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# Table 17.2.3.4 - Toll-Free Network Access Transport

Contractor's Description of Service, include required service description, features and additional features offered by the Contractor: Toll-free network access transport service at variable speeds.

Geographic Availability: Based upon availability of facilities including Sacramento and Los Angeles.

Service Limitations and Restrictions: Service availability including CLLI Codes FROKCA11W12 and LSANCA03.

Table	17.2.3.4 - Toll-Free Net	work Access T	ransport								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and Additional Information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
Table	17.2.3.4.a - Toll-Free N	etwork Access	Transport								
1	Dedicated Access Transport DS1	DDAT0001	Each	Dedicated Transport at DS1 speed or equivalent up to 1.544 Mbps or 24 channels, each at 64 Mbps		\$50.00	\$165.00	N/A	Yes	No	Required
2	Dedicated Access Transport DS3	DDAT0003	Each	Dedicated Transport at DS3 speed or equivalent up to 45Mbps on a single circuit or split the circuit into 28 DS1 channels or 672 DS0 channels.		\$300.00	\$200.00	N/A	Yes	No	Required
3	Primary Rate Interface (PRI) Transport on DS1	PTRN0001	Each	DS1 access Transport in an ISDN Primary Rate Interface (PRI) configuration to support 23 B channels and one (1) D channel		\$0.00	\$75.00	N/A	Yes	No	Required

Table	17.2.3.4 - Toll-Free Net	work Access T	ransport								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and Additional Information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
17.2.3	.4.b Toll-Free Network	Access Trans	oort								
4	Expedite Carrier Service	EXTC0000	Each	Expedite Carrier Service will provide improved installation intervals less than the standard intervals. Standard intervals for provisioning the following services include the following: Carrier DS0 -30 Days Carrier DS1 - 30 Days Carrier DS3 - 45 Days ISDN Primary Rate Interface - 30 Days		\$750.00	\$0.00	\$0.00	No	No	Required

Telecommunications Service Priority (TSP) Emergency Provisioning or Essential Provisioning are available on a per circuit one time charge with (e.g. customer location access circuit) or without (e.g. carrier backbone circuit connection) Local Exchange Carrier (LEC) terminations.

TSP Emergency Provisioning is provided in response to an emergency, when the Customers need for a service is critical and must be provisioned at the earliest possible time, without regard to the cost to the Customer. In Emergency Provisioning Verizon will take immediate action to allocate the resources necessary to provision circuit(s) assigned an Emergency Provisioning priority level as soon as possible, including dispatching personnel outside normal Company business hours.

TSP Essential Provisioning is provided for new essential National Security (NS)/Emergency Preparedness (EP) service that must be installed by a specific date that cannot be met using normal Company business procedures. In Essential Provisioning, Verizon will adjust its resources to make its best effort to provision the circuit(s) assigned an Essential Provisioning priority level, by the requested service due date, based on the priority level assigned. This requires a TSP Local Access Channel Charge for Provisioning or Restoration.

	TSP Emergency	EPEP0001	Per	TSP Emergency	\$460.00	\$0.00	\$0.00	No	No	Required
	Provisioning and		Circuit	Provisioning or						
	Essential			Essential						
	Provisioning –			Provisioning are						
5	Circuits without LEC			available on a per						
	Termination			circuit one time						
				charge with or						
				without LEC						
				terminations.						

Table	17.2.3.4 - Toll-Free Net	work Access Ti	ransport								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and Additional Information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
6	TSP Emergency Provisioning and Essential Provisioning – Circuits with LEC Termination, Single & Additional	EPEP0002	Per Circuit	TSP Emergency Provisioning or Essential Provisioning are available on a per circuit one time charge with or without LEC terminations.		\$715.00	\$0.00	\$0.00	No	No	Required

TSP Priority Restoration are available on a per circuit one time and monthly charge with (e.g. customer location access circuit) or without (e.g. carrier backbone circuit connection) Local Exchange Carrier (LEC) terminations by state.

TSP Priority Restoration designation establishes priorities for restoring NS/EP service in the event of an outage or failure of multiple services. Verizon will dispatch personnel outside normal business hours if necessary to restore circuit(s) construction assigned a Priority Restoration level of 1, 2, or 3. Verizon will dispatch personnel outside normal business hours to restore circuits a Priority Restoration Level of 4 or 5 only when the next business day is more than 24 hours away. This requires a TSP Local Access Channel Charge for Provisioning or Restoration.

7	CA TSP Priority Restoration – Circuits without LEC Termination	LCTC0001	Per Circuit	TSP Priority Restoration are available on a per circuit one time and monthly charge with or without LEC terminations.	\$305.00	\$21.20	\$45.00	Yes	No	Required
8	CA TSP Priority Restoration – Circuits with LEC Termination, Single & Additional	LCTC0002	Per Circuit	TSP Priority Restoration are available on a per circuit one time and monthly charge with or without LEC terminations.	\$710.00	\$21.20	\$195.00	Yes	No	Required

Table	17.2.3.4 - Toll-Free Net	work Access T	ransport								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and Additional Information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
9	CO TSP Priority Restoration – Circuits without LEC Termination	LCCO0001	Per Circuit	TSP Priority Restoration are available on a per circuit one time and monthly charge with or without LEC terminations.		\$305.00	\$23.79	\$45.00	Yes	No	Required
10	CO TSP Priority Restoration – Circuits with LEC Termination, Single & Additional	LCCO0002	Per Circuit	TSP Priority Restoration are available on a per circuit one time and monthly charge with or without LEC terminations.		\$710.00	\$23.79	\$195.00	Yes	No	Required
11	NY TSP Priority Restoration – Circuits without LEC Termination	LCTN0001	Per Circuit	One-time, Monthly, & Change per circuit charges apply for Priority Restoration, depending on whether installation of the TSP priority code includes LEC termination.		\$305.00	\$17.50	\$45.00	Yes	No	Required
12	NY TSP Priority Restoration – Circuits with LEC Termination, Single & Additional	LCTN0002	Per Circuit	One-time, Monthly, & Change per circuit charges apply for Priority Restoration, depending on whether installation of the TSP priority code includes LEC termination.		\$710.00	\$17.50	\$195.00	Yes	No	Required
13	VA TSP Priority Restoration – Circuits without LEC Termination	LCTV0001	Per Circuit	One-time, Monthly, & Change per circuit charges apply for Priority Restoration, depending on		\$305.00	\$17.34	\$45.00	Yes	No	Required

Table	17.2.3.4 - Toll-Free Net	work Access Ti	ransport								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and Additional Information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				whether installation of the TSP priority code includes LEC termination.							
14	VA TSP Priority Restoration – Circuits with LEC Termination, Single & Additional	LCTV0002	Per Circuit	One-time, Monthly, & Change per circuit charges apply for Priority Restoration, depending on whether installation of the TSP priority code includes LEC termination.		\$710.00	\$17.34	\$195.00	Yes	No	Required
15	WA TSP Priority Restoration – Circuits without LEC Termination	LCTW0001	Per Circuit	One-time, Monthly, & Change per circuit charges apply for Priority Restoration, depending on whether installation of the TSP priority code includes LEC termination.		\$305.00	\$23.79	\$45.00	Yes	No	Required
16	WA TSP Priority Restoration – Circuits with LEC Termination, Single & Additional	LCTW0002	Per Circuit	One-time, Monthly, & Change per circuit charges apply for Priority Restoration, depending on whether installation of the TSP priority code includes LEC termination.		\$710.00	\$23.79	\$195.00	Yes	No	Required

Table	17.2.3.4 - Toll-Free Net	work Access Ti	ansport								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and Additional Information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
Chanr	ocal Access Channel Ch nel based charges set ou e and/or TSP Priority Re	t below apply to	the provision		•	-		a TSP Emerg	ency Provision	ing or Essential	Provisioning
17	CA TSP Local Access Channel Charge - Provisioning	LACA0001	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$51.95	\$0.00	\$30.00	No	No	Required
18	CA TSP Local Access Channel Charge - Priority Restoration	LACA0002	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$358.46	\$0.00	\$30.00	No	No	Required
19	CO TSP Local Access Channel Charge - Provisioning	LACO0001	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$132.99	\$0.00	\$6.00	No	No	Required
20	CO TSP Local Access Channel Charge - Priority Restoration	LACO0002	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$132.99	\$0.00	\$6.00	No	No	Required
21	NY TSP Local Access Channel Charge - Provisioning	LACN0001	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$205.58	\$0.00	\$65.80	No	No	Required
22	NY TSP Local Access Channel Charge - Priority Restoration	LACN0002	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$201.31	\$0.00	\$65.80	No	No	Required

Table	17.2.3.4 - Toll-Free Net	work Access T	ransport								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and Additional Information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
23	VA TSP Local Access Channel Charge - Provisioning	LAVN0001	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$111.48	\$0.00	\$130.00	No	No	Required
24	VA TSP Local Access Channel Charge - Priority Restoration	LAVN0002	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$47.72	\$0.00	\$130.00	No	No	Required
25	WA TSP Local Access Channel Charge - Provisioning	LAWP0001	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$132.99	\$0.00	\$6.00	No	No	Required
26	WA TSP Local Access Channel Charge - Priority Restoration	LAWP0002	Per Channel	TSP Local Access Channel Charge are available on a per channel one time charge state.		\$132.99	\$0.00	\$6.00	No	No	Required

#### Table 17.2.4 - Toll-Free Domestic Service Features

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:

Toll-free domestic services

Geographic Availability: Statewide

Service Limitations and Restrictions: N/A

Table	17.2.4 - Toll-Free Dome	estic Service Fe	atures								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
Table	17.2.4.a - Toll-Free Doi	mestic Service	Features								
1	Basic Coverage - California Dedicated Access	DATF0000	Minute	Allows a Customer to receive toll-free calls from anywhere in the State of California on a dedicated line.		N/A	\$0.0118	N/A	Yes	No	Required
2	Basic Coverage - California Switched Access	SATF0000	Minute	Allows a Customer to receive toll-free calls from anywhere in the State of California on a switched line.		N/A	\$0.0142	N/A	Yes	No	Required
3	Extended Call Coverage – U.S. Dedicated Access	ECCD0000	Minute	Allows a Customer to receive toll-free calls from the 50 United States, the District of Columbia, the Virgin Islands, and Puerto Rico on a dedicated line.		N/A	\$0.008	N/A	Yes	No	Required

Table	17.2.4 - Toll-Free Dome	estic Service Fe	eatures								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
4	Extended Call Coverage – U.S. Switched Access	ECCS0000	Minute	Allows a Customer to receive toll-free calls from the 50 United States, the District Of Columbia, the Virgin Islands, and Puerto Rico on a switched line.		N/A	\$0.0115	N/A	Yes	No	Required
5	Call Transfer	CLTN0000	Call	Allows the called party to transfer a call to another location or to give control of the call back to the caller to make additional call routing selections.		N/A	\$0.01	N/A	Yes	No	Required
6	Customized Agent Announcement	CAGN0000	Call	Provides a customized message to the called party before the caller is connected, alerting the called party with certain information about the caller (e.g. account number, ANI).		N/A	\$0.006	N/A	Yes	No	Required
7	Message Announcement	MSGN0000	Call	The caller hears a pre-recorded promotional or informational message prior to, during, or after the call is routed to the caller-selected destination.		N/A	\$0.006	N/A	Yes	No	Required

Table	able 17.2.4 - Toll-Free Domestic Service Features												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
8	Courtesy Response	CRTS0000	Call	Allows calls to be answered with a recorded message. Calls are answered in the toll-free network and do not terminate at a Customer location.		N/A	\$0.01	N/A	Yes	No	Required		
9	Courtesy Transfer	CTNS0000	Call	Allows the agent to transfer a caller to another toll-free number or POTS line without remaining on the call. The toll-free number or POTS line can be in the same building or another location.		N/A	\$0.01	N/A	Yes	No	Required		
10	Conference and Transfer	CNFT0000	Call	Allows an agent to consult with the target party prior to adding the caller to a three-way conference. Following the conference, the caller may remain connected to the agent or target party.		N/A	\$0.01	N/A	Yes	No	Required		

Table	e 17.2.4 - Toll-Free Domestic Service Features											
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary	
11	Consult and Transfer	CNST0000	Call	Allows the agent to transfer a caller to another toll-free number or POTS line while remaining on the call until ringing is heard or the call is answered at which point the transferring agent is dropped.		N/A	\$0.01	N/A	Yes	No	Required	
Table	17.2.4.b -Toll-Free Do	mestic Service	Features									
12	IP Toll Free Terminations - N	TFTN0000	Per Number	IP Toll Free Terminations provides the ability for toll free calls to terminate into an IP destination.		\$40.00	\$0.00	\$0.00	No	No	Required	
13	IP Toll Free Terminations - M	TFTM0000	Per Minute	IP Toll Free Terminations provides the ability for toll free calls to terminate into an IP destination.		\$0.00	\$0.0150	\$0.00	Yes	No	Required	
14	IP Toll Free Local Origination - N	TFLN0000	Per Number	IP Toll Free Local Origination terminations provides the ability for local telephone number calls to terminate into an IP destination.		\$40.00	\$0.00	\$0.00	No	No	Required	

Table	able 17.2.4 - Toll-Free Domestic Service Features												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
15	IP Toll Free Local Origination - M	TFLM0000	Per Minute	IP Toll Free Local Origination terminations provides the ability for local telephone number calls to terminate into an IP destination.		\$0.00	\$0.0150	\$0.00	Yes	No	Required		
16	IP Toll Free Alternate Routing	TFAR0000	Per Routing Plan	IP Toll Free Alternate Routing provides the ability to build a specialized routing plan for call routing based on a table of rules.		\$35.00	\$35.00	\$35.00	Yes	No	Required		
17	IP Toll Free Combined Features Package	TFCM0000	Per Toll Free ID	IP Toll Free Combined Features Package includes Time-of- Day/Time- of-Interval Routing, Cross Corporate Identification Routing (CCID), Day-of-Week Routing, Exchange Routing, Geographic/Point- of-Call Routing, and Percentage Allocation Routing.		\$35.00	\$35.00	\$17.50	Yes	No	Required		

Table	17.2.4 - Toll-Free Domestic Service Features  Feature  Cost per SAAE Delegation Required or												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
18	IP Toll Free Network Call Redirect	TFCR0000	Per Toll Free ID	IP Toll Free Network Call Redirect provides redirect or overflow calls in real-time according to outage, busy, or other customer- specific conditions up to 5 hops.		\$75.00	\$7.00	\$0.00	Yes	No	Required		
19	IP Toll Free Remote Audio Update Install	TFRA0000	Per Instance	IP Toll Free Remote Audio Update Install provides the ability to dial in from the outside and change an audio message in the script.		\$50.00	\$65.00	\$0.00	Yes	No	Required		
20	IP Toll Free Foreign Language Recording (Per Language)	TFFR0000	Per Applicati on	IP Toll Free Foreign Language Recording provides professional resources to record messages in a foreign language.		\$100.00	\$0.00	\$97.50	Yes	No	Required		
21	Toll Free Menu Routing	TFMR0000	Per Call	Toll Free Menu Routing provides simple message choices that callers hear that result in the call being routed to a specific destination based on the caller's DTMF response.		\$0.00	\$0.0240	\$0.00	Yes	No	Required		

1 4 5 1 0	17.2.4 - Toll-Free Dom	1	1							T	
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
22	Toll Free Busy/No Answer Rerouting	TFNA0000	Per Call	Toll Free Busy/No Answer Rerouting allows calls to be specially routed if the destination is busy or does not answer based on rules set up by the customer at the time of installation		\$0.00	\$0.0060	\$0.00	Yes	No	Required
23	Toll Free Take Back/SIP Refer Transfer	TFRF0000	Per Transacti on	Toll Free Take Back/SIP Refer Transfer allows the called party to transfer a call to another location. Toll Free Take Back and Transfer (TnT) is an Enhanced Call Routing feature that is ordered with the application. TnT can be invoked either by a person or by a Voice Response Unit (VRU). Transfers are done with speed dialed numbers in a TnT database. VRU enters "*" and predetermined digits. The database is part of TnT with no additional charge. DTMF can be transferred along with the call. Charged on a per transaction basis.		\$0.00	\$0.0100	\$0.00	Yes	No	Required

Table	ele 17.2.4 - Toll-Free Domestic Service Features  Feature  Cost per SAAE Delegation Required or											
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary	
24	Toll Free Caller Takeback/Giveback	TFGB0000	Per Transacti on	Toll Free Caller Take Back allows a caller to return to the caller menu to make additional call routing selections, or to access "hidden" menus not available during the initial selection process. Either the answering agent (GiveBack) or the caller (TakeBack) enters predefined digits (*plus one or two digits) and the caller is returned to the menu. Feature Identifier may require Custom Application Development.		\$0.00	\$0.0200	\$0.00	Yes	No	Required	
25	Toll Free Standard Database Routing	TFST0000	Per Call	Standard Database Routing enhancement enables calls to be routed automatically to the appropriate destination. Data fields contain information for use by the call processing application. Examples of data fields are DNIS outdial telephone number, message number, and password. Charged		\$0.00	\$0.0420	\$0.00	Yes	No	Required	

Table	able 17.2.4 - Toll-Free Domestic Service Features												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
				on a per call basis. This feature may require Custom Application development charges.									
26	Toll Free Speech Recognition Custom Application Development	TFSR0000	Per Applicati on / Per Project	Toll Free Speech Recognition Custom Application Development is used to develop customer specific requirements for as built delivery for Toll Free Speech Recognition. Toll Free Speech Recognition is required with this service. Level of effort will not exceed 40 hours.		\$10,000.00	\$0.00	\$0.00	No	No	Required		

Table	ble 17.2.4 - Toll-Free Domestic Service Features  Feature  Cost per SAAF Delegation Required or											
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary	
27	Toll Free Speech Enhanced Automatic Speech Recognition	TFSE0000	Per Minute	Toll Free Speech Enhanced Automatic Speech Recognition platform provides a rich feature capability and functionality that incorporates all of the normal speech capabilities and makes them available via speech activation/recognitio n. Speech recognition is includes advanced capabilities including Natural Language. This also enables the ability for caller input to be recognized at any point in the menu process. This allows for pre-selection of the option, rather than waiting for all options to be read before being allowed to make a response. Feature Identifier may require Custom Application Development.		\$0.00	\$0.0615	\$0.00	Yes	No	Required	

Table	ble 17.2.4 - Toll-Free Domestic Service Features												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
28	Toll Free Daily Customer Call Records (CCR)	TFCC0000	Per Applicati on	Call Router Reports per Package enhancement provides for call Router Reports include Daily Activity and Daily Call Profile Reports for Daily, Weekly, and Monthly Distribution to each Customer broken down by hour. This feature may require Custom Application development charges.		\$0.00	\$562.50	\$0.00	Yes	No	Required		
29	IP Toll Free for Premise Based IP PBX URI Termination	TFPB0000	Per Uniform Resource Identifier (URI)	IP Toll Free for Premise Based IP PBX Termination provides an IP Toll Free or IP Local Origination number terminates on a premise based IP PBX at a customer site.		\$15.00	\$80.00	\$0.00	Yes	No	Required		
30	Toll Free Enhanced Caller Name Display (ECNAM)	TFEN0000	Per Call	Toll Free Enhanced Caller Name Display (ECNAM) provides Toll Free calls with caller name display on a call by call basis.		\$0.00	\$0.0100	\$0.00	Yes	No	Required		

Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
31	Toll Free Interactive Call Routing Integration	TFIC0000	Per Minute	Toll Free Intelligent Call Routing Integration allows Toll Free interaction between call routing and a customer call processing system that can be used to determine how calls are routed on a call by call basis based. This feature may require Custom Application development charges.		\$0.00	\$0.0105	\$0.00	Yes	No	Required
32	Toll Free with Standard Applications	TFSA00000	Per Applicati on	Toll Free Call Handling Application Premium provides Toll Free Call Routing and call handling application support uses a human voice to present menu options to the caller. The caller can select an option using DTMF or the keypad on the telephone. Additional options include the deployment of self service or speech automated systems. Includes customized call flows and automated voice menus that gather call routing information and		\$650.00	\$150.00	\$0.00	Yes	No	Required

Table	ole 17.2.4 - Toll-Free Domestic Service Features											
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary	
				customer IDs and deliver pre-recorded announcements - instantly and without programming.								
33	Toll Free with Standard Application Usage	TFAU0000	Per Minute	Toll Free with Standard Application Usage is an enhancement to Toll Free services and are Usage Based/MOU.		\$0.00	\$0.0240	\$0.00	Yes	No	Required	

#### Table 17.2.5.1 - International Toll-Free Service

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:

International toll-free service.

Geographic Availability: Statewide

Service Limitations and Restrictions: N/A

Table	able 17.2.5.1 - International Toll-Free Service												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
Table	17.2.5.1.a - Internationa	al Toll-Free Ser	vices – Sw	itched Access									
1	Brazil – Switched Access	BRTS0000	Minute	International Toll- Free Calling – Switched Access - Brazil		N/A	\$0.1603	N/A	Yes	No	Required		
2	Canada – Switched Access	CNTS0000	Minute	International Toll- Free Calling – Switched Access - Canada		N/A	\$0.0615	N/A	Yes	No	Required		
3	China – Switched Access	CHTS0000	Minute	International Toll- Free Calling – Switched Access - China		N/A	\$0.2901	N/A	Yes	No	Required		
4	France – Switched Access	FRTS0000	Minute	International Toll- Free Calling – Switched Access - France		N/A	\$0.0923	N/A	Yes	No	Required		
5	Germany – Switched Access	GRTS0000	Minute	International Toll- Free Calling – Switched Access - Germany		N/A	\$0.0923	N/A	Yes	No	Required		

Table	17.2.5.1 - International Toll-Free Service  Feature  Cost per SAAE Delegation Required or													
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary			
6	Israel – Switched Access	ISTS0000	Minute	International Toll- Free Calling – Switched Access - Israel		N/A	\$0.1435	N/A	Yes	No	Required			
7	Italy – Switched Access	ITTS0000	Minute	International Toll- Free Calling – Switched Access - Italy		N/A	\$0.0923	N/A	Yes	No	Required			
8	Japan – Switched Access	JPTS0000	Minute	International Toll- Free Calling – Switched Access - Japan		N/A	\$0.1804	N/A	Yes	No	Required			
9	Korea – Switched Access	KRTS0000	Minute	International Toll- Free Calling – Switched Access - Korea		N/A	\$0.1845	N/A	Yes	No	Required			
10	Mexico – Switched Access	MCTS0000	Minute	International Toll- Free Calling – Switched Access - Mexico		N/A	\$0.1333	N/A	Yes	No	Required			
11	Spain – Switched Access	SPTS0000	Minute	International Toll- Free Calling – Switched Access - Spain		N/A	\$0.2081	N/A	Yes	No	Required			
12	Switzerland – Switched Access	SWTF0000	Minute	International Toll- Free Calling – Switched Access - Switzerland		N/A	\$0.121	N/A	Yes	No	Required			
13	United Kingdom – Switched Access	UKTS0000	Minute	International Toll- Free Calling – Switched Access - United Kingdom		N/A	\$0.0923	N/A	Yes	No	Required			

Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
Table	17.2.5.1.b -Internation	al Toll-Free Ser	vices - Swit	ched Access							
14	International Toll- Free Calling – Switched Access - Anguilla	SAAG0000	Per Minute			\$0.00	\$0.2783	\$0.00	Yes	No	Required
15	International Toll- Free Calling – Switched Access - Antigua	SAAN0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required
16	International Toll- Free Calling – Switched Access - Argentina	SAAR0000	Per Minute			\$0.00	\$0.6216	\$0.00	Yes	No	Required
17	International Toll- Free Calling – Switched Access - Aruba	SAAB0000	Per Minute			\$0.00	\$0.7025	\$0.00	Yes	No	Required
18	International Toll- Free Calling – Switched Access - Australia	SAAS0000	Per Minute			\$0.00	\$0.3871	\$0.00	Yes	No	Required
19	International Toll- Free Calling – Switched Access - Austria	SAAU0000	Per Minute			\$0.00	\$0.5404	\$0.00	Yes	No	Required
20	International Toll- Free Calling – Switched Access - Bahamas	SABH0000	Per Minute			\$0.00	\$0.6244	\$0.00	Yes	No	Required
21	International Toll- Free Calling – Switched Access - Barbados	SABR0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required

Table	able 17.2.5.1 - International Toll-Free Service												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
22	International Toll- Free Calling – Switched Access - Belgium	SABL0000	Per Minute			\$0.00	\$0.2415	\$0.00	Yes	No	Required		
23	International Toll- Free Calling – Switched Access - Bermuda	SABM0000	Per Minute			\$0.00	\$0.336	\$0.00	Yes	No	Required		
24	International Toll- Free Calling – Switched Access - Bolivia	SABV0000	Per Minute			\$0.00	\$1.0028	\$0.00	Yes	No	Required		
25	International Toll- Free Calling – Switched Access - British Virgin Islands	SABI0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required		
26	International Toll- Free Calling – Switched Access - Cayman Islands	SACI0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required		
27	International Toll- Free Calling – Switched Access - Chile	SACE0000	Per Minute			\$0.00	\$0.2909	\$0.00	Yes	No	Required		
28	International Toll- Free Calling – Switched Access - Colombia	SACL0000	Per Minute			\$0.00	\$0.3325	\$0.00	Yes	No	Required		
29	International Toll- Free Calling – Switched Access - Costa Rica	SACR0000	Per Minute			\$0.00	\$0.8442	\$0.00	Yes	No	Required		

Table	17.2.5.1 - International	Toll-Free Servi	се								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
30	International Toll- Free Calling – Switched Access - Cyprus	SACY0000	Per Minute			\$0.00	\$0.9499	\$0.00	Yes	No	Required
31	International Toll- Free Calling – Switched Access - Czech Republic	SACZ0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required
32	International Toll- Free Calling – Switched Access - Denmark	SADN0000	Per Minute			\$0.00	\$0.4232	\$0.00	Yes	No	Required
33	International Toll- Free Calling – Switched Access - Dominica	SACD0000	Per Minute			\$0.00	\$0.3392	\$0.00	Yes	No	Required
34	International Toll- Free Calling – Switched Access - Dominican Republic	SADO0000	Per Minute			\$0.00	\$0.3392	\$0.00	Yes	No	Required
35	International Toll- Free Calling – Switched Access - El Salvador	SAES0000	Per Minute			\$0.00	\$1.0647	\$0.00	Yes	No	Required
36	International Toll- Free Calling – Switched Access - Estonia	SAET0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required
37	International Toll- Free Calling – Switched Access - Finland	SAFN0000	Per Minute			\$0.00	\$0.3903	\$0.00	Yes	No	Required

Table	able 17.2.5.1 - International Toll-Free Service  Feature  Cost per SAAF Delegation Required or													
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary			
38	International Toll- Free Calling – Switched Access - Greece	SAGR0000	Per Minute			\$0.00	\$0.4302	\$0.00	Yes	No	Required			
39	International Toll- Free Calling – Switched Access - Grenada	SAGN0000	Per Minute			\$0.00	\$0.4648	\$0.00	Yes	No	Required			
40	International Toll- Free Calling – Switched Access - Guatemala	SAGU0000	Per Minute			\$0.00	\$0.7557	\$0.00	Yes	No	Required			
41	International Toll- Free Calling – Switched Access - Guyana	SAGY0000	Per Minute			\$0.00	\$1.1855	\$0.00	Yes	No	Required			
42	International Toll- Free Calling – Switched Access - Hong Kong	SAHK0000	Per Minute			\$0.00	\$0.4449	\$0.00	Yes	No	Required			
43	International Toll- Free Calling – Switched Access - Hungary	SAHN0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required			
44	International Toll- Free Calling – Switched Access - Iceland	SAIC0000	Per Minute			\$0.00	\$0.7728	\$0.00	Yes	No	Required			
45	International Toll- Free Calling – Switched Access - India	SAIN0000	Per Minute			\$0.00	\$0.6269	\$0.00	Yes	No	Required			

Table	17.2.5.1 - International	Toll-Free Servi	се								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
46	International Toll- Free Calling – Switched Access - Indonesia	SAID0000	Per Minute			\$0.00	\$0.5772	\$0.00	Yes	No	Required
47	International Toll- Free Calling – Switched Access - Ireland	SAIR0000	Per Minute			\$0.00	\$0.3455	\$0.00	Yes	No	Required
48	International Toll- Free Calling – Switched Access - Jamaica	SAJM0000	Per Minute			\$0.00	\$0.4333	\$0.00	Yes	No	Required
49	International Toll- Free Calling – Switched Access - Latvia	SALV0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required
50	International Toll- Free Calling – Switched Access - Lithuania	SALH0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required
51	International Toll- Free Calling – Switched Access - Luxembourg	SALX0000	Per Minute			\$0.00	\$0.223	\$0.00	Yes	No	Required
52	International Toll- Free Calling – Switched Access - Macau	SAMC0000	Per Minute			\$0.00	\$0.512	\$0.00	Yes	No	Required
53	International Toll- Free Calling – Switched Access - Malaysia	SAML0000	Per Minute			\$0.00	\$0.390	\$0.00	Yes	No	Required

Table	able 17.2.5.1 - International Toll-Free Service  Feature  Cost per SAAF Delegation Required or												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
54	International Toll- Free Calling – Switched Access - Netherlands	SANT0000	Per Minute			\$0.00	\$0.249	\$0.00	Yes	No	Required		
55	International Toll- Free Calling – Switched Access - Netherlands Antilles	SANA0000	Per Minute			\$0.00	\$0.756	\$0.00	Yes	No	Required		
56	International Toll- Free Calling – Switched Access - New Zealand	SANZ0000	Per Minute			\$0.00	\$0.387	\$0.00	Yes	No	Required		
57	International Toll- Free Calling – Switched Access - Nicaragua	SANC0000	Per Minute			\$0.00	\$0.601	\$0.00	Yes	No	Required		
58	International Toll- Free Calling – Switched Access - Norway	SANR0000	Per Minute			\$0.00	\$0.417	\$0.00	Yes	No	Required		
59	International Toll- Free Calling – Switched Access - Panama	SAPN0000	Per Minute			\$0.00	\$0.339	\$0.00	Yes	No	Required		
60	International Toll- Free Calling – Switched Access - Peru	SAPR0000	Per Minute			\$0.00	\$1.067	\$0.00	Yes	No	Required		
61	International Toll- Free Calling – Switched Access - Philippines	SAPH0000	Per Minute			\$0.00	\$0.381	\$0.00	Yes	No	Required		

Table	able 17.2.5.1 - International Toll-Free Service  Feature  Cost per SAAF Delegation Required or													
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary			
62	International Toll- Free Calling – Switched Access - Poland	SAPL0000	Per Minute			\$0.00	\$0.635	\$0.00	Yes	No	Required			
63	International Toll- Free Calling – Switched Access - Portugal	SAPG0000	Per Minute			\$0.00	\$0.339	\$0.00	Yes	No	Required			
64	International Toll- Free Calling – Switched Access - Russia	SARU0000	Per Minute			\$0.00	\$0.456	\$0.00	Yes	No	Required			
65	International Toll- Free Calling – Switched Access - Saudi Arabia	SASD0000	Per Minute			\$0.00	\$0.278	\$0.00	Yes	No	Required			
66	International Toll- Free Calling – Switched Access - Singapore	SASN0000	Per Minute			\$0.00	\$0.407	\$0.00	Yes	No	Required			
67	International Toll- Free Calling – Switched Access - Slovakia	SASL0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required			
68	International Toll- Free Calling – Switched Access - Slovenia	SASV0000	Per Minute			\$0.00	\$0.278	\$0.00	Yes	No	Required			
69	International Toll- Free Calling – Switched Access - South Africa	SASA0000	Per Minute			\$0.00	\$0.491	\$0.00	Yes	No	Required			

Table	able 17.2.5.1 - International Toll-Free Service												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
70	International Toll- Free Calling – Switched Access - St. Kitts/Nevis	SAKN0000	Per Minute			\$0.00	\$0.462	\$0.00	Yes	No	Required		
71	International Toll- Free Calling – Switched Access - St. Lucia	SALC0000	Per Minute			\$0.00	\$0.585	\$0.00	Yes	No	Required		
72	International Toll- Free Calling – Switched Access - St. Vincent/Grenadines	SAVG0000	Per Minute			\$0.00	\$0.465	\$0.00	Yes	No	Required		
73	International Toll- Free Calling – Switched Access - Sweden	SASW0000	Per Minute			\$0.00	\$0.390	\$0.00	Yes	No	Required		
74	International Toll- Free Calling – Switched Access - Taiwan	SATW0000	Per Minute			\$0.00	\$0.417	\$0.00	Yes	No	Required		
75	International Toll- Free Calling – Switched Access - Thailand	SATH0000	Per Minute			\$0.00	\$0.455	\$0.00	Yes	No	Required		
76	International Toll- Free Calling – Switched Access - Trinidad and Tobago	SATT0000	Per Minute			\$0.00	\$0.427	\$0.00	Yes	No	Required		
77	International Toll- Free Calling – Switched Access - Turks & Caicos Islands	SATC0000	Per Minute			\$0.00	\$0.470	\$0.00	Yes	No	Required		

Table	17.2.5.1 - International	Toll-Free Servi	се								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
78	International Toll- Free Calling – Switched Access - U.A.E.	SAUA0000	Per Minute			\$0.00	\$0.507	\$0.00	Yes	No	Required
79	International Toll- Free Calling – Switched Access - Ukraine	SAUN0000	Per Minute			\$0.00	\$0.278	\$0.00	Yes	No	Required
80	International Toll- Free Calling – Switched Access - Uruguay	SAUR0000	Per Minute			\$0.00	\$0.728	\$0.00	Yes	No	Required
81	International Toll- Free Calling – Switched Access - Venezuela	SAVN0000	Per Minute			\$0.00	\$0.488	\$0.00	Yes	No	Required
82	International Toll- Free Calling – Switched Access - Vietnam	SAVT0000	Per Minute			\$0.00	\$0.627	\$0.00	Yes	No	Required
Table	17.2.5.1.c International	Toll-Free Serv	ices – Dedi	cated Access							
83	Brazil - Dedicated Access	BRTD0000	Minute	International Toll- Free Services – Dedicated Access - Brazil		N/A	\$0.1425	N/A	Yes	No	Required
84	Canada – Dedicated Access	CNTD0000	Minute	International Toll- Free Services – Dedicated Access - Canada		N/A	\$0.0513	N/A	Yes	No	Required
85	China – Dedicated Access	CHTD0000	Minute	International Toll- Free Services – Dedicated Access - China		N/A	\$0.1312	N/A	Yes	No	Required

Table	able 17.2.5.1 - International Toll-Free Service  Feature  Cost per SAAF Delegation Required or													
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary			
86	France – Dedicated Access	FRTD0000	Minute	International Toll- Free Services – Dedicated Access - France		N/A	\$0.082	N/A	Yes	No	Required			
87	Germany – Dedicated Access	GRTD0000	Minute	International Toll- Free Services – Dedicated Access - Germany		N/A	\$0.0615	N/A	Yes	No	Required			
88	Israel – Dedicated Access	ISTD0000	Minute	International Toll- Free Services – Dedicated Access - Israel		N/A	\$0.123	N/A	Yes	No	Required			
89	Italy – Dedicated Access	ITTD0000	Minute	International Toll- Free Services – Dedicated Access - Italy		N/A	\$0.0718	N/A	Yes	No	Required			
90	Japan – Dedicated Access	JPTD0000	Minute	International Toll- Free Services – Dedicated Access - Japan		N/A	\$0.1599	N/A	Yes	No	Required			
91	Korea – Dedicated Access	KRTD0000	Minute	International Toll- Free Services – Dedicated Access - Korea		N/A	\$0.164	N/A	Yes	No	Required			
92	Mexico – Dedicated Access	MCTD0000	Minute	International Toll- Free Services – Dedicated Access - Mexico		N/A	\$0.1128	N/A	Yes	No	Required			
93	Spain – Dedicated Access	SPTD0000	Minute	International Toll- Free Services – Dedicated Access - Spain		N/A	\$0.1907	N/A	Yes	No	Required			

Table	Table 17.2.5.1 - International Toll-Free Service												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
94	Switzerland – Dedicated Access	SWZD0000	Minute	International Toll- Free Services – Dedicated Access - Switzerland		N/A	\$0.1005	N/A	Yes	No	Required		
95	United Kingdom – Dedicated Access	UKTD0000	Minute	International Toll- Free Services – Dedicated Access - United Kingdom		N/A	\$0.0718	N/A	Yes	No	Required		

## **Table 17.3.2 – Extended Demarcation Wiring Services**

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:

Extended Demarcation wiring includes wiring and cable related activities required to extend the service demarcation point to the Customer defined termination location or cross-connect point from Verizon's Minimum Point of Entry (MPOE). Extended demarcation wiring services available for categories 15, 16 and 17

Geographic Availability: Statewide

Service Limitations and Restrictions: N/A

Table	17.3.2 - Extended Dem	arcation Wiring	Services								
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
Table	17.3.2.a - Extended De	marcation Wiring	g Services								
1	Extended Demarcation – Copper four-Pair – Regular Hours	DMRC0004	Installation	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		\$143.00	N/A	N/A	No	No	Required
2	Extended Demarcation – Copper four-Pair – Overtime Hours	DMCO0004	Installation	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet		\$165.00	N/A	N/A	No	No	Required

Table 17.3.2 - Extended Demarcation Wiring Services											
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				of four-pair cable and an RJ48s or equivalent jack.							
3	Extended Demarcation – Copper four-Pair – Sunday and Holiday Hours	DMCS0004	Installation	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		\$200.00	N/A	N/A	No	No	Required
4	Extended Demarcation - Copper 25 Pair - Regular Hours	DMRC0025	Installation	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten (10) Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame		\$525.00	N/A	N/A	No	No	Required

Table	Table 17.3.2 - Extended Demarcation Wiring Services												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
				(IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.									
5	Extended Demarcation – Copper 25 Pair – Overtime Hours	DMCO0025	Installation	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten (10) Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		\$575.00	N/A	N/A	No	No	Required		

	17.3.2 - Extended Dem				Feature			Coot mar	SAAF	Dologotion	Required or
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	Applied (Yes/No)	Delegation Needed (Yes/No)	Discretionary
6	Extended Demarcation – Copper 25 Pair – Sunday and Holiday Hours	DMCS0025	Installation	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten (10) Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		\$625.00	N/A	N/A	No	No	Required
7	Extended Demarcation – Optical Fiber Link – Regular Hours	DMOR0000	Installation	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment with strand count		\$725.00	N/A	N/A	No	No	Required

Table	Table 17.3.2 - Extended Demarcation Wiring Services											
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary	
				required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.								
8	Extended Demarcation – Optical Fiber Link – Overtime Hours	DMOT0000	Installation	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters,		\$775.00	N/A	N/A	No	No	Required	

	17.3.2 - Extended Dem		1						0115		
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.							
9	Extended Demarcation – Optical Fiber Link – Sunday and Holiday Hours	DMOS0000	Installation	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting,		\$825.00	N/A	N/A	No	No	Required

Table	Table 17.3.2 - Extended Demarcation Wiring Services											
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary	
				testing and labeling.								

## Table 17.3.3 - Services Related Hourly Support

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:

Labor performed for the diagnosis and/or repair of a service problem that is discovered to be caused by factors outside Verizon's responsibility.

Geographic Availability: Statewide

Service Limitations and Restrictions: N/A

Table	Table 17.3.3 - Services Related Hourly Support												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
1	Field Service Repair Technician Regular Hours	FSRV0000	Hour	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET Legacy 4 service problem that turns out to be caused by factors outside the responsibility of the Contractor.		\$117.00	N/A	N/A	Yes	No	Required		
2	Field Service Repair Technician Overtime Hours	FSRV0001	Hour	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET Legacy 4 service problem that turns out to be caused by factors outside the responsibility of the Contractor.		\$175.00	N/A	N/A	Yes	No	Required		

Table	able 17.3.3 - Services Related Hourly Support												
Line Item #	Feature Name	Contractor's Product Identifier	Unit of Measure	Feature Description	Feature Restrictions, Limitations and additional information	Non- Recurring Charge	Monthly Recurring Charge	Cost per Change	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary		
3	Field Service Repair Technician Sunday and Holiday Hours	FSRV0002	Hour	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET Legacy 4 service problem that turns out to be caused by factors outside the responsibility of the Contractor.		\$300.00	N/A	N/A	Yes	No	Required		