VERIZON UP TO SPEED JULY 23, 2021 12:00 PM ET

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>> HEY, HEY. EVERYBODY. WHAT A WEEK. I'M STILL **RIDING THE HIGH THAT** WE ESTABLISHED ON WEDNESDAY. YEAH. I'M PROUD OF THE V TEAM. WE DID IT. WE DID GOOD. LET'S TALK ABOUT THE WEEK'S HIGHLIGHTS, SO YOU KNOW WHAT I'M TALKING ABOUT. MONDAY, ANDY WAS LIVE WITH INTERN ADI, ALONG WITH TWO NETWORK ROCKSTARS GEORGE **RIGGINS AND** JULIE SLATTERY TO WALK US THROUGH SOME NETWORK WINS. TUESDAY. GEORGE KORONEOS WAS BACK TO TALK MIX AND MATCH 2 POINT 0, ALONG WITH WHOLE HOME WIFI AND OTHER GOODIES. WEDNESDAY. OF COURSE WE CELEBRATED OUR HARD WORK DURING OUR 2Q RESULTS WEBCAST AND GOT HYPE TO CLOSE THE SECOND HALF STRONG. WE EVEN GOT AN EPIC HANS AND ANDY HUG OUT OF IT! THURSDAY, WE INTRODUCED YOU TO SOME NEW ROBOT FRIENDS AND THE BRAND NEW ROBOTICS BUSINESS TECHNOLOGY UNIT AT NEW BUSINESS INCUBATION. WHAT A WEEK. I HAVE TO TELL YOU I LOVED THE ENERGY AT WEDNESDAY'S QUARTERLY LIVE SHOW. IF YOU HAVEN'T YET SEEN IT, BE SURE

TO CHECK OUT THE REPLAY. AND AT THE END HANS DIDN'T HAVE 3 THINGS TO TALK TO FRIENDS AND FAMILY AT THE DINNER TABLE, BUT 4! AND REMEMBER WHEN TALKING TO FRIENDS AND FAMILY, DON'T FORGET TO SHARE OUR FRIENDS AND FAMILY PROMO CODE WHICH CAN BE FOUND ON THE FRIENDS & FAMILY ABOUT YOU PAGE. I FOUND A COPY. OKAY. LET'S TAKE A TURN AND TALK ABOUT WHAT'S HAPPENING TODAY. AND LET'S START WITH THE WILDFIRES ON THE WEST COAST. I COULDN'T BELIEVE THAT THE HAZE WE SAW ON WEDNESDAY HERE IN NEW JERSEY WAS SMOKE THAT HAD DRIFTED ACROSS THE COUNTRY FROM THE FIRES. THESE ARE MASSIVE FIRES AND VERIZON IS OF COURSE ON THE SCENE. SO FAR: VERIZON FRONTLINE TECHNOLOGY HAS BEEN DELIVERED TO MORE THAN 70 LOCATIONS BY THE VERIZON RESPONSE TEAM (VRT) TO HELP ENABLE MISSION-CRITICAL COMMUNICATIONS IN REMOTE AREAS. THE VRT IS SUPPORTING, OR HAS SUPPORTED, INTERAGENCY WILDLAND FIRE MANAGEMENT TEAMS IN THEIR EFFORTS TO COMBAT FIRES IN 15 STATES. AND JUST AS A REMINDER. VERIZON FRONTLINE IS OUR ADVANCED NETWORK AND TECHNOLOGY BUILT FOR FIRST RESPONDERS, DEVELOPED OVER THREE DECADES OF PARTNERSHIP WITH THE PUBLIC SAFETY COMMUNITY. OUR THANKS TO VRT AND THE FIRST RESPONDERS WHO ARE BRAVELY BATTLING THESE FIRES.

PRAYING THAT

THE PEOPLE AND ANIMALS IN THE AREA ARE TAKEN CARE OF. YOU CAN DONATE TO THE V FUND. IT IS SUPPORTED BY YOUR DONATIONS. IT HELPS THEM DISPLACED FROM THEIR HOMES DUE TO NATURAL DISASTERS AND FIRES AND EVEN DOMESTIC VIOLENCE. A REALLY, REALLY GREAT WAY TO HELP OUT YOUR FELLOW V TEAMERS. PLEASE CONSIDER GIVING TODAY. YOU KNOW WE LOVE OUR V TEAM WINS AND WE GOT TO SEE OUR NEWEST SPOT ABOUT OUR RECENT NETWORK WINS. WE GOT TO HEAR FROM DIEGO - LET'S TAKE A LOOK. NOW YOU SAW US TALKING ABOUT ACCESSORIES DURING THE

QUARTERLY AND NOW WE HAVE MORE

GOOD NEWS ABOUT OUR

>> I TELL YOU THIS. THERE'S ONLY ONE BEST NETWORK IN AMERICA: VERIZON. DON'T LET ANYONE TELL YOU OTHERWISE. TO REINFORCING, THE OLYMPICS WE'RE LAUNCHING THE NEW CAMPAIGN THAT EVERYBODY IN AMERICA GETS REMINDED THERE'S ONLY ONE BEST NETWORK. LET'S ROLL THE VIDEO.

>> WE DID IT AGAIN. VERIZON HAS BEEN NAMED AMERICA'S MOST RELIABLE NETWORK. AND OUR CUSTOMERS RATED US NUMBER ONE FOR NETWORK QUALITY IN AMERICA ACCORDING TO JD POWER. NUMBER ONE IN RELIABILITY 16 TIMES IN A ROW. MOST REWARDED FOR NETWORK QUALITY 27 TIMES IN A ROW. PROVING ONCE AGAIN THAT NOBODY BUILDS NETWORK LIKE VERIZON. THAT'S WHY WE'RE BUILDING 5G RIGHT. THAT'S WHY THERE'S ONLY ONE BEST NETWORK.

>> THE AD REALLY SHOWS YOU WHAT IT TAKES TO BUILD OUR NETWORK. IT TAKES ALL OF US. IT TAKES PEOPLE ALL OVER AT THE WORLD. IT TAKES HARD WORK AND EQUITY TO KEEP IT RELIABLE AND RUNNING THE WAY IT DOES. WE HAVE A LOT TO BE PROUD OF. I'M SO GLAD THAT WE ARE ABLE TO CELEBRATE TODAY. WE'RE GOING TO GO BACK TO THE QUARTERLY AND TALK ABOUT THE NEWS BROKEN THERE AS WELL.

NOW YOU SAW US TALKING ABOUT ACCESSORIES DURING THE QUARTERLY AND NOW WE HAVE MORE GOOD NEWS ABOUT OUR ACCESSORIES: WE'VE GOT NEW PACKAGING FOR OUR IN-STORE ACCESSORIES WITH SOME CRAZY COOL FEATURES. FOR STARTERS, IT'S 100% READY FOR RECYCLING. THE BOXES AND ITS COMPONENTS ARE MADE WITH 100% POST-CONSUMER WASTE PAPER, AND THE UPDATES MADE HAVE REDUCED CO2 EMISSIONS BY 22%. EACH PURCHASE HELPS MEET VERIZON'S GOAL THIS YEAR OF PLANTING A TREE FOR EACH QUALIFYING ACCESSORY SOLD. UP TO 1 MILLION TREES. THE PURCHASE SUPPORTS OUR CITIZEN VERIZON COMMITMENT TO CLIMATE PROTECTION. AS FOR OUR ACCESSORIES, MANY OF OUR PRODUCTS ARE NOW MADE WITH 50% RECYCLED PLASTICS OR SUSTAINABLE PLANT-BASED MATERIALS AND SOME PROVIDE A LIMITED LIFETIME WARRANTY. FROM THE HEALTH OF OUR PLANET TO OUR OWN COLLECTIVE MENTAL HEALTH, OUR ERG ADVANCE HELD A LARGE EVENT LAST WEEK ON THE INTERSECTIONALITY BETWEEN MENTAL HEALTH AND BIPOC. A CONVERSATION THAT SPARKED A LOT OF INSIGHTS. MAKE SURE TO CHECK OUT THE FULL REPLAY THAT WILL BE LINKED IN TODAY'S ARTICLE. FURTHERMORE. THIS MONDAY, JULY 26 MARKS THE 31ST ANNIVERSARY OF THE AMERICANS WITH **DISABILITIES ACT - FOR A LIST** OF ALL OF THE RESOURCES AND EVENTS TAKING PLACE THIS MONTH - BE SURE TO CHECK OUT THE ARTICLE LINKED IN TODAY'S STORY. WE HAVE BEEN TALKING ABOUT EVERYTHING TODAY. WITH VERIZON MOBILE PROTECT, YOU'LL NOW HAVE ACCESS TO SAME-DAY DELIVERY AND SETUP FOR REPLACEMENTS AND NEW DEVICES PURCHASED ON VERIZON.COM. YOU'LL GET ACCESS

TO TECH COACH AND SECURITY ADVISOR EXPERTS, AVAILABLE 24/7 TO HELP RESOLVE SECURITY VULNERABILITIES. THESE NEW BENEFITS ARE IN ADDITION TO UNLIMITED CRACKED SCREEN REPAIRS AND BATTERY REPLACEMENT FOR ALL ELIGIBLE DEVICES. NOW TO END OFF THE SHOW WITH SOME EXTRA GOOD NEWS - EACH YEAR. THE RIPPLE OF HOPE AWARD GALA CELEBRATES LEADERS OF THE INTERNATIONAL BUSINESS. ENTERTAINMENT, AND ACTIVIST COMMUNITIES WHO HAVE DEMONSTRATED A COMMITMENT TO SOCIAL CHANGE AND REFLECT ROBERT KENNEDY'S PASSION FOR EQUALITY, JUSTICE, BASIC HUMAN RIGHTS. THIS YEAR OUR VERY OWN HANS VESTBERG WILL BE HONORED ALONGSIDE STACEY ABRAMS: JOSÉ E. FELICIANO; AND DEVEN PAREKH. WAY TO GO HANS. ALONG WITH SOME GUY WE SAW ON "30 ROCK." ALEC BALDWIN. THERE'S A PASSION. NOW THE WORLD KNOWS HOW MUCH YOU ARE DOING FOR US AS WELL. WE'RE SO PROUD OF YOU. WE'RE PROUD THAT YOU ARE LEAVING THE WAY FOR US, HANS. I HOPE YOU HAVE A WONDERFUL AND SAFE WEEKEND. I'M DIANA ALVEAR, UNTIL NEXT TIME, YOU'RE UP TO SPEED.