



DC Relay Service

DC Relay Service is operated 24 hours a day, seven days a week under contract for Verizon DC by AT&T. DC Relay transmits conversations between people who use text telephones (TTYs), or telebraille (TB) and people who use voice telephones.

How does DC Relay Service work?

A person who is deaf, hard-of-hearing or speech disabled types his or her conversation using a TTY. A person who is deaf and blind may use either a TTY or a TB. The message is relayed by a skilled Communications Assistant (CA) who reads it to the hearing person. The CA relays the hearing person's exact spoken words by typing them back to the TTY user, verbatim. Each call is handled in strict confidence.

Contact DC Relay

Service	Phone Number
All Relay Services	711
Non-hearing Callers	202-855-1234
Hearing Callers	202-855-1000