

## **Up To Speed**

### **Thursday, October 10, 2024**

Hey V Team, Thanks for tuning in for this update on Hurricane Milton, as you know the powerful storm made landfall in Florida last night as a Category 3 storm.

Our Verizon response teams are on the ground working around the clock to help folks affected by the recent hurricanes and we have an update on just that from Matthew Tuck from our network operations team.

Hey, folks. Matthew Tuck here from Valdosta, Georgia,

where we are staging and now moving assets down to respond to Hurricane Milton.

Many of these assets have been running since the start of the response for Hurricane Helene.

So we're taking the time here to troubleshoot, PM those assets,

make sure they're ready to go to provide the critical connectivity required for the folks impacted by Hurricane Milton.

So you'll see folks over here with trucks picking up assets. We've got Big Red here.

We have got a whole host of satellite assets here ready to go and deploy as soon as safely possible.

So they will be rolling out today and heading south to make sure folks are connected.

A massive shout out to all the teams on the ground. The V Team truly appreciate your relentless effort.

And in response to the hurricane, Verizon and Verizon Value Brands are providing an initial relief offer to help affected customers.

From October 9th to October 23rd, Verizon will waive domestic call, text and data usage for postpaid consumer and Verizon Small Business customers in multiple counties, including Indian River and Sarasota.

Verizon Value Brands and Prepaid customers will have relief until the 23rd as well.

For a full list of included counties, head over to today's story.

Now to what you can do. V Team, the folks affected by these storms need your help and you can do so by donating to the VtoV Employee Relief Fund.

The fund directly helps V Teamers who are displaced by a natural disaster with funds to help with shelter and other necessities.

Now, I do want to take a moment to thank the many generous donors who have already donated.

Those funds will make a big difference.

There are many ways to donate, including a payroll deduction.

You can learn more about VtoV, including how to apply for grant and all the ways to give in today's story.

Be sure to stay tuned to Up To Speed for more updates and of course, on social.

If you're not following us already, you can do so @InsideVerizon.

Until next time, you're up to speed.