

# Verizon Business Service and Support Text/SMS Messages - Terms and Conditions

## **What are Verizon Business Service and Support Text/SMS Messages?**

These are messages related to service and support for certain Verizon Business offerings described below. The frequency of messages will vary based on your Verizon service and support needs.

- If you are speaking with Verizon Business direct agents about certain products and services, including Fios, Fios TV One, Business Digital Voice, Voice, Basic Internet, or Value Added Services, you may choose to receive up to three (3) service and support-related messages related to price quote inquiries for these products and services (sent from the long code 9146771078).

## **How do I sign up for Verizon Business Service and Support Text/SMS Messages?**

During a transaction, you may be asked for consent to receive service and support-related text/SMS messages.

## **Is it free?**

Although there is no charge from Verizon for these Service and Support Text/SMS Messages, message and data rates may apply depending on your wireless carrier plan. For questions about your plan, contact your wireless carrier.

## **What if I don't want to receive any additional messages from the long code 9146771078?**

If you wish to stop receiving Service and Support Text/SMS Messages, simply text "Stop" to the long code. It will be an immediate preference change.

## **Commands**

**Stop:** At any time you can text "Stop" to the long code 9146771078. This will prevent you from receiving any future Verizon Business Service and Support Text/SMS messages from that long code to your mobile number. After doing so, you will receive a confirmation message that you have successfully opted out.

**Help:** At any time you can text "Help" to the long code 9146771078. Texting "Help" will return the following message: "Please call 1800 Verizon for additional assistance."

## **What are the Participating Carriers?**

AT&T, Verizon-Alltel, T-Mobile®, Sprint, U.S. Cellular, MetroPCS, Virgin Mobile, Cricket, nTelos, Cellcom, C Spire Wireless (Cellsouth), Cincinnati Bell - Now

VZWcustomers, Carolina West Wireless, Appalachian Wireless, Chariton Valley Cellular, Coral Wireless, Cross (dba Sprocket), DTC Wireless, Duet IP, EpicTouch, Leaco, Mosaic, Nemont/Sagebrush, Peoples Wireless, Pine Cellular, Pioneer, Revol Wireless, Rina - Custer, Rina- All West, Rina- Cambridge Telecom Coop, Rina- Eagle Valley Comm, Rina- Farmers Mutual Telephone Co, Rina- Nucla Nutria Telephone Co, Rina- Silver Star, Rina- South Central Comm, Rina- Syringa, Rina- UBET, RinaManti, United Wireless, Aio Wireless, ACS Wireless, Bluegrass Cellular, Cellone Nation, Cellular One of East Central Illinois, Chat Mobility, Element Mobile, Flat Wireless, LLC, GCI Communications, Golden State Cellular, Illinois Valley Cellular, Immix/Keystone Wireless, Inland Cellular, iWireless, Nex-Tech Wireless, Northwest Missouri Cellular, Panhandle Telecommunications, Plateau Wireless, SouthernLINC Wireless; SouthernLINC Communications, SRT Wireless; SRT Communications, Thumb Cellular, Viaero Wireless, West Central Wireless (WCC)

**Disclaimer**

Carriers are not liable for delayed or undelivered messages.

**Privacy Policy**

<http://www.verizon.com/privacy>