## Up To Speed Tuesday, October 29, 2024

Hey V Team, here's your news rundown for the week,

starting with a reminder that annual enrollment is open through October 30th for west associates and management employees.

If you haven't already, now is a good time to review your benefits and consider the choices you can make for 2025.

Go to Verizonbenefits.com to learn more.

Got swag? Verizon swag that is.

If you're one of those people still holding on to your dear vintage Verizon attire, don't worry you can recycle it at one of our participating offices from November 6th through December 20th.

And get this you'll get 45 minutes of volunteer time.

I cannot wait to drop off all of my drawers and drawers of Verizon attire.

We'll make sure that we'll link all the details in today's story.

Now for a couple of recaps.

You may remember when we kicked off Customer Service Appreciation Week.

Well, there were celebrations across the country from Temple Terrace to Cary,

to share appreciation for all of our hardworking customer facing V Teamers.

A big thank you to their diligence and care for our customers.

Did you catch the 3Q earnings webcast? I sure hope so.

But if you didn't, we'll have the replay in the story for you to check out.

If you tuned in, you probably realize that the star of the show was Fixed Wireless Broadband,

which is so hot we reached 4.2 million subscribers even faster than planned and are going for 8 to 9 million by 2028.

But how much do you know about fixed wireless products for business?

If you want to learn more, the VBG marketing team created a video series that shows our FWA business offerings.

And it's as simple as one, two, three.

That's why we have actual triplets in the first commercial.

Businesses, like people can look a lot alike but have different needs from small to midsize to enterprise.

Check out today's story for a link to the video, along with a few more that dig deeper into each tier. From our largest government customers and corporations to the mighty mid-sized customers and of course, the small businesses where everything starts.

Pretty soon you'll be able to talk about them like a pro.

And before I go, I do want to give a big shout out to all the folks who participated in last week's final round

of the first ever Verizon Innovation Accelerator.

You may remember that Chris Halton came on Up To Speed back in July

and asked employees from all parts of the business to submit their ideas for new, groundbreaking Verizon products or services.

Well, last week it was quite the showdown with three teams left standing.

They each took the stage to present their ideas before a VLC filled panel,

and guess what? The ideas were so good that the judges unanimously voted to fund all three. All the participants will be involved in seeing their ideas come to life.

A big congratulations to all the creative V Teamers. I hear your ideas are going to be game changers for Verizon.

Well, team, that's it for this week. Thanks for tuning in. And until next time, you're up to speed.