
internet Prote	ocol Version 6 (TCP/IP ocol Version 4 (TCP/IP opology Discovery Map opology Discovery Res	v6) v4) pper 1/0 Ditver ponder
	ocol Version 6 (TCP/IP scol Version 4 (TCP/IP opology Discovery Map opology Discovery Res	v6) v4) pport I/O Ditiver ponder
	ocol Version 6 (TCP/IP ocol Version 4 (TCP/IP opology Discovery Mag opology Discovery Res	v6) v4) poper I/O Ditiver ponder Properties
	ocol Version & (TCP/IP scol Version 4 (TCP/IP opology Discovery Map opology Discovery Res	v6) v4) pper L/O Driver ponder P <u>roperties</u>
Internet Prote Internet	ocol Version & (TCP/IP scol Version 4 (TCP/IP opology Discovery Map opology Discovery Res Uninstall	v6) v4) pper I/O Driver ponder Ptoperties tocol. The default
Internet Prote Internet	ocol Version 6 (TCP/IP ocol Version 4 (TCP/IP opology Discovery Map opology Discovery Res Uninstall of Protocol/Internet Pro- protocol (Internet Pro- protocol Inter provides of	v6) v4) Driver ponder Properties tocol. The default communication

7. Enter the IP address Subnet Mask and Default gateway address (found in your Verizon Service Activation Email). Go down to "Use the Following DNS Server" section.

Click on Preferred DNS server textbox and enter the DNS 1 address (found in your Verizon Service Activation Email). Then click on Alternate DNS server textbox and enter DNS 2 address (found in your Verizon Service Activation Email).

ou can get IP settings assigned autom his capability. Otherwise, you need to or the appropriate IP settings.	abcally if ask your	your i netwo	rk adminis	ipports trator
Use the following IP address:	0			
IP address:	4	14	020 1	
Sybnet mask:	14		1.45	
Default gateway:	1	.9		
Obtain DNS server address autom	atically			
Use the following DNS server addr	esses:			
Preferred DNS server:		<u>+</u>	t:	
Alternate DNS server:	1	4	7	
			-	

Mac®Os X 10.4 - Set Up Single Or Multiple Static IP Addresses

Note: The steps in this section should be used to configure the computer to work with the Verizon 7500 Modem.

verizon

1. First click the Apple, Select Location, then click System Preferences.

3	Finder	File	Edit	View	Go	Window	Help
Ą	bout T	his M	ac				
C	iet Mac	os x	Soft	ware	1		
S	ystem A	Prefer	ence	s			
D	lock				•		
L	ocation	0.			*		
R	ecent li	ems			*		
F	orce Qu	iit					
5	leep						
R	estart						
S	hut Dov	wn					
L	og Out.			٥	×Q		
_	_						
	3 20	Ser.	-	0	e e		7

2. The System Preferences window opens. Click Network on the top menu.

verizon

Network	
	Q.
Location: Automatic	
Show: Built-in Ethernet	
P/IP PPPoE AppleTalk Proxies	Ethernet
Manually	•
L	(Ontions))
	(optional)
Configure IBuf	0
	Network Location: Automatic Show: Built-in Ethernet P/IP PPPoE AppleTalk Proxies Manually

3. The Network window opens. Select Built-in Ethernet in the show field. Select Manually in the Configure IPv4 field.

4. Enter your Static IP Address and Subnet Mask (found in your Verizon Service Activation Email). Click on the Router field and enter your Default Gateway Address (found in your Verizon Service Activation Email). Click on the Domain Name Servers textbox and enter the DNS1 and DNS 2 Server Addresses (found in your Verizon Service Activation Email). Click "Apply" Now.

5. Open the browser and test your Internet connection by going to business.verizon.net to learn about the Verizon Small Business Center, Verizon email, web hosting and where to get additional Verizon High Speed Internet support.

Mac® Os X 10.5 - Set Up Single Or Multiple Static IP Addresses

Note: The steps in this section should be used to configure the computer to work with the Verizon 7500 Modem.

1. First click the Apple, Select Location, then click System Preferences.

1	Finder	File	Edit	View	Go	Window	Help	
Al So M	bout This oftware Up ac OS X S	Mac odate oftwar	e					
Sy	stem Pref	ference	es					
D	ock					-		
Re	ecent Item	is			- 0			
Fo	orce Quit	Finder		r	0 % 3			
Sle Re Sh	eep estart 1ut Down.							
Lo	og Out Ve	rizon	Test L	.ab	ŵжС	2		

2. The System Preferences window opens. Click Network on the top menu.

3. The Network window opens. In the dropdown menu labeled Configure, select Manually.

	Location:	Automatic	
Ethernet Self-Assigned IP Bluetooth Not Connected	8	Status:	Connected Ethernet has a self-assigned IP address and may not be able to connect.
FireWire Not Connected AirPort On	*	Configure: IP Address: Subnet Mask:	Using DHCP
		Router: DNS Server: Search Domains:	
a second s			
Click the lock to p	revent further	changes. Networl	Assist me Revent App
Click the lock to p	revent further	changes. Network	Assist me Revent App
Click the lock to p Show All Ethernet Self-Assigned IP Bluetooth Not Connected	Location:	changes. Network	Assist me Revert App Q Connected Using DHCP Using DHCP with manual address Lixion RoutP
Click the lock to p Click the lock to p Show All Chlernet Self-Assigned IP Bluetooth Not Connected FireWire Not Connected AirPort	Location:	Changes. Network Automatic Status: Configue IP Address	Assist me Revert App
Click the lock to p Show All Click the lock to p Show All Click the show All Click the show All Show All Show All Show All Show All Show All Show A	Location:	changes. Netword Automatic Status: Configure IP Address Subnet Mask Router:	Assist me Revert App Connected Using DHCP Using DHCP with manual address Using RootP V Manually Off Create PPPoE Service
Click the lock to p Show All Show All Stif-Assigned IP Bluetooth Not Connected FireWire Not Connected AlfPort On	Location:	changes. Network Automatic Status: Configue IP Address Subnet Mask Router DNS Server Search Domains:	Assist me Revert App

4. Enter your Static IP Address and Subnet Mask (found in your Verizon Service Activation Email). Click on the Router field and enter your Default Gateway Address (found in your Verizon Service Activation Email). Click on the Domain Name Servers textbox and enter the DNS1 and DNS 2 Server Addresses Server Addresses separated by a comma and a space (found in your Verizon Service Activation Email). Click "Apply" Now.

Show All	Network	Q
Locati	on: Automatic	•
Dhernet Connected Bluetooth Nat Connected	Status: Connecter Ethernet is c address	d surrently active and has the IP
FireWire Yellow Not Connected AirPort Oc	Configure: Manually IP Address Subnet Mask: Router: DNS Server: Search Domains:	•
+ - 0.		(Advanced) (

5. Open the browser and test your Internet connection by going to business.verizon.net to learn about the Verizon Small Business Center, Verizon email, web hosting and where to get additional Verizon High Speed Internet support.

verizon

Section 4

Troubleshooting If your Internet Connection is not working

- If your connection is not working, here are some simple things you can try:
- Restart your computer.
- Check your Static IP setting; make sure the IP addresses are
- Correct and in proper position.
- If your connection is still not working, please call The Verizon
- Business Center at 1.888.649.9500, choose the option for
- Installation Support to verify that your Static IP is available.

