

Network Resource Request

Fact Sheet

How to request a Verizon Response Team network resource.

During emergencies, Verizon is ready to provide communication assets and resources to local, county, state and federal public safety agencies. Verizon has a large number of mobile network assets strategically located across the U.S., ready to be deployed in emergencies and for public safety demonstrations.

In the event of an emergency incident, where there is a need for a mobile network asset, the requesting agency should contact the Verizon Response Team hotline, their local Verizon Response Manager, or their Verizon representative to request deployment of the asset.

Agencies that want to request mobile network assets for preplanned events should contact their Verizon representative. All non-emergency requests must be received six months before the event.



Be prepared with the answers to the questions below:

1. Is this an emergency request or a planned event request?
2. Where is the location of the incident or event? What's the address or latitude and longitude?
3. Is the location inside a building or outside in an open area?
4. What is the access capability and size of area?
5. Is there open internet wireline backhaul available?
6. How many potential users will be at the location?
7. What is the estimated timeframe of the event or incident?

Verizon will be responsible for the setup, takedown and the maintenance of all assets.

Learn more.

For more information, contact the Verizon Response Team at 800.981.9558.

