

Attachment B-2 to Exhibit B

Verizon Business Network Services, LLC

Contract DIR-TELE-CTSA-015
EAU 2 effective date 9/1/2023

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

LONG DISTANCE SERVICES PRICING

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
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International LD Local/Dedicated

Location	MRC/Usage	MRC Description		NRC	NRC Description	Term
Afghanistan	\$1.5521	Local/Dedicated Origination Usage		0	N/A	24 Months
Albania	\$0.6245	Local/Dedicated Origination Usage		0	N/A	24 Months
Algeria	\$0.4776	Local/Dedicated Origination Usage		0	N/A	24 Months
American Samoa	\$0.3582	Local/Dedicated Origination Usage		0	N/A	24 Months
Andorra	\$0.2204	Local/Dedicated Origination Usage		0	N/A	24 Months
Angola	\$0.7439	Local/Dedicated Origination Usage		0	N/A	24 Months
Anguilla	\$0.4133	Local/Dedicated Origination Usage		0	N/A	24 Months
Antarctica (Casey, Davis, Macquarie and Mawson Island)	\$1.6348	Local/Dedicated Origination Usage		0	N/A	24 Months
Antarctica (Scott Base)	\$0.3398	Local/Dedicated Origination Usage		0	N/A	24 Months
Antigua (Barbuda)	\$0.3398	Local/Dedicated Origination Usage		0	N/A	24 Months
Argentina	\$0.3674	Local/Dedicated Origination Usage		0	N/A	24 Months
Armenia	\$0.6061	Local/Dedicated Origination Usage		0	N/A	24 Months
Aruba	\$0.3214	Local/Dedicated Origination Usage		0	N/A	24 Months
Ascension Island	\$1.0562	Local/Dedicated Origination Usage		0	N/A	24 Months
Australia (including Tasmania)	\$0.1469	Local/Dedicated Origination Usage		0	N/A	24 Months
Austria	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
Azerbaijan	\$0.7623	Local/Dedicated Origination Usage		0	N/A	24 Months
Bahamas	\$0.2755	Local/Dedicated Origination Usage		0	N/A	24 Months
Bahrain	\$0.5143	Local/Dedicated Origination Usage		0	N/A	24 Months
Bangladesh	\$0.8174	Local/Dedicated Origination Usage		0	N/A	24 Months
Barbados	\$0.3857	Local/Dedicated Origination Usage		0	N/A	24 Months
Belarus	\$0.4408	Local/Dedicated Origination Usage		0	N/A	24 Months
Belgium	\$0.1469	Local/Dedicated Origination Usage		0	N/A	24 Months
Belize	\$0.4959	Local/Dedicated Origination Usage		0	N/A	24 Months
Benin	\$0.4684	Local/Dedicated Origination Usage		0	N/A	24 Months
Bermuda	\$0.2755	Local/Dedicated Origination Usage		0	N/A	24 Months
Bhutan	\$1.1296	Local/Dedicated Origination Usage		0	N/A	24 Months
Bolivia	\$0.4316	Local/Dedicated Origination Usage		0	N/A	24 Months
Bosnia-Herzegovina	\$0.5143	Local/Dedicated Origination Usage		0	N/A	24 Months
Botswana	\$0.4316	Local/Dedicated Origination Usage		0	N/A	24 Months
Brazil	\$0.3214	Local/Dedicated Origination Usage		0	N/A	24 Months
British Virgin Islands	\$0.3214	Local/Dedicated Origination Usage		0	N/A	24 Months
Brunei	\$0.5970	Local/Dedicated Origination Usage		0	N/A	24 Months
Bulgaria	\$0.3398	Local/Dedicated Origination Usage		0	N/A	24 Months
Burkina Faso	\$0.6153	Local/Dedicated Origination Usage		0	N/A	24 Months
Burundi	\$1.3041	Local/Dedicated Origination Usage		0	N/A	24 Months
Cambodia	\$1.2674	Local/Dedicated Origination Usage		0	N/A	24 Months
Cameroon	\$0.6337	Local/Dedicated Origination Usage		0	N/A	24 Months
Canada	\$0.0918	Local/Dedicated Origination Usage		0	N/A	24 Months
Cape Verde Islands	\$0.5694	Local/Dedicated Origination Usage		0	N/A	24 Months
Cayman Islands	\$0.2847	Local/Dedicated Origination Usage		0	N/A	24 Months
Central African Republic	\$1.0378	Local/Dedicated Origination Usage		0	N/A	24 Months
Chad	\$1.6990	Local/Dedicated Origination Usage		0	N/A	24 Months
Chile	\$0.2847	Local/Dedicated Origination Usage		0	N/A	24 Months
China	\$0.4133	Local/Dedicated Origination Usage		0	N/A	24 Months
Christmas Island	\$0.1469	Local/Dedicated Origination Usage		0	N/A	24 Months
Cocos Island	\$0.1469	Local/Dedicated Origination Usage		0	N/A	24 Months
Colombia	\$0.3765	Local/Dedicated Origination Usage		0	N/A	24 Months
Comoros	\$1.1847	Local/Dedicated Origination Usage		0	N/A	24 Months
Congo	\$0.6245	Local/Dedicated Origination Usage		0	N/A	24 Months
Cook Islands	\$1.1388	Local/Dedicated Origination Usage		0	N/A	24 Months
Costa Rica	\$0.3306	Local/Dedicated Origination Usage		0	N/A	24 Months
Croatia	\$0.3857	Local/Dedicated Origination Usage		0	N/A	24 Months
Cuba	\$1.7082	Local/Dedicated Origination Usage		0	N/A	24 Months
Cyprus	\$0.4133	Local/Dedicated Origination Usage		0	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Czech Republic	\$0.4041	Local/Dedicated Origination Usage		0	N/A	24 Months
Denmark	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
Diego Garcia	\$3.0224	Local/Dedicated Origination Usage		0	N/A	24 Months
Djibouti	\$0.6704	Local/Dedicated Origination Usage		0	N/A	24 Months
Dominica	\$0.4316	Local/Dedicated Origination Usage		0	N/A	24 Months
Dominican Republic	\$0.2572	Local/Dedicated Origination Usage		0	N/A	24 Months
East Timor	\$6.7590	Local/Dedicated Origination Usage		0	N/A	24 Months
Easter Island	\$0.2847	Local/Dedicated Origination Usage		0	N/A	24 Months
Ecuador	\$0.4316	Local/Dedicated Origination Usage		0	N/A	24 Months
Egypt	\$0.5694	Local/Dedicated Origination Usage		0	N/A	24 Months
El Salvador	\$0.3949	Local/Dedicated Origination Usage		0	N/A	24 Months
Equatorial Guinea	\$1.4143	Local/Dedicated Origination Usage		0	N/A	24 Months
Eritrea	\$0.8725	Local/Dedicated Origination Usage		0	N/A	24 Months
Estonia	\$0.4868	Local/Dedicated Origination Usage		0	N/A	24 Months
Ethiopia	\$0.8449	Local/Dedicated Origination Usage		0	N/A	24 Months
Faeroe Islands	\$0.3306	Local/Dedicated Origination Usage		0	N/A	24 Months
Falkland Islands	\$0.8357	Local/Dedicated Origination Usage		0	N/A	24 Months
Fiji Islands	\$0.6704	Local/Dedicated Origination Usage		0	N/A	24 Months
Finland	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
France	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
French Antilles (including Martinique, St. Barthelemy and St. Martin)	\$0.3490	Local/Dedicated Origination Usage		0	N/A	24 Months
French Guiana	\$0.4684	Local/Dedicated Origination Usage		0	N/A	24 Months
French Polynesia	\$0.9092	Local/Dedicated Origination Usage		0	N/A	24 Months
Gabon	\$0.5694	Local/Dedicated Origination Usage		0	N/A	24 Months
Gambia	\$0.4684	Local/Dedicated Origination Usage		0	N/A	24 Months
Georgia	\$0.6796	Local/Dedicated Origination Usage		0	N/A	24 Months
Germany	\$0.1286	Local/Dedicated Origination Usage		0	N/A	24 Months
Ghana	\$0.4500	Local/Dedicated Origination Usage		0	N/A	24 Months
Gibraltar	\$0.5419	Local/Dedicated Origination Usage		0	N/A	24 Months
Greece	\$0.1929	Local/Dedicated Origination Usage		0	N/A	24 Months
Greenland	\$1.0854	Local/Dedicated Origination Usage		0	N/A	24 Months
Grenada (including Carriacou)	\$0.4500	Local/Dedicated Origination Usage		0	N/A	24 Months
Guadeloupe	\$0.3674	Local/Dedicated Origination Usage		0	N/A	24 Months
Guantanamo Bay	\$1.7082	Local/Dedicated Origination Usage		0	N/A	24 Months
Guatemala	\$0.3765	Local/Dedicated Origination Usage		0	N/A	24 Months
Guinea	\$0.5786	Local/Dedicated Origination Usage		0	N/A	24 Months
Guinea Bissau	\$2.4403	Local/Dedicated Origination Usage		0	N/A	24 Months
Guyana	\$0.7164	Local/Dedicated Origination Usage		0	N/A	24 Months
Haiti	\$0.5510	Local/Dedicated Origination Usage		0	N/A	24 Months
Honduras	\$0.4592	Local/Dedicated Origination Usage		0	N/A	24 Months
Hong Kong	\$0.1837	Local/Dedicated Origination Usage		0	N/A	24 Months
Hungary	\$0.3123	Local/Dedicated Origination Usage		0	N/A	24 Months
Iceland	\$0.3582	Local/Dedicated Origination Usage		0	N/A	24 Months
India	\$0.5327	Local/Dedicated Origination Usage		0	N/A	24 Months
Indonesia	\$0.3949	Local/Dedicated Origination Usage		0	N/A	24 Months
Iran	\$0.7623	Local/Dedicated Origination Usage		0	N/A	24 Months
Iraq	\$0.9735	Local/Dedicated Origination Usage		0	N/A	24 Months
Ireland	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
Israel	\$0.2296	Local/Dedicated Origination Usage		0	N/A	24 Months
Italy	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
Ivory Coast	\$0.7990	Local/Dedicated Origination Usage		0	N/A	24 Months
Jamaica	\$0.5051	Local/Dedicated Origination Usage		0	N/A	24 Months
Japan	\$0.1469	Local/Dedicated Origination Usage		0	N/A	24 Months
Jordan	\$0.6429	Local/Dedicated Origination Usage		0	N/A	24 Months
Kazakhstan	\$0.2939	Local/Dedicated Origination Usage		0	N/A	24 Months
Kenya	\$0.5602	Local/Dedicated Origination Usage		0	N/A	24 Months
Kiribati	\$0.8449	Local/Dedicated Origination Usage		0	N/A	24 Months
Korea, Democratic People's Republic of	\$1.7725	Local/Dedicated Origination Usage		0	N/A	24 Months
Korea, Republic of	\$0.1929	Local/Dedicated Origination Usage		0	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas					
Kuwait	\$0.6612	Local/Dedicated Origination Usage		0 N/A	24 Months
Kyrgyzstan	\$0.7806	Local/Dedicated Origination Usage		0 N/A	24 Months
Laos	\$1.3133	Local/Dedicated Origination Usage		0 N/A	24 Months
Latvia	\$0.4868	Local/Dedicated Origination Usage		0 N/A	24 Months
Lebanon	\$0.6061	Local/Dedicated Origination Usage		0 N/A	24 Months
Lesotho	\$0.5878	Local/Dedicated Origination Usage		0 N/A	24 Months
Liberia	\$0.4408	Local/Dedicated Origination Usage		0 N/A	24 Months
Libya	\$0.6704	Local/Dedicated Origination Usage		0 N/A	24 Months
Liechtenstein	\$0.1745	Local/Dedicated Origination Usage		0 N/A	24 Months
Lithuania	\$0.6337	Local/Dedicated Origination Usage		0 N/A	24 Months
Luxembourg	\$0.1469	Local/Dedicated Origination Usage		0 N/A	24 Months
Macao	\$0.5419	Local/Dedicated Origination Usage		0 N/A	24 Months
Macedonia	\$0.4133	Local/Dedicated Origination Usage		0 N/A	24 Months
Madagascar	\$1.7817	Local/Dedicated Origination Usage		0 N/A	24 Months
Malawi	\$0.4684	Local/Dedicated Origination Usage		0 N/A	24 Months
Malaysia	\$0.3123	Local/Dedicated Origination Usage		0 N/A	24 Months
Maldives	\$0.8908	Local/Dedicated Origination Usage		0 N/A	24 Months
Mali	\$0.7439	Local/Dedicated Origination Usage		0 N/A	24 Months
Malta	\$0.5051	Local/Dedicated Origination Usage		0 N/A	24 Months
Marshall Islands	\$0.5235	Local/Dedicated Origination Usage		0 N/A	24 Months
Mauritania	\$0.6980	Local/Dedicated Origination Usage		0 N/A	24 Months
Mauritius	\$0.8174	Local/Dedicated Origination Usage		0 N/A	24 Months
Mayotte Island	\$1.1847	Local/Dedicated Origination Usage		0 N/A	24 Months
Micronesia	\$0.5419	Local/Dedicated Origination Usage		0 N/A	24 Months
Mexico (See Below)	See below	Local/Dedicated Origination Usage			24 Months
Moldova	\$0.7072	Local/Dedicated Origination Usage		0 N/A	24 Months
Monaco	\$0.1469	Local/Dedicated Origination Usage		0 N/A	24 Months
Mongolia	\$1.1664	Local/Dedicated Origination Usage		0 N/A	24 Months
Montserrat	\$0.4592	Local/Dedicated Origination Usage		0 N/A	24 Months
Morocco	\$0.5602	Local/Dedicated Origination Usage		0 N/A	24 Months
Mozambique	\$0.8633	Local/Dedicated Origination Usage		0 N/A	24 Months
Myanmar	\$1.7266	Local/Dedicated Origination Usage		0 N/A	24 Months
Namibia	\$0.5051	Local/Dedicated Origination Usage		0 N/A	24 Months
Nauru	\$2.6634	Local/Dedicated Origination Usage		0 N/A	24 Months
Nepal	\$0.7164	Local/Dedicated Origination Usage		0 N/A	24 Months
Netherlands	\$0.1378	Local/Dedicated Origination Usage		0 N/A	24 Months
Netherlands Antilles	\$0.3214	Local/Dedicated Origination Usage		0 N/A	24 Months
Nevis	\$0.3490	Local/Dedicated Origination Usage		0 N/A	24 Months
New Caledonia	\$0.7715	Local/Dedicated Origination Usage		0 N/A	24 Months
New Zealand	\$0.3398	Local/Dedicated Origination Usage		0 N/A	24 Months
Nicaragua	\$0.3949	Local/Dedicated Origination Usage		0 N/A	24 Months
Niger	\$0.6521	Local/Dedicated Origination Usage		0 N/A	24 Months
Nigeria	\$0.6061	Local/Dedicated Origination Usage		0 N/A	24 Months
Niue Island	\$3.6506	Local/Dedicated Origination Usage		0 N/A	24 Months
Norfolk Island	\$1.6348	Local/Dedicated Origination Usage		0 N/A	24 Months
Norway	\$0.1378	Local/Dedicated Origination Usage		0 N/A	24 Months
Oman	\$0.6521	Local/Dedicated Origination Usage		0 N/A	24 Months
Pakistan	\$0.7072	Local/Dedicated Origination Usage		0 N/A	24 Months
Palau	\$1.5613	Local/Dedicated Origination Usage		0 N/A	24 Months
Palestine	\$0.2296	Local/Dedicated Origination Usage		0 N/A	24 Months
Panama	\$0.3949	Local/Dedicated Origination Usage		0 N/A	24 Months
Papua New Guinea	\$1.1429	Local/Dedicated Origination Usage		0 N/A	24 Months
Paraguay	\$0.4316	Local/Dedicated Origination Usage		0 N/A	24 Months
Peru	\$0.4316	Local/Dedicated Origination Usage		0 N/A	24 Months
Philippines	\$0.3123	Local/Dedicated Origination Usage		0 N/A	24 Months
Poland	\$0.2939	Local/Dedicated Origination Usage		0 N/A	24 Months
Portugal (including Azores and Madeira Islands)	\$0.1469	Local/Dedicated Origination Usage		0 N/A	24 Months
Qatar	\$0.6612	Local/Dedicated Origination Usage		0 N/A	24 Months
Reunion Island	\$0.7072	Local/Dedicated Origination Usage		0 N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Romania	\$0.4500	Local/Dedicated Origination Usage		0	N/A	24 Months
Russia	\$0.2939	Local/Dedicated Origination Usage		0	N/A	24 Months
Rwanda	\$0.8174	Local/Dedicated Origination Usage		0	N/A	24 Months
San Marino	\$0.2480	Local/Dedicated Origination Usage		0	N/A	24 Months
Sao Tome	\$2.0756	Local/Dedicated Origination Usage		0	N/A	24 Months
Saudi Arabia	\$0.7072	Local/Dedicated Origination Usage		0	N/A	24 Months
Senegal	\$0.8449	Local/Dedicated Origination Usage		0	N/A	24 Months
Seychelles	\$0.9643	Local/Dedicated Origination Usage		0	N/A	24 Months
Sierra Leone	\$0.6521	Local/Dedicated Origination Usage		0	N/A	24 Months
Singapore	\$0.2388	Local/Dedicated Origination Usage		0	N/A	24 Months
Slovakia	\$0.4041	Local/Dedicated Origination Usage		0	N/A	24 Months
Slovenia	\$0.4041	Local/Dedicated Origination Usage		0	N/A	24 Months
Solomon Islands	\$1.7960	Local/Dedicated Origination Usage		0	N/A	24 Months
Somalia	\$1.2123	Local/Dedicated Origination Usage		0	N/A	24 Months
South Africa	\$0.3490	Local/Dedicated Origination Usage		0	N/A	24 Months
Spain (including Balearic Islands, Canary Islands, Ceuta and Melilla)	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
Sri Lanka	\$0.6796	Local/Dedicated Origination Usage		0	N/A	24 Months
St. Helena	\$1.5796	Local/Dedicated Origination Usage		0	N/A	24 Months
St. Kitts	\$0.3490	Local/Dedicated Origination Usage		0	N/A	24 Months
St. Lucia	\$0.3582	Local/Dedicated Origination Usage		0	N/A	24 Months
St. Pierre/ Miquelon	\$0.3306	Local/Dedicated Origination Usage		0	N/A	24 Months
St. Vincent/Grenadines	\$0.4041	Local/Dedicated Origination Usage		0	N/A	24 Months
Sudan	\$0.8725	Local/Dedicated Origination Usage		0	N/A	24 Months
Suriname	\$0.8357	Local/Dedicated Origination Usage		0	N/A	24 Months
Swaziland	\$0.5327	Local/Dedicated Origination Usage		0	N/A	24 Months
Sweden	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
Switzerland	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
Syria	\$0.7072	Local/Dedicated Origination Usage		0	N/A	24 Months
Taiwan	\$0.2296	Local/Dedicated Origination Usage		0	N/A	24 Months
Tajikistan	\$0.3306	Local/Dedicated Origination Usage		0	N/A	24 Months
Tanzania	\$0.5602	Local/Dedicated Origination Usage		0	N/A	24 Months
Thailand	\$0.3398	Local/Dedicated Origination Usage		0	N/A	24 Months
Togo	\$0.6980	Local/Dedicated Origination Usage		0	N/A	24 Months
Tonga	\$0.7072	Local/Dedicated Origination Usage		0	N/A	24 Months
Trinidad/Tobago	\$0.4500	Local/Dedicated Origination Usage		0	N/A	24 Months
Tunisia	\$0.4133	Local/Dedicated Origination Usage		0	N/A	24 Months
Turkey	\$0.3674	Local/Dedicated Origination Usage		0	N/A	24 Months
Turkmenistan	\$0.7531	Local/Dedicated Origination Usage		0	N/A	24 Months
Turks and Caicos Islands	\$0.3765	Local/Dedicated Origination Usage		0	N/A	24 Months
Tuvalu	\$1.2582	Local/Dedicated Origination Usage		0	N/A	24 Months
Uganda	\$0.5327	Local/Dedicated Origination Usage		0	N/A	24 Months
Ukraine	\$0.4408	Local/Dedicated Origination Usage		0	N/A	24 Months
United Arab Emirates	\$0.4408	Local/Dedicated Origination Usage		0	N/A	24 Months
United Kingdom	\$0.0643	Local/Dedicated Origination Usage		0	N/A	24 Months
Uruguay	\$0.4316	Local/Dedicated Origination Usage		0	N/A	24 Months
Uzbekistan	\$0.3857	Local/Dedicated Origination Usage		0	N/A	24 Months
Vanuatu	\$2.0664	Local/Dedicated Origination Usage		0	N/A	24 Months
Vatican City	\$0.1378	Local/Dedicated Origination Usage		0	N/A	24 Months
Venezuela	\$0.3214	Local/Dedicated Origination Usage		0	N/A	24 Months
Vietnam	\$0.7715	Local/Dedicated Origination Usage		0	N/A	24 Months
Wallis and Futuna	\$2.5348	Local/Dedicated Origination Usage		0	N/A	24 Months
Western Samoa	\$0.6245	Local/Dedicated Origination Usage		0	N/A	24 Months
Yemen, Republic of	\$0.6429	Local/Dedicated Origination Usage		0	N/A	24 Months
Yugoslavia	\$0.5051	Local/Dedicated Origination Usage		0	N/A	24 Months
Zaire	\$0.5235	Local/Dedicated Origination Usage		0	N/A	24 Months
Zambia	\$0.5602	Local/Dedicated Origination Usage		0	N/A	24 Months
Zimbabwe	\$0.4684	Local/Dedicated Origination Usage		0	N/A	24 Months
Mexico Rate Steps						24 Months
1 to 3	\$0.1745	Local/Dedicated Origination Usage		0	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

4 to 8	\$0.2020	Local/Dedicated Origination Usage		0	N/A	24 Months
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term

International LD Switched

Location	MRC/Usage	MRC Description		NRC	NRC Description	Term
Afghanistan	\$1.6302	Switched Origination Usage		0	N/A	24 Months
Albania	\$0.6548	Switched Origination Usage		0	N/A	24 Months
Algeria	\$0.4978	Switched Origination Usage		0	N/A	24 Months
American Samoa	\$0.3765	Switched Origination Usage		0	N/A	24 Months
Andorra	\$0.2314	Switched Origination Usage		0	N/A	24 Months
Angola	\$0.7816	Switched Origination Usage		0	N/A	24 Months
Anguilla	\$0.4344	Switched Origination Usage		0	N/A	24 Months
Antarctica (Casey, Davis, Macquarie and Mawson Island)	\$1.7165	Switched Origination Usage		0	N/A	24 Months
Antarctica (Scott Base)	\$0.3573	Switched Origination Usage		0	N/A	24 Months
Antigua (Barbuda)	\$0.3591	Switched Origination Usage		0	N/A	24 Months
Argentina	\$0.3821	Switched Origination Usage		0	N/A	24 Months
Armenia	\$0.6365	Switched Origination Usage		0	N/A	24 Months
Aruba	\$0.3352	Switched Origination Usage		0	N/A	24 Months
Ascension Island	\$1.1094	Switched Origination Usage		0	N/A	24 Months
Australia (including Tasmania)	\$0.1561	Switched Origination Usage		0	N/A	24 Months
Austria	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Azerbaijan	\$0.8045	Switched Origination Usage		0	N/A	24 Months
Bahamas	\$0.2899	Switched Origination Usage		0	N/A	24 Months
Bahrain	\$0.5382	Switched Origination Usage		0	N/A	24 Months
Bangladesh	\$0.8569	Switched Origination Usage		0	N/A	24 Months
Barbados	\$0.4050	Switched Origination Usage		0	N/A	24 Months
Belarus	\$0.4629	Switched Origination Usage		0	N/A	24 Months
Belgium	\$0.1561	Switched Origination Usage		0	N/A	24 Months
Belize	\$0.5207	Switched Origination Usage		0	N/A	24 Months
Benin	\$0.4886	Switched Origination Usage		0	N/A	24 Months
Bermuda	\$0.2893	Switched Origination Usage		0	N/A	24 Months
Bhutan	\$1.1866	Switched Origination Usage		0	N/A	24 Months
Bolivia	\$0.4509	Switched Origination Usage		0	N/A	24 Months
Bosnia-Herzegovina	\$0.5382	Switched Origination Usage		0	N/A	24 Months
Botswana	\$0.4574	Switched Origination Usage		0	N/A	24 Months
Brazil	\$0.3352	Switched Origination Usage		0	N/A	24 Months
British Virgin Islands	\$0.3398	Switched Origination Usage		0	N/A	24 Months
Brunei	\$0.6291	Switched Origination Usage		0	N/A	24 Months
Bulgaria	\$0.3545	Switched Origination Usage		0	N/A	24 Months
Burkina Faso	\$0.6493	Switched Origination Usage		0	N/A	24 Months
Burundi	\$1.3675	Switched Origination Usage		0	N/A	24 Months
Cambodia	\$1.3308	Switched Origination Usage		0	N/A	24 Months
Cameroon	\$0.6658	Switched Origination Usage		0	N/A	24 Months
Canada	\$0.0992	Switched Origination Usage		0	N/A	24 Months
Cape Verde Islands	\$0.5997	Switched Origination Usage		0	N/A	24 Months
Cayman Islands	\$0.3012	Switched Origination Usage		0	N/A	24 Months
Central African Republic	\$1.0883	Switched Origination Usage		0	N/A	24 Months
Chad	\$1.7826	Switched Origination Usage		0	N/A	24 Months
Chile	\$0.3012	Switched Origination Usage		0	N/A	24 Months
China	\$0.4344	Switched Origination Usage		0	N/A	24 Months
Christmas Island	\$0.1561	Switched Origination Usage		0	N/A	24 Months
Cocos Island	\$0.1561	Switched Origination Usage		0	N/A	24 Months
Colombia	\$0.3903	Switched Origination Usage		0	N/A	24 Months
Comoros	\$1.2444	Switched Origination Usage		0	N/A	24 Months
Congo	\$0.6603	Switched Origination Usage		0	N/A	24 Months
Cook Islands	\$1.1939	Switched Origination Usage		0	N/A	24 Months
Costa Rica	\$0.3472	Switched Origination Usage		0	N/A	24 Months
Croatia	\$0.4050	Switched Origination Usage		0	N/A	24 Months
Cuba	\$1.7192	Switched Origination Usage		0	N/A	24 Months
Cyprus	\$0.4344	Switched Origination Usage		0	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Czech Republic	\$0.4225	Switched Origination Usage		0	N/A	24 Months
Denmark	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Diego Garcia	\$3.0274	Switched Origination Usage		0	N/A	24 Months
Djibouti	\$0.7053	Switched Origination Usage		0	N/A	24 Months
Dominica	\$0.4537	Switched Origination Usage		0	N/A	24 Months
Dominican Republic	\$0.2718	Switched Origination Usage		0	N/A	24 Months
East Timor	\$6.7957	Switched Origination Usage		0	N/A	24 Months
Easter Island	\$0.3012	Switched Origination Usage		0	N/A	24 Months
Ecuador	\$0.4509	Switched Origination Usage		0	N/A	24 Months
Egypt	\$0.5960	Switched Origination Usage		0	N/A	24 Months
El Salvador	\$0.4160	Switched Origination Usage		0	N/A	24 Months
Equatorial Guinea	\$1.4860	Switched Origination Usage		0	N/A	24 Months
Eritrea	\$0.9138	Switched Origination Usage		0	N/A	24 Months
Estonia	\$0.5097	Switched Origination Usage		0	N/A	24 Months
Ethiopia	\$0.8835	Switched Origination Usage		0	N/A	24 Months
Faeroe Islands	\$0.3472	Switched Origination Usage		0	N/A	24 Months
Falkland Islands	\$0.8789	Switched Origination Usage		0	N/A	24 Months
Fiji Islands	\$0.7053	Switched Origination Usage		0	N/A	24 Months
Finland	\$0.1451	Switched Origination Usage		0	N/A	24 Months
France	\$0.1451	Switched Origination Usage		0	N/A	24 Months
French Antilles (including Martinique, St. Barthelemy and St. Martin)	\$0.3674	Switched Origination Usage		0	N/A	24 Months
French Guiana	\$0.4923	Switched Origination Usage		0	N/A	24 Months
French Polynesia	\$0.9551	Switched Origination Usage		0	N/A	24 Months
Gabon	\$0.5970	Switched Origination Usage		0	N/A	24 Months
Gambia	\$0.4923	Switched Origination Usage		0	N/A	24 Months
Georgia	\$0.7127	Switched Origination Usage		0	N/A	24 Months
Germany	\$0.1304	Switched Origination Usage		0	N/A	24 Months
Ghana	\$0.4684	Switched Origination Usage		0	N/A	24 Months
Gibraltar	\$0.5703	Switched Origination Usage		0	N/A	24 Months
Greece	\$0.2030	Switched Origination Usage		0	N/A	24 Months
Greenland	\$1.1410	Switched Origination Usage		0	N/A	24 Months
Grenada (including Carriacou)	\$0.4730	Switched Origination Usage		0	N/A	24 Months
Guadeloupe	\$0.3876	Switched Origination Usage		0	N/A	24 Months
Guantanamo Bay	\$1.7192	Switched Origination Usage		0	N/A	24 Months
Guatemala	\$0.3903	Switched Origination Usage		0	N/A	24 Months
Guinea	\$0.6080	Switched Origination Usage		0	N/A	24 Months
Guinea Bissau	\$2.5636	Switched Origination Usage		0	N/A	24 Months
Guyana	\$0.7540	Switched Origination Usage		0	N/A	24 Months
Haiti	\$0.5786	Switched Origination Usage		0	N/A	24 Months
Honduras	\$0.4831	Switched Origination Usage		0	N/A	24 Months
Hong Kong	\$0.1929	Switched Origination Usage		0	N/A	24 Months
Hungary	\$0.3297	Switched Origination Usage		0	N/A	24 Months
Iceland	\$0.3765	Switched Origination Usage		0	N/A	24 Months
India	\$0.5611	Switched Origination Usage		0	N/A	24 Months
Indonesia	\$0.4160	Switched Origination Usage		0	N/A	24 Months
Iran	\$0.7990	Switched Origination Usage		0	N/A	24 Months
Iraq	\$1.0203	Switched Origination Usage		0	N/A	24 Months
Ireland	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Israel	\$0.2415	Switched Origination Usage		0	N/A	24 Months
Italy	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Ivory Coast	\$0.8394	Switched Origination Usage		0	N/A	24 Months
Jamaica	\$0.5318	Switched Origination Usage		0	N/A	24 Months
Japan	\$0.1561	Switched Origination Usage		0	N/A	24 Months
Jordan	\$0.6759	Switched Origination Usage		0	N/A	24 Months
Kazakhstan	\$0.3067	Switched Origination Usage		0	N/A	24 Months
Kenya	\$0.5896	Switched Origination Usage		0	N/A	24 Months
Kiribati	\$0.8863	Switched Origination Usage		0	N/A	24 Months
Korea, Democratic People's Republic of	\$1.8625	Switched Origination Usage		0	N/A	24 Months
Korea, Republic of	\$0.2030	Switched Origination Usage		0	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Kuwait	\$0.6943	Switched Origination Usage		0	N/A	24 Months
Kyrgyzstan	\$0.8210	Switched Origination Usage		0	N/A	24 Months
Laos	\$1.3776	Switched Origination Usage		0	N/A	24 Months
Latvia	\$0.5097	Switched Origination Usage		0	N/A	24 Months
Lebanon	\$0.6365	Switched Origination Usage		0	N/A	24 Months
Lesotho	\$0.6181	Switched Origination Usage		0	N/A	24 Months
Liberia	\$0.4629	Switched Origination Usage		0	N/A	24 Months
Libya	\$0.7053	Switched Origination Usage		0	N/A	24 Months
Liechtenstein	\$0.1846	Switched Origination Usage		0	N/A	24 Months
Lithuania	\$0.6658	Switched Origination Usage		0	N/A	24 Months
Luxembourg	\$0.1561	Switched Origination Usage		0	N/A	24 Months
Macao	\$0.5639	Switched Origination Usage		0	N/A	24 Months
Macedonia	\$0.4344	Switched Origination Usage		0	N/A	24 Months
Madagascar	\$1.8708	Switched Origination Usage		0	N/A	24 Months
Malawi	\$0.4923	Switched Origination Usage		0	N/A	24 Months
Malaysia	\$0.3297	Switched Origination Usage		0	N/A	24 Months
Maldives	\$0.9368	Switched Origination Usage		0	N/A	24 Months
Mali	\$0.7797	Switched Origination Usage		0	N/A	24 Months
Malta	\$0.5318	Switched Origination Usage		0	N/A	24 Months
Marshall Islands	\$0.5501	Switched Origination Usage		0	N/A	24 Months
Mauritania	\$0.7338	Switched Origination Usage		0	N/A	24 Months
Mauritius	\$0.8569	Switched Origination Usage		0	N/A	24 Months
Mayotte Island	\$1.2444	Switched Origination Usage		0	N/A	24 Months
Micronesia	\$0.5694	Switched Origination Usage		0	N/A	24 Months
Mexico (See Below)	(See Below)	Switched Origination Usage				24 Months
Moldova	\$0.7411	Switched Origination Usage		0	N/A	24 Months
Monaco	\$0.1561	Switched Origination Usage		0	N/A	24 Months
Mongolia	\$1.2261	Switched Origination Usage		0	N/A	24 Months
Montserrat	\$0.4822	Switched Origination Usage		0	N/A	24 Months
Morocco	\$0.5896	Switched Origination Usage		0	N/A	24 Months
Mozambique	\$0.9074	Switched Origination Usage		0	N/A	24 Months
Myanmar	\$1.8129	Switched Origination Usage		0	N/A	24 Months
Namibia	\$0.5318	Switched Origination Usage		0	N/A	24 Months
Nauru	\$2.7981	Switched Origination Usage		0	N/A	24 Months
Nepal	\$0.7522	Switched Origination Usage		0	N/A	24 Months
Netherlands	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Netherlands Antilles	\$0.3325	Switched Origination Usage		0	N/A	24 Months
Nevis	\$0.3655	Switched Origination Usage		0	N/A	24 Months
New Caledonia	\$0.8100	Switched Origination Usage		0	N/A	24 Months
New Zealand	\$0.3573	Switched Origination Usage		0	N/A	24 Months
Nicaragua	\$0.4160	Switched Origination Usage		0	N/A	24 Months
Niger	\$0.6833	Switched Origination Usage		0	N/A	24 Months
Nigeria	\$0.6365	Switched Origination Usage		0	N/A	24 Months
Niue Island	\$3.8366	Switched Origination Usage		0	N/A	24 Months
Norfolk Island	\$1.7165	Switched Origination Usage		0	N/A	24 Months
Norway	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Oman	\$0.6833	Switched Origination Usage		0	N/A	24 Months
Pakistan	\$0.7402	Switched Origination Usage		0	N/A	24 Months
Palau	\$1.6421	Switched Origination Usage		0	N/A	24 Months
Palestine	\$0.2415	Switched Origination Usage		0	N/A	24 Months
Panama	\$0.4160	Switched Origination Usage		0	N/A	24 Months
Papua New Guinea	\$1.1980	Switched Origination Usage		0	N/A	24 Months
Paraguay	\$0.4574	Switched Origination Usage		0	N/A	24 Months
Peru	\$0.4509	Switched Origination Usage		0	N/A	24 Months
Philippines	\$0.3297	Switched Origination Usage		0	N/A	24 Months
Poland	\$0.3067	Switched Origination Usage		0	N/A	24 Months
Portugal (including Azores and Madeira Islands)	\$0.1561	Switched Origination Usage		0	N/A	24 Months
Qatar	\$0.6943	Switched Origination Usage		0	N/A	24 Months
Reunion Island	\$0.7411	Switched Origination Usage		0	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Romania	\$0.4684	Switched Origination Usage		0	N/A	24 Months
Russia	\$0.3067	Switched Origination Usage		0	N/A	24 Months
Rwanda	\$0.8569	Switched Origination Usage		0	N/A	24 Months
San Marino	\$0.2572	Switched Origination Usage		0	N/A	24 Months
Sao Tome	\$2.1766	Switched Origination Usage		0	N/A	24 Months
Saudi Arabia	\$0.7402	Switched Origination Usage		0	N/A	24 Months
Senegal	\$0.8863	Switched Origination Usage		0	N/A	24 Months
Seychelles	\$1.0130	Switched Origination Usage		0	N/A	24 Months
Sierra Leone	\$0.6796	Switched Origination Usage		0	N/A	24 Months
Singapore	\$0.2507	Switched Origination Usage		0	N/A	24 Months
Slovakia	\$0.4234	Switched Origination Usage		0	N/A	24 Months
Slovenia	\$0.4234	Switched Origination Usage		0	N/A	24 Months
Solomon Islands	\$1.8879	Switched Origination Usage		0	N/A	24 Months
Somalia	\$1.2729	Switched Origination Usage		0	N/A	24 Months
South Africa	\$0.3646	Switched Origination Usage		0	N/A	24 Months
Spain (including Balearic Islands, Canary Islands, Ceuta and Melilla)	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Sri Lanka	\$0.7127	Switched Origination Usage		0	N/A	24 Months
St. Helena	\$1.6568	Switched Origination Usage		0	N/A	24 Months
St. Kitts	\$0.3655	Switched Origination Usage		0	N/A	24 Months
St. Lucia	\$0.3765	Switched Origination Usage		0	N/A	24 Months
St. Pierre/ Miquelon	\$0.3472	Switched Origination Usage		0	N/A	24 Months
St. Vincent/Grenadines	\$0.4234	Switched Origination Usage		0	N/A	24 Months
Sudan	\$0.9147	Switched Origination Usage		0	N/A	24 Months
Suriname	\$0.8789	Switched Origination Usage		0	N/A	24 Months
Swaziland	\$0.5611	Switched Origination Usage		0	N/A	24 Months
Sweden	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Switzerland	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Syria	\$0.7411	Switched Origination Usage		0	N/A	24 Months
Taiwan	\$0.2415	Switched Origination Usage		0	N/A	24 Months
Tajikistan	\$0.3481	Switched Origination Usage		0	N/A	24 Months
Tanzania	\$0.5896	Switched Origination Usage		0	N/A	24 Months
Thailand	\$0.3582	Switched Origination Usage		0	N/A	24 Months
Togo	\$0.7338	Switched Origination Usage		0	N/A	24 Months
Tonga	\$0.7411	Switched Origination Usage		0	N/A	24 Months
Trinidad/Tobago	\$0.4684	Switched Origination Usage		0	N/A	24 Months
Tunisia	\$0.4344	Switched Origination Usage		0	N/A	24 Months
Turkey	\$0.3876	Switched Origination Usage		0	N/A	24 Months
Turkmenistan	\$0.7917	Switched Origination Usage		0	N/A	24 Months
Turks and Caicos Islands	\$0.3986	Switched Origination Usage		0	N/A	24 Months
Tuvalu	\$1.3197	Switched Origination Usage		0	N/A	24 Months
Uganda	\$0.5611	Switched Origination Usage		0	N/A	24 Months
Ukraine	\$0.4629	Switched Origination Usage		0	N/A	24 Months
United Arab Emirates	\$0.4629	Switched Origination Usage		0	N/A	24 Months
United Kingdom	\$0.0698	Switched Origination Usage		0	N/A	24 Months
Uruguay	\$0.4509	Switched Origination Usage		0	N/A	24 Months
Uzbekistan	\$0.4069	Switched Origination Usage		0	N/A	24 Months
Vanuatu	\$2.1702	Switched Origination Usage		0	N/A	24 Months
Vatican City	\$0.1451	Switched Origination Usage		0	N/A	24 Months
Venezuela	\$0.3352	Switched Origination Usage		0	N/A	24 Months
Vietnam	\$0.8100	Switched Origination Usage		0	N/A	24 Months
Wallis and Futuna	\$2.6615	Switched Origination Usage		0	N/A	24 Months
Western Samoa	\$0.6594	Switched Origination Usage		0	N/A	24 Months
Yemen, Republic of	\$0.6769	Switched Origination Usage		0	N/A	24 Months
Yugoslavia	\$0.5318	Switched Origination Usage		0	N/A	24 Months
Zaire	\$0.5501	Switched Origination Usage		0	N/A	24 Months
Zambia	\$0.5896	Switched Origination Usage		0	N/A	24 Months
Zimbabwe	\$0.4923	Switched Origination Usage		0	N/A	24 Months
Mexico Rate Steps						24 Months
1 to 3	\$0.1837	Switched Origination Usage		0	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

4 to 8	\$0.2122	Switched Origination Usage		0	N/A	24 Months
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TOLL FREE SERVICES PRICING

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
VoIP Inbound Toll Free (Switched Termination)	\$0.0106	Mobile Origination		\$0.00		24 Months
VoIP Inbound Toll Free (Switched Termination)	\$0.0106	IP Origination		\$0.00		24 Months
VoIP Inbound Toll Free (Switched Termination)	\$0.0106	Switched Origination		\$0.00		24 Months
VoIP Inbound Toll Free (IP Termination)	\$0.0106	Switched Origination		\$0.00		24 Months
VoIP Inbound Toll Free (IP Termination)	\$0.0106	IP Origination		\$0.00		24 Months
VoIP Inbound Local Origination (Switched Termination)	\$0.0218	Switched Origination		\$0.00		24 Months
VoIP Inbound Local Origination (IP Termination)	\$0.0106	Switched Origination		\$0.00		24 Months
VoIP Inbound Local Origination (IP IVR Standard)	\$0.0196	Switched Origination		\$0.00		24 Months
VoIP Inbound Local Origination (IP IVR Premium)	\$0.0390	Switched Origination		\$0.00		24 Months
VoIP Inbound Toll Free (IP IVR Standard)	\$0.0106	IP Origination		\$0.00		24 Months
VoIP Inbound Toll Free (IP IVR Standard)	\$0.0106	Switched Origination		\$0.00		24 Months
VoIP Inbound Toll Free (IP IVR Premium)	\$0.0376	Switched Origination		\$0.00		24 Months
VoIP Inbound Local Origination (IP IVR Premium)	\$0.0390	Switched Origination		\$0.00		24 Months
VoIP Inbound Toll Free (IP IVR Premium)	\$0.0353	IP Origination		\$0.00		24 Months

IP Contact Center

Product	MRC	MRC Description		NRC	NRC Description	Term
ICR Gateway	\$2,277.60	ICR Gateway		N/A	N/A	24 Months
ICR Integration	\$0.00	ICR Integration		N/A	N/A	24 Months
IP IVR	\$949.00	IP IVR - IP IVR Premium		N/A	N/A	24 Months
IP IVR	\$0.00	IP IVR - IP IVR Premium		N/A	N/A	24 Months
IP IVR	\$493.48	IP IVR - IP IVR Standard		N/A	N/A	24 Months
IP IVR	\$1,518.40	IP IVR - IP IVR Standard		N/A	N/A	24 Months
IP IVR	\$9,266.40	Voice Call Back - IP IVR		N/A	N/A	24 Months
IPCC Usage Media Forking	0.001976	Usage		N/A	N/A	24 Months
Expedite Order-Business Hours	N/A	N/A		\$728.00	Administrative Charge	N/A
Expedite Order-After Hours	N/A	N/A		\$1,144.00	Administrative Charge	N/A
After Hours Charge	N/A	N/A		\$416.00	Administrative Charge	N/A
Dispatch Charge Normal Business Hours	N/A	N/A		\$520.00	Administrative Charge	N/A
Dispatch Charge After Business Hours	N/A	N/A		\$780.00	Administrative Charge	N/A

Voice Call Back - Cloud

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Voice Call Back - Cloud				\$4,680.00	Installation Fee: Basic	24 Months
Voice Call Back - Cloud				\$9,360.00	Installation Fee: Enterprise	24 Months
Voice Call Back - Cloud				\$14,040.00	Installation Fee: Professional	24 Months
Voice Call Back - Cloud	\$975.00	Enterprise Management Fee: Annual				24 Months

IP Toll Free (IPTF) & Verizon Inbound Local Origination (VILO)

Product	MRC	Origination Access Type		NRC	Termination Type - Charge Type	Term
VoIP Inbound Toll Free	0.00988	Mobile		N/A	Switch Termination - Usage	24 Months
VoIP Inbound Toll Free	0.00988	IP		N/A	Switch Termination - Usage	24 Months
VoIP Inbound Toll Free	0.00988	Switched		N/A	Switch Termination - Usage	24 Months
VoIP Inbound Toll Free	0.00988	Switched		N/A	IP Termination - Usage	24 Months
VoIP Inbound Toll Free	0.00988	IP		N/A	IP Termination - Usage	24 Months
	0			N/A		24 Months
VoIP Inbound Local Origination	0.02028	Switched		N/A	Switch Termination - Usage	24 Months
VoIP Inbound Local Origination	0.00988	Switched		N/A	IP Termination - Usage	24 Months
VoIP Inbound Local Origination	0.0182	Switched		N/A	IP IVR Standard - Usage	24 Months
VoIP Inbound Local Origination	0.036192	Switched		N/A	IP IVR Premium - Usage	24 Months
	0			N/A		24 Months
VoIP Inbound Local Origination	0.0182	Switched		N/A	IP IVR Standard - Usage	24 Months
VoIP Inbound Toll Free	0.00988	IP		N/A	IP IVR Standard - Usage	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

VoIP Inbound Toll Free	0.00988	Switched		N/A	IP IVR Standard - Usage	24 Months
VoIP Inbound Toll Free	0.034944	Switched		N/A	IP IVR Premium - Usage	24 Months
VoIP Inbound Local Origination	0.036192	Switched		N/A	IP IVR Premium - Usage	24 Months
VoIP Inbound Toll Free	0.03276	IP		N/A	IP IVR Premium - Usage	24 Months

SWITCHED AND DEDICATED LONG DISTANCE SERVICES PRICING

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Outbound LD - Interstate Loc/Loc	\$0.0159	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Interstate Loc/Ded	\$0.0159	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Interstate Loc/Sw	\$0.0213	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Interstate Ded/Loc	\$0.0159	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Interstate Ded/Ded	\$0.0159	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Interstate Ded/Sw	\$0.0183	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Interstate Sw/Loc	\$0.0213	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Interstate Sw/Sw	\$0.0297	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Intrastate Loc/Loc	\$0.0159	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Intrastate Loc/Ded	\$0.0159	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Intrastate Loc/Sw	\$0.0357	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Intrastate Ded/Loc	\$0.0159	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Intrastate Ded/Ded	\$0.0159	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Intrastate Ded/Sw	\$0.0357	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Intrastate Sw/Loc	\$0.0357	All rates are per minute, based upon call origination and call termination type				24 Months
Outbound LD - Intrastate Sw/Sw	\$0.0578	All rates are per minute, based upon call origination and call termination type				24 Months
						24 Months
Inbound LD - Interstate Loc/Loc	\$0.0197	All rates are per minute, based upon call origination and call termination type				24 Months
Inbound LD - Interstate Loc/Ded	\$0.0197	All rates are per minute, based upon call origination and call termination type				24 Months
Inbound LD - Interstate Loc/Sw	\$0.0213	All rates are per minute, based upon call origination and call termination type				24 Months
Inbound LD - Intrastate Sw/Loc	\$0.0197	All rates are per minute, based upon call origination and call termination type				24 Months
800 DAL Sw/Ded	\$0.0197	All rates are per minute, based upon call origination and call termination type				24 Months
800 CBL Sw/Sw	\$0.0346	All rates are per minute, based upon call origination and call termination type				24 Months
Inbound LD - Intrastate Loc/Loc	\$0.0381	All rates are per minute, based upon call origination and call termination type				24 Months
Inbound LD - Intrastate Loc/Ded	\$0.0381	All rates are per minute, based upon call origination and call termination type				24 Months
Inbound LD - Intrastate Loc/Sw	\$0.0594	All rates are per minute, based upon call origination and call termination type				24 Months
Inbound LD - Intrastate Sw/Loc	\$0.0381	All rates are per minute, based upon call origination and call termination type				24 Months
800 DAL Sw/Ded	\$0.0381	All rates are per minute, based upon call origination and call termination type				24 Months
800 CBL Sw/Sw	\$0.0627	All rates are per minute, based upon call origination and call termination type				24 Months

MANAGED PBX SERVICES PRICING

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Server Management (Flat Rate)	\$251.94	Small		\$0.00		24 Months
Server Management (Flat Rate)	\$298.79	Medium		\$0.00		24 Months
Server Management (Flat Rate)	\$401.34	Large		\$0.00		24 Months
Server Management (Flat Rate)	\$472.06	X-Large		\$0.00		24 Months
Voice Gateway	\$19.45			\$0.00		24 Months
Analog Gateway Appliance Management (Per Unit)	\$34.48	Small		\$0.00		24 Months
Analog Gateway Appliance Management (Per Unit)	\$68.95	Medium		\$0.00		24 Months
Analog Gateway Appliance Management (Per Unit)	\$138.79	Large		\$0.00		24 Months
Analog Gateway Appliance Management (Per Unit)	\$276.69	X-Large		\$0.00		24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Cisco Unified Border Element Management	\$306.80	Per Month		\$0.00		24 Months
Flex User	\$5.30	Per Licenece		\$0.00		24 Months
Router Management (Per Unit)	\$94.59	Per Device		\$0.00		24 Months
Router Management (Per Unit)	\$106.08	Per Device		\$0.00		24 Months
Router Management (Per Unit)	\$157.35	Per Device		\$0.00		24 Months
Router Management (Per Unit)	\$245.75	Per Device		\$0.00		24 Months
Dispatch Charge	N/A	Per visit		\$312.00	Administrative Charge	N/A
Expedite Fee	N/A	Per Device		\$1,144.00	Administrative Charge	N/A
After Hours Changes	N/A	Per Device		\$624.00	Administrative Charge	N/A
Implementation Modify Existing	N/A	Per Device		\$52.00	Administrative Charge	N/A
Design Change	N/A	Per Device		\$260.00	Administrative Charge	N/A

VOIP SERVICES PRICING

Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term
Verizon VOIP			\$49.71	Service Establishment Fee - Normal Business Hours	24 Months
Verizon VOIP			\$0.21	Telephone Number Charge	24 Months
Verizon VOIP			\$15.22	Redirect to Telephone Number	24 Months
Verizon VOIP	\$6.55	Enterprise Concurrent Calls - Metered - - Local and LD			24 Months
Verizon VOIP	\$8.20	Enterprise Concurrent Calls - Tiered - 250 - Local and LD			24 Months
Verizon VOIP	\$11.00	Enterprise Concurrent Calls - Tiered - 750 - Local and LD			24 Months
Verizon VOIP	\$13.81	Enterprise Concurrent Calls - Tiered - 5000 - Local and LD			24 Months
Verizon VOIP	\$7.13	Concurrent Call Charge - Metered - - Local and LD - - Unlimited Local Calling			24 Months
Verizon VOIP	\$140.14	Enterprise Trunking Premium - 1-100			24 Months
Verizon VOIP	\$637.00	Enterprise Trunking Premium - 101-500			24 Months
Verizon VOIP	\$1,121.12	Enterprise Trunking Premium - 501-1000			24 Months
Verizon VOIP	\$2,548.00	Enterprise Trunking Premium - 1001-5000			24 Months
Verizon VOIP	\$3,822.00	Enterprise Trunking Premium - 5001 and Above			24 Months
Verizon VOIP	\$50.96	Trunking Route Overflow			24 Months
Verizon VOIP	\$1.04	Additional Listing			24 Months
Verizon VOIP	\$0.89	Non-Listed (Non-published)			24 Months
Verizon VOIP	\$10.19	Auto Attendant Instances			24 Months
Verizon VOIP	\$0.51	Call Forwarding			24 Months
Verizon VOIP	\$0.12	Caller ID with Name - Inbound			24 Months
Verizon VOIP	\$15.29	Redirect to Telephone Number			24 Months
Verizon VOIP	\$0.10	Telephone Number Charge			24 Months
Verizon VOIP	\$1.78	Voice Mails			24 Months
Verizon VOIP	\$0.10	Telephone Number Charge			24 Months
Verizon VOIP	\$0.00	Usage			24 Months
Verizon VOIP	\$1.48	MS Teams -Operator Connect-Per MS Teams telephone Number/Provides Verizon SIP and PSTN access for MS Teams Users			24 Months
Expedite Fee	N/A	Per Event Per Location	\$728.00	Administrative Charge	N/A
Cancellation Before Install	N/A	Per Event Per Location	\$832.00	Administrative Charge	N/A
Dispatch Charge	N/A	Per Event Per Location	\$520.00	Administrative Charge	N/A
Service Change Fee	N/A	Per Event Per Location	\$156.00	Administrative Charge	N/A

VOIP INBOUND ANTI-FRAUD and AUTHENTICATION

Configuration	MRC	MRC Description	NRC	NRC Description	Term
VOIP Inbound Anti-Fraud + Authentication - Advisory Services		N/A	\$13,000.00	Implementation	24 Months
VOIP Inbound Anti-Fraud + Authentication - Protect + Passport	\$0.0312	N/A	N/A	N/A	24 Months
VOIP Inbound Anti-Fraud + Authentication - Protect + Passport Overage	\$0.0312	N/A	N/A	N/A	24 Months
VOIP Inbound Anti-Fraud + Authentication - Protect	\$0.0208	N/A	N/A	N/A	24 Months
VOIP Inbound Anti-Fraud + Authentication - Protect Overage	\$0.0208	N/A	N/A	N/A	24 Months
VOIP Inbound Anti-Fraud + Authentication - Passport	\$0.0208	N/A	N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

VoIP Inbound Anti-Fraud + Authentication - Passport Coverage	\$0.0208	N/A		N/A	N/A	24 Months
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IP IVR

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Admin Application For DTMF Updates	\$260.00			\$0.00	n/a	24 Months
Feature Charges	\$0.00	n/a		\$0.0624	Menu - Features are charged on calls when they are used.	24 Months
Feature Charges	\$0.00	n/a		\$0.06	Message - Features are charged on calls when they are used.	24 Months
Feature Charges	\$0.00	n/a		\$0.07	Database - Features are charged on calls when they are used.	24 Months
Feature Charges	\$0.00	n/a		\$0.07	Network Database - Features are charged on calls when they are used.	24 Months
Feature Charges	\$0.00	n/a		\$0.01	Announced Connect - Features are charged on calls when they are used.	24 Months
Feature Charges	\$0.00	n/a		\$0.01	BNAR - Features are charged on calls when they are used.	24 Months
Feature Charges	\$0.00	n/a		\$0.05	TakeBack and Transfer (Including SIP REFER Transfers) - Features are charged on calls when they are used.	24 Months
Feature Charges	\$0.00	n/a		\$0.05	Caller TakeBack - Features are charged on calls when they are used.	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$0.06	Platform Duration \$0.06 per minute in six-second increments (Minimum platform charge of \$.01 per call).	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a			Transport Duration \$0.XX TDM Orig. to IP Term (or TDM Orig to TDM Term) rates per minute, billed in six-second increments.	24 Months
IP IVR "Advanced" (with Network Database)	\$260.00	Application Maintenance		\$0.00	Application Maintenance \$250.00/month	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$104.00	Remote Audio Update \$100.00 (in addition to Maintenance)	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$520.00	Network Database \$500.00 (in addition to Maintenance)	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$156.00	CCR (Day) 150	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$312.00	CCR (Week) 300	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$780.00	CCR (Month) 750	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$1,040.00	New ECR Application (<50 msgs) \$1000 + \$200/hr	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$208.00	ECR Logic/Database/Audio Change \$200/hr	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$0.00	Network Database Install Included	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$104.00	Remote Audio Update Install 100	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$156.00	Foreign Language Recording \$150.00 (per language)	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$1,040.00	New IP IVR Application (up to 50 messages) \$200/hr rate in addition to NRC	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		Included (part of the \$200/hour)	New IP IVR Application (50 + messages)	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$208.00	IP IVR Logic/Database Change-hourly	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$208.00	IP IVR Audio Change (per 50 messages)-hourly	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$208.00	Network Database Install-hourly	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$208.00	Verizon Assistance w/Database Creation-hourly	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$208.00	Verizon Assistance w/Database Changes-hourly	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$104.00	Remote Audio Update Install	24 Months
IP IVR "Advanced" (with Network Database)	\$0.00	n/a		\$156.00	Foreign Language Recording- per language in addition to the IP IVR charge	24 Months
IP IVR "Basic"	\$0.00	n/a		\$1,040.00	New IP IVR Application (up to 50 messages)	24 Months
IP IVR "Basic"	\$0.00	n/a		\$1,300.00	New IP IVR Application (50 + messages)	24 Months
IP IVR "Basic"	\$0.00	n/a		\$260.00	IP IVR Logic/Database Change	24 Months
IP IVR "Basic"	\$0.00	n/a		\$260.00	IP IVR Audio Change (per 50 messages)	24 Months
IP IVR "Basic"	\$0.00	n/a		n/a	Network Database Install	24 Months
IP IVR "Basic"	\$0.00	n/a		\$1,040.00	Verizon Assistance w/Database Creation	24 Months
IP IVR "Basic"	\$0.00	n/a		\$520.00	Verizon Assistance w/Database Changes	24 Months
IP IVR "Basic"	\$0.00	n/a		\$104.00	Remote Audio Update Install	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

IP IVR "Basic"	\$0.00	n/a		\$156.00	Foreign Language Recording- per language in addition to the IP IVR charge	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a		0.0624	Platform Duration \$.06 per minute in six-second increments (Minimum platform charge of \$.01 per call).	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a			Transport duration \$0.XX TDM Orig. to IP Term (or TDM Orig to TDM Term) rates per minute, billed in six-second increments.	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$260.00	Application Maintenance			Application Maintenance \$250.00/month	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a		\$104.00	Remote Audio Update \$100.00 (in addition to Maintenance)	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a		\$156.00	CCR (Day) 150	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a		\$312.00	CCR (Week) 300	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a		\$780.00	CCR (Month) 750	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a		\$104.00	New ECR Application (<50 msg) 1000	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a		\$260.00	ECR Logic/Database/Audio Change 250	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a		\$104.00	Remote Audio Update Install 100	24 Months
IP IVR "Basic" Pricing Summary (applicable to IP IVR without Network Database)	\$0.00	n/a		\$156.00	Foreign Language Recording \$150.00 (per language)	24 Months
IP IVR Application	\$260.00				n/a	24 Months
IP IVR Daily CCR	\$780.00				n/a	24 Months
IP IVR Monthly CCR	\$156.00				n/a	24 Months
IP IVR Remote Audio Update	\$104.00	in addition to the application fee			n/a	24 Months
IP IVR Weekly CCR	\$312.00				n/a	24 Months
Network Database	\$520.00	in addition to the application fee			n/a	24 Months

Administrative Charges

Administrative Charges	MRC	Unit of Measure	NRC	NRC Description	Term
No Fault Found Dispatch Charge Business Hours	N/A	Per site visit	\$275.60	Administrative Charge	N/A
No Fault Found Dispatch Charge After Hours	N/A	Per site visit	\$416.00	Administrative Charge	N/A
Paper Invoice	N/A	Per invoice		Administrative Charge	N/A
Telecommunications Service Priority (TSP)	N/A	Per circuit	\$16.64	Administrative Charge	N/A
Physical Change	N/A	Per Circuit	\$208.00	Administrative Charge	N/A
Cancellation Order	N/A	Per circuit	\$832.00	Administrative Charge	N/A

HOSTED VOICE SOLUTIONS SERVICES PRICING

Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term
WEBEX Calling Verizon			\$46.80	Site Package Activation	
WEBEX Calling Verizon			\$365.04	90 Minute Custom Training Webinar	
WEBEX Calling Verizon	\$20.80	Auto Attendant			24 Month
WEBEX Calling Verizon	\$6.55	Basic Station			24 Month
WEBEX Calling Verizon	\$9.10	Standard Station			24 Month
WEBEX Calling Verizon	\$13.47	Premier Station			24 Month
WEBEX Calling Verizon	\$7.54	Messaging Station - Voice Mail Only			24 Month
WEBEX Calling Verizon	\$4.00	CRM Client			24 Month
WEBEX Calling Verizon	\$0.00	Call Center			24 Month
WEBEX Calling Verizon	\$47.32	Call Center Agent			24 Month
WEBEX Calling Verizon	\$61.88	Call Center Supervisor			24 Month
WEBEX Calling Verizon	\$7.28	Call Recording			24 Month
WEBEX Calling Verizon	\$6.19	Dialtone Station			24 Month
WEBEX Calling Verizon	\$10.92	Enhanced Call Queue			24 Month

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

WEBEX Calling Verizon	\$10.89	Enhanced Call Recording - Recording Type: Unlimited				24 Month
WEBEX Calling Verizon	\$7.28	Hunt Group				24 Month
WEBEX Calling Verizon	\$7.28	Instant Meeting Bridge				24 Month
WEBEX Calling Verizon	\$10.92	Instant Meeting Moderator				24 Month
WEBEX Calling Verizon	\$0.00	Intercom Paging				24 Month
WEBEX Calling Verizon	\$0.04	International Tier 1				24 Month
WEBEX Calling Verizon	\$0.07	International Tier 2				24 Month
WEBEX Calling Verizon	\$0.18	International Tier 3				24 Month
WEBEX Calling Verizon	\$0.36	International Tier 4				24 Month
WEBEX Calling Verizon	\$26.21	Receptionist				24 Month
WEBEX Calling Verizon	\$5.82	Unified Communications Applications				24 Month
WEBEX Calling Verizon	\$0.00	Lync Client Enablement				24 Month

Genesys Cloud

Plan Name/Title	MRC	Add On Type	NRC	Charge Type	Term
Genesys Cloud - API Fair Usage	\$0.00			Usage	24 Month
Genesys Cloud - Add On - nGUVU - Unique	\$17.68	nGUVU		MRC	24 Month
Genesys Cloud - Add On - eMite Dashboard - Concurrent	\$25.48	eMite Dashboard		MRC	24 Month
Genesys Cloud - Add On - eMite Dashboard - Unique	\$19.76	eMite Dashboard		MRC	24 Month
Genesys Cloud - Add On - Wallboard Device - Additional	\$15.60	Wallboard Device		MRC	24 Month
Genesys Cloud - Add On - Wallboard Device - Initial	\$0.00	Wallboard Device		MRC	24 Month
Genesys Cloud - Add On - Skype for Business WebSDK - Unique	\$5.20	Skype for Business WebSDK		MRC	24 Month
Genesys Cloud - Add On - Salesforce - Communicate	\$15.59	Salesforce		MRC	24 Month
Genesys Cloud - Add On - Salesforce - Concurrent	\$19.75	Salesforce		MRC	24 Month
Genesys Cloud - Add On - Salesforce - Unique	\$15.59	Salesforce		MRC	24 Month
Genesys Cloud - Add On - PureInsights Configurable Dashboard - Concurrent	\$130.00	PureInsights Configurable Dashboard		MRC	24 Month
Genesys Cloud - Add On - PureInsights Configurable Dashboard - Unique	\$98.80	PureInsights Configurable Dashboard		MRC	24 Month
Genesys Cloud - Add On - Predictive Engagement Events - Unique	\$0.00	Predictive Engagement Events		MRC	24 Month
Genesys Cloud - Add On - Dynamics 365 Connector - Concurrent	\$20.79	Dynamics 365 Connector		MRC	24 Month
Genesys Cloud - Add On - Dynamics 365 Connector - Unique	\$15.59	Dynamics 365 Connector		MRC	24 Month
Genesys Cloud - Add On - Overage-nGUVU - Unique	\$17.68	nGUVU		Usage	24 Month
Genesys Cloud - Add On - Overage- eMite Dashboard - Concurrent	\$25.48	eMite Dashboard		Usage	24 Month
Genesys Cloud - Add On - Overage- eMite Dashboard - Unique	\$19.76	eMite Dashboard		Usage	24 Month
Genesys Cloud - Add On - Overage- Wallboard Device - Initial	\$0.00	Wallboard Device		Usage	24 Month
Genesys Cloud - Add On - Overage- Skype for Business WebSDK - Unique	\$5.20	Skype for Business WebSDK		Usage	24 Month
Genesys Cloud - Add On - Overage- Salesforce - Communicate	\$15.59	Salesforce		Usage	24 Month
Genesys Cloud - Add On - Overage- Salesforce - Concurrent	\$19.75	Salesforce		Usage	24 Month
Genesys Cloud - Add On - Overage- Salesforce - Unique	\$15.59	Salesforce		Usage	24 Month
Genesys Cloud - Add On - Overage- Predictive Engagement Events - Unique	\$0.00	Predictive Engagement Events		Usage	24 Month
Genesys Cloud - Add On - Overage- Dynamics 365 Connector - Concurrent	\$20.79	Dynamics 365 Connector		Usage	24 Month
Genesys Cloud - Add On - Overage- Dynamics 365 Connector - Unique	\$15.59	Dynamics 365 Connector		Usage	24 Month
Genesys Cloud - BYOC Cloud Usage	\$0.00			Usage	24 Month
Genesys Cloud - BYOT Usage - Rate A	\$0.00			Usage	24 Month
Genesys Cloud - BYOT Usage - Rate B	\$0.00			Usage	24 Month

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Genesys Cloud - BYOT Usage - Rate C	\$0.00			Usage	24 Month
Genesys Cloud - Basic Transcription Fair Usage	\$0.01			Usage	24 Month
Genesys Cloud - Data Storage Fair Usage	\$0.26			Usage	24 Month
Genesys Cloud - IVR Fair Usage	\$0.01			Usage	24 Month
Genesys Cloud - Upgrade - User 1 - Concurrent - Digital - Upgrade I	\$47.32			MRC	24 Month
Genesys Cloud - Upgrade - User 1 - Concurrent - Digital - Upgrade II	\$67.60			MRC	24 Month
Genesys Cloud - Upgrade - User 1 - Concurrent - WEM - Upgrade II	\$67.60			MRC	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Concurrent - Digital - Upgrade I	\$47.32			Usage	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Concurrent - Digital - Upgrade II	\$67.60			Usage	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Concurrent - WEM - Upgrade II	\$67.60			Usage	24 Month
Genesys Cloud - User - User 1 - Concurrent	\$104.00			MRC	24 Month
Genesys Cloud - User Overage - User 1 - Concurrent	\$104.00			Usage	24 Month
Genesys Cloud - Add On - nGUVU - Unique	\$20.80	nGUVU		MRC	24 Month
Genesys Cloud - Add On - eMite Dashboard - Concurrent	\$28.03	eMite Dashboard		MRC	24 Month
Genesys Cloud - Add On - eMite Dashboard - Unique	\$21.74	eMite Dashboard		MRC	24 Month
Genesys Cloud - Add On - Wallboard Device - Additional	\$16.38	Wallboard Device		MRC	24 Month
Genesys Cloud - Add On - Skype for Business WebSDK - Unique	\$5.46	Skype for Business WebSDK		MRC	24 Month
Genesys Cloud - Add On - Salesforce - Communicate	\$16.63	Salesforce		MRC	24 Month
Genesys Cloud - Add On - Salesforce - Concurrent	\$20.79	Salesforce		MRC	24 Month
Genesys Cloud - Add On - Salesforce - Unique	\$16.63	Salesforce		MRC	24 Month
Genesys Cloud - Add On - PureInsights Configurable Dashboard - Concurrent	\$135.20	PureInsights Configurable Dashboard		MRC	24 Month
Genesys Cloud - Add On - PureInsights Configurable Dashboard - Unique	\$104.00	PureInsights Configurable Dashboard		MRC	24 Month
Genesys Cloud - Add On - Dynamics 365 Connector - Concurrent	\$21.83	Dynamics 365 Connector		MRC	24 Month
Genesys Cloud - Add On - Dynamics 365 Connector - Unique	\$16.63	Dynamics 365 Connector		MRC	24 Month
Genesys Cloud - Add On Overage- nGUVU - Unique	\$20.80	nGUVU		Usage	24 Month
Genesys Cloud - Add On Overage- eMite Dashboard - Concurrent	\$28.03	eMite Dashboard		Usage	24 Month
Genesys Cloud - Add On Overage- eMite Dashboard - Unique	\$21.74	eMite Dashboard		Usage	24 Month
Genesys Cloud - Add On Overage- Skype for Business WebSDK - Unique	\$5.46	Skype for Business WebSDK		Usage	24 Month
Genesys Cloud - Add On Overage- Salesforce - Communicate	\$16.63	Salesforce		Usage	24 Month
Genesys Cloud - Add On Overage- Salesforce - Concurrent	\$20.79	Salesforce		Usage	24 Month
Genesys Cloud - Add On Overage- Salesforce - Unique	\$16.63	Salesforce		Usage	24 Month
Genesys Cloud - Add On Overage- Dynamics 365 Connector - Concurrent	\$21.83	Dynamics 365 Connector		Usage	24 Month
Genesys Cloud - Add On Overage- Dynamics 365 Connector - Unique	\$16.63	Dynamics 365 Connector		Usage	24 Month
Genesys Cloud - Upgrade - User 2 - Unique - Digital - Upgrade I	\$16.38			MRC	24 Month
Genesys Cloud - Upgrade - User 2 - Unique - WEM - Upgrade I	\$16.38			MRC	24 Month

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Genesys Cloud - Upgrade Overage - User 2 - Unique - Digital - Upgrade I	\$16.38				Usage	24 Month
Genesys Cloud - Upgrade Overage - User 2 - Unique - WEM - Upgrade I	\$16.38				Usage	24 Month
Genesys Cloud - User - User 2 - Unique	\$119.60				MRC	24 Month
Genesys Cloud - User Overage - User 2 - Unique	\$119.60				Usage	24 Month
Genesys Cloud - Upgrade - User 2 - Concurrent - Digital - Upgrade I	\$21.30				MRC	24 Month
Genesys Cloud - Upgrade - User 2 - Concurrent - WEM - Upgrade I	\$21.30				MRC	24 Month
Genesys Cloud - Upgrade Overage - User 2 - Concurrent - Digital - Upgrade I	\$21.30				Usage	24 Month
Genesys Cloud - Upgrade Overage - User 2 - Concurrent - WEM - Upgrade I	\$21.30				Usage	24 Month
Genesys Cloud - User - User 2 - Concurrent	\$161.20				MRC	24 Month
Genesys Cloud - User Overage - User 2 - Concurrent	\$161.20				Usage	24 Month
Genesys Cloud - Upgrade - User 1 - Unique - Digital - Upgrade I	\$38.22				MRC	24 Month
Genesys Cloud - Upgrade - User 1 - Unique - Digital - Upgrade II	\$54.60				MRC	24 Month
Genesys Cloud - Upgrade - User 1 - Unique - WEM - Upgrade II	\$54.60				MRC	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Unique - Digital - Upgrade I	\$38.22				Usage	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Unique - Digital - Upgrade II	\$54.60				Usage	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Unique - WEM - Upgrade II	\$54.60				Usage	24 Month
Genesys Cloud - User - User 1 - Unique	\$83.20				MRC	24 Month
Genesys Cloud - User Overage - User 1 - Unique	\$83.20				Usage	24 Month
Genesys Cloud - Upgrade - User 1 - Concurrent - Digital - Upgrade I	\$49.66				MRC	24 Month
Genesys Cloud - Upgrade - User 1 - Concurrent - Digital - Upgrade II	\$70.98				MRC	24 Month
Genesys Cloud - Upgrade - User 1 - Concurrent - WEM - Upgrade II	\$70.98				MRC	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Concurrent - Digital - Upgrade I	\$49.66				Usage	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Concurrent - Digital - Upgrade II	\$70.98				Usage	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Concurrent - WEM - Upgrade II	\$70.98				Usage	24 Month
Genesys Cloud - User - User 1 - Concurrent	\$109.20				MRC	24 Month
Genesys Cloud - User Overage - User 1 - Concurrent	\$109.20				Usage	24 Month
Genesys Cloud - Upgrade - User 2 - Unique - Digital - Upgrade I	\$15.60				MRC	24 Month
Genesys Cloud - Upgrade - User 2 - Unique - WEM - Upgrade I	\$15.60				MRC	24 Month
Genesys Cloud - Upgrade Overage - User 2 - Unique - Digital - Upgrade I	\$15.60				Usage	24 Month
Genesys Cloud - Upgrade Overage - User 2 - Unique - WEM - Upgrade I	\$15.60				Usage	24 Month
Genesys Cloud - User - User 2 - Unique	\$114.40				MRC	24 Month
Genesys Cloud - User Overage - User 2 - Unique	\$114.40				Usage	24 Month
Genesys Cloud - Upgrade - User 2 - Concurrent - Digital - Upgrade I	\$20.28				MRC	24 Month
Genesys Cloud - Upgrade - User 2 - Concurrent - WEM - Upgrade I	\$20.28				MRC	24 Month
Genesys Cloud - Upgrade Overage - User 2 - Concurrent - Digital - Upgrade I	\$20.28				Usage	24 Month

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Genesys Cloud - Upgrade Overage - User 2 - Concurrent - WEM - Upgrade I	\$20.28				Usage	24 Month
Genesys Cloud - User - User 2 - Concurrent	\$150.80				MRC	24 Month
Genesys Cloud - User Overage - User 2 - Concurrent	\$150.80				Usage	24 Month
Genesys Cloud - Upgrade - User 1 - Unique - Digital - Upgrade I	\$36.40				MRC	24 Month
Genesys Cloud - Upgrade - User 1 - Unique - Digital - Upgrade II	\$52.00				MRC	24 Month
Genesys Cloud - Upgrade - User 1 - Unique - WEM - Upgrade II	\$52.00				MRC	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Unique - Digital - Upgrade I	\$36.40				Usage	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Unique - Digital - Upgrade II	\$52.00				Usage	24 Month
Genesys Cloud - Upgrade Overage - User 1 - Unique - WEM - Upgrade II	\$52.00				Usage	24 Month
Genesys Cloud - User - User 1 - Unique	\$78.00				MRC	24 Month
Genesys Cloud - User Overage - User 1 - Unique	\$78.00				Usage	24 Month

CALL/CONTACT CENTER SERVICES PRICING

Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term
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Virtual Contact Center- VCC

Installation & Implementation

Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term
Virtual Contact Center - VCC		Onboarding Package - Easy 0 - 14 Seats	\$13,408.20	Flat	24 Month
Virtual Contact Center - VCC		Onboarding Package - Moderate 15 - 49 Seats	\$19,864.00	Flat	24 Month
Virtual Contact Center - VCC		Onboarding Package- Complex 50+ Seats	\$26,816.40	Flat	24 Month
Virtual Contact Center - VCC		Onboarding Per User	\$14.90	Per Unit	24 Month

Onboarding Package.
Virtual Contact Center (VCC) implementation team (EM (Engagement Manager) & CS (Configuration Specialist) uses audio and web-based tools for end-to-end project management. Projects begin with a review of the process and proceeds to requirements gathering to determine the criteria and business rules needed to successfully configure the customer's contact center. Once the scope of the project is agreed upon we work closely with the customer's designated administrator(s) to configure the call flow, providing training throughout the process. A 3-step testing process (Verizon/customer) follows to ensure the configuration is working as scoped. Online training resources are available for on-demand review and train-the-trainer training is provided for the customer's designated trainer(s). On the agreed upon go-live date, the implementation engagement manager coordinates cutover activities and validates call delivery to VCC agents. A monitoring period follows the cutover where the Implementation engagement manager remains engaged to address any post-cutover issues that may arise.

There are 3 levels of Implementation, Easy(E), Moderate(M), and Complex(C), all of which include the following but at different quantities:

- Remote Implementation Services Only
- Included # of Users (E< 15 Users, M<=50, C>=50 users)
- 1 contact center work group or multiple work groups utilizing same call flow
- Contact Types - Voice, Chat, E-mail (E-1, M- choose 2, C-all 3)
- Menu/Submenu options (E-5, M-10, C-25)
- Points of Contact (E-25, M-50, C-100)
- English language only
- Voice Recording (caller to agent)
- Hands On VCC Admin training
- 1 Agent & 1 Supervisor Train the Trainer session (up to 6 participants)
- Train the Trainer Agent & Supervisor Guides provided to the customer
- Review of customer accepted Studio Scripts
- 1 Cutover
- Post install support, # of business days (E-2 day, M-5 days, C-10 days)

ADDITIONAL CORE FEATURES

Virtual Contact Center - VCC		Email/Chat Implementation - Email/Chat (only order w/Concurrent User Package)	\$2,244.63	Non-Recurring	24 Month
Virtual Contact Center - VCC		Email/Chat Implementation - Chat Only (only order w/Concurrent User Package)	\$1,122.32	Non-Recurring	24 Month
Virtual Contact Center - VCC		Email/Chat Implementation - Email Only (only order w/Concurrent User Package)	\$1,122.32	Non-Recurring	24 Month

Advance Chat and Co-Browse

Virtual Contact Center - VCC		Advanced Chat, Proactive Chat and Cobrowse Implementation	\$2,244.63	Non-Recurring	24 Month
Virtual Contact Center - VCC		Advanced Chat and Cobrowse Consulting	\$364.75	Non-Recurring	24 Month

ADD ON VCC SERVICES

Virtual Contact Center - VCC		Project Fee	\$260.72	Non-Recurring	24 Month
Virtual Contact Center - VCC		On Site Go Live OnBoarding Plus Package - Corporate	\$11,223.16	Non-Recurring	24 Month
Virtual Contact Center - VCC		On Site Go Live OnBoarding Plus Package - Enterprise	\$21,324.00	Non-Recurring	24 Month

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Virtual Contact Center - VCC		On Site Go Live OnBoarding Plus Package - Enterprise Plus		\$30,302.53	Non-Recurring	24 Month
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IVR Routing Services

Virtual Contact Center - VCC		Self Service IVR Basic		\$3,798.99	Non-Recurring	24 Month
Virtual Contact Center - VCC		Self Service IVR Premium		\$10,130.64	Non-Recurring	24 Month
Virtual Contact Center - VCC		CRM Driven Screen Pop/Call Routing		\$6,331.65	Non-Recurring	24 Month
Virtual Contact Center - VCC		Named Agent Routing		\$6,331.65	Non-Recurring	24 Month
Virtual Contact Center - VCC		Customized Call Handling		\$4,208.69	Non-Recurring	24 Month
Virtual Contact Center - VCC		Work Item Routing		\$8,417.37	Non-Recurring	24 Month
Virtual Contact Center - VCC		Automated Speech Recognition Action Bundle		\$6,331.65	Non-Recurring	24 Month
Virtual Contact Center - VCC		Auto Attendant		\$5,363.28	Non-Recurring	24 Month

Workforce Optimization Solutions

Virtual Contact Center - VCC		WFM Data Upload		\$2,805.79	Non-Recurring	24 Month
Virtual Contact Center - VCC		NICE Workforce Management Advanced		\$54,526.68	Non-Recurring	24 Month
Virtual Contact Center - VCC		NICE Workload Manager		\$5,959.20	Non-Recurring	24 Month
Virtual Contact Center - VCC		NICE Employee Engagement Manager Integrated Implementation		\$40,721.20	Non-Recurring	24 Month
Virtual Contact Center - VCC		NICE Employee Engagement Manager Integrated SSO		\$12,415.00	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Quality Management with Voice Recording		\$7,856.21	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Quality Management Pro Training (per class)		\$7,295.05	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Screen Recording Pro		\$4,489.26	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro		\$9,539.69	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro Training (per class)		\$8,697.95	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Workforce Management Pro		\$8,417.37	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Workforce Management Pro Training (per class)		\$7,295.05	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Workforce Optimization Pro		\$14,590.11	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Workforce Management Pro Training (per class)		\$7,295.05	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Quality Management Pro Training (per class)		\$7,295.05	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Workforce Optimization with QM Analytics Pro		\$14,590.11	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro Add-on		\$1,683.47	Non-Recurring	24 Month
Virtual Contact Center - VCC		CXone Pro Audio Recording		\$3,366.95	Non-Recurring	24 Month

NOTE: Training for VCC needs to be ordered separately

Feedback Management Services

Virtual Contact Center - VCC		Feedback Management VoC (Basic)		\$4,966.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Management VoC		\$9,932.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Addl Channel Build		\$3,972.80	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Addl Survey Build		\$2,483.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Speech to Text (per BU)		\$1,986.40	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Text Analytics (per BU)		\$7,101.38	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt API Connector		\$2,731.30		24 Months

InView Services

Virtual Contact Center - VCC		inView Performance Management		\$9,497.48	Non-Recurring	24 Months
Virtual Contact Center - VCC		inView Salesforce.com Integration		\$5,698.49	Non-Recurring	24 Months

(Textel) SMS

Virtual Contact Center - VCC		Textel SMS Implementation - Up to 5,000 Messages - United States		\$893.88	Non-Recurring	24 Months
Virtual Contact Center - VCC		Textel SMS Implementation - Up to 10,000 Messages - United States		\$893.88	Non-Recurring	24 Months
Virtual Contact Center - VCC		Textel SMS Implementation - Up to 25,000 Messages - United States		\$893.88	Non-Recurring	24 Months
Virtual Contact Center - VCC		Textel SMS Implementation - Up to 50,000 Messages - United States		\$2,483.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Textel SMS Implementation - Up to 100,000 Messages - United States		\$2,483.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Textel SMS Implementation - Up to 250,000 Messages - United States		\$2,483.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Textel SMS Implementation - Up to 500,000 Messages - United States		\$2,483.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Textel SMS Implementation - Up to 500,000+ Messages - United States		ICB PCM	Non-Recurring	24 Months

Personal Connection

24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Virtual Contact Center - VCC		Personal Connection Dialer Enablement		\$3,798.99	Non-Recurring	24 Months
Virtual Contact Center - VCC		Personal Connection 3rd Party Software Integration		\$9,646.46	Non-Recurring	24 Months
Virtual Contact Center - VCC		Outbound Email Campaign Implementation		\$1,191.84	Non-Recurring	24 Months

Integration Solutions (3rd Party CRM Agent Consoles)

Virtual Contact Center - VCC		CRM Integrated Agent (Implementation)		\$5,959.20	Non-Recurring	24 Months
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Reporting & Analytics

		Direct Data Access		\$3,165.83		24 Months
Virtual Contact Center - VCC		Omnichannel Analytics - Basic (Interaction Analytics)		\$7,449.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Omnichannel Interaction Analytics Pro - Professional Services - Customer Success Program		\$5,462.60	Non-Recurring	24 Months
Virtual Contact Center - VCC		Cxone Interaction Analytics Pro Training (per class)		\$7,295.05	Non-Recurring	24 Months

CONNECTIVITY SERVICES

Virtual Contact Center - VCC		Carrier DataCenter Connection		\$1,489.80	Non-Recurring	24 Months
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OPTIONAL EDUCATION AND CONSULTING

Virtual Contact Center - VCC		Personal Connection Training: Whole Course (per class)		\$7,295.05	Non-Recurring	24 Months
Virtual Contact Center - VCC		Personal Connection Training: Fundamentals (per class)		\$1,402.90	Non-Recurring	24 Months
Virtual Contact Center - VCC		Personal Connection Training: Complex Configuration(per class)		\$1,402.90	Non-Recurring	24 Months
Virtual Contact Center - VCC		Scripting Training: IVR Development - Private (per class)		\$7,295.05	Non-Recurring	24 Months
Virtual Contact Center - VCC		Scripting Training: IVR Development - Public (per Attendee)		\$2,805.79	Non-Recurring	24 Months
Virtual Contact Center - VCC		Scripting Training: Web Integrations (per class)		\$7,295.05	Non-Recurring	24 Months
Virtual Contact Center - VCC		Scripting Training: Outbound & Proactive XS (per class)		\$7,295.05	Non-Recurring	24 Months
Virtual Contact Center - VCC		Scripting Training: IVR Development with Multimedia (per class)		\$11,223.16	Non-Recurring	24 Months
Virtual Contact Center - VCC		NICE QM Training (per class)		\$11,223.16	Non-Recurring	24 Months
Virtual Contact Center - VCC		NICE WFM Training (per class)		\$14,028.95	Non-Recurring	24 Months
Virtual Contact Center - VCC		NICE WFM Training: Forecasting & Scheduling Refresher (per class)		\$7,295.05	Non-Recurring	24 Months
Virtual Contact Center - VCC		NICE Employee Engagement Manager Integrated VRS Subscription Training Level 1 - 1 to 200 users		\$32,775.60	Non-Recurring	24 Months
Virtual Contact Center - VCC		CXone Pro Quality Management Pro Training (per class)		\$7,295.05	Non-Recurring	24 Months
Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro Training (per class)		\$8,697.95	Non-Recurring	24 Months
Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro Add-on Training (per class)		\$1,402.90	Non-Recurring	24 Months
Virtual Contact Center - VCC		CXone Pro Workforce Management Pro Training (per class)		\$7,295.05	Non-Recurring	24 Months
Virtual Contact Center - VCC		Cxone Interaction Analytics Pro Training (per class)		\$7,295.05	Non-Recurring	24 Months
Virtual Contact Center - VCC		inView Onsite Training (per Day)		\$2,805.79	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Historical Data Import / Migration		\$4,966.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Key Driver Scenario Analysis		\$15,891.20	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Revenue & Profitability Analysis		\$27,809.60	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt NPS Custom Benchmark Study		ICB Custom - PCM	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt NPS Training-Client or Satmetrix LMS		\$39,728.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt NPS Certification - Online		\$3,972.80	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt NPS Certification - Onsite		\$39,728.00	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Program Analyst Certification		\$7,945.60	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Program Manager Certification		\$7,945.60	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Managed Services per Hour		\$248.30	Non-Recurring	24 Months
Virtual Contact Center - VCC		Feedback Mgt Advanced Business Consulting per Hour		\$446.94	Non-Recurring	24 Months
Virtual Contact Center - VCC		PPE Consulting Discovery Session (per Hour)		\$387.35	Non-Recurring	24 Months
Virtual Contact Center - VCC		PPE Consulting Engagement Session (per Day)		\$4,618.38	Non-Recurring	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

<p>Unique User Includes:</p> <ul style="list-style-type: none"> - The Unique Logged in Agent measures the number of agents (or supervisors) who login to the ACD / Dialer platform at any point, for any duration, during the billing interval. - 1 ACD Agent - 1 Campaign Dialer Agent (For a selected station, the agent can operate either as an ACD agent or as a dialer agent at any given time. Initial availability of campaign dialing functionality requires a Dialer Implementation.) - 1 Universal Port - Used for IVR and voice, but does not affect chat or email - 1 GB Data Storage and Management for storage of recordings, prompts, scripts, messages, files, and more. - Includes access to call monitoring and call conferencing - Accounts support FTP or SFTP delivery of call recordings - Supervisor reporting - B7 ACD / IVR programming toolset (i.e., inContact Studio) <p>Concurrent User Includes:</p> <p>The Concurrent Agent license measures the number of agents simultaneously logged into the ACD platform during the billing interval.</p> <ul style="list-style-type: none"> - 1 ACD Agent (enabled for voice only transactions) - 1 Universal Port - Used for IVR and voice - Includes access to call monitoring and call conferencing - Accounts support FTP or SFTP delivery of call recordings - Supervisor reporting - ACD / IVR programming toolset (i.e., inContact Studio) - Agent Scripting

VCC Feature

Virtual Contact Center - VCC	\$85.61	User - Unique (Simple Tier - Unit Rate)			24 Months
Virtual Contact Center - VCC	\$127.11	User - Concurrent (Simple Tier - Unit Rate)			24 Months
Virtual Contact Center - VCC	\$0.95	Additional Storage			24 Months
Virtual Contact Center - VCC	\$50.96	Additional Universal Ports			24 Months
Virtual Contact Center - VCC	\$7.13	Advanced Chat User - 400 Commit			24 Months
Virtual Contact Center - VCC	\$7.29	Advanced Chat User - 250 Commit			24 Months
Virtual Contact Center - VCC	\$7.45	Advanced Chat User - 200 Commit			24 Months
Virtual Contact Center - VCC	\$7.61	Advanced Chat User - 100 Commit			24 Months
Virtual Contact Center - VCC	\$7.78	Advanced Chat User - 50 Commit			24 Months
Virtual Contact Center - VCC	\$7.94	Advanced Chat User - 25 Commit			24 Months
Virtual Contact Center - VCC	\$8.03	Advanced Chat User - 5 Commit			24 Months
Virtual Contact Center - VCC	\$8.19	Advanced Chat User - 0 Commit			24 Months
Virtual Contact Center - VCC	\$14.56	Advanced Chat, Proactive Chat and Cobrowse Bundle User - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.56	Advanced Chat, Proactive Chat and Cobrowse Bundle User - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.71	Advanced Chat, Proactive Chat and Cobrowse Bundle User - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.87	Advanced Chat, Proactive Chat and Cobrowse Bundle User - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$15.03	Advanced Chat, Proactive Chat and Cobrowse Bundle User - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$15.19	Advanced Chat, Proactive Chat and Cobrowse Bundle User - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$15.34	Advanced Chat, Proactive Chat and Cobrowse Bundle User - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$15.50	Advanced Chat, Proactive Chat and Cobrowse Bundle User - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.29	Archived Storage - Concurrent User			24 Months
Virtual Contact Center - VCC	\$0.25	Archived Storage - Unique User			24 Months
Virtual Contact Center - VCC	\$5.10	Auto Attendant - Life			24 Months
Virtual Contact Center - VCC	\$7.28	Auto Attendant - Standard			24 Months
Virtual Contact Center - VCC	\$0.06188	Automated Speech Recognition Minutes - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.06188	Automated Speech Recognition Minutes - 400 Users			24 Months
Virtual Contact Center - VCC	\$0.06261	Automated Speech Recognition Minutes - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.06406	Automated Speech Recognition Minutes - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.06625	Automated Speech Recognition Minutes - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.06698	Automated Speech Recognition Minutes - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.06989	Automated Speech Recognition Minutes - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.07207	Automated Speech Recognition Minutes - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.07280	Automated Speech Recognition Minutes - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$851.76	Carrier DataCenter Connection - 1000 User Minimum			24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas					
Virtual Contact Center - VCC	\$851.76	Carrier DataCenter Connection - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$870.69	Carrier DataCenter Connection - 250User Minimum			24 Months
Virtual Contact Center - VCC	\$870.69	Carrier DataCenter Connection - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$889.62	Carrier DataCenter Connection - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$908.54	Carrier DataCenter Connection - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$927.47	Carrier DataCenter Connection - 25 Minimum User			24 Months
Virtual Contact Center - VCC	\$936.94	Carrier DataCenter Connection - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$946.40	Carrier DataCenter Connection - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.28	Chat Only Configured User - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.28	Chat Only Configured User - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.43	Chat Only Configured User - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.59	Chat Only Configured User - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.74	Chat Only Configured User - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.84	Chat Only Configured User - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.94	Chat Only Configured User - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.99	Chat Only Configured User - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$5.10	Chat Only Configured User - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.22	Cobrowse User - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.22	Cobrowse User - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.27	Cobrowse User - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.37	Cobrowse User - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.42	Cobrowse User - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.48	Cobrowse User - 25 User Minimum			24 Months
Virtual Contact Center - VCC		Cobrowse User - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.55	Cobrowse User - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.60	Connector for Skype for Business - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.60	Connector for Skype for Business - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.69	Connector for Skype for Business - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.79	Connector for Skype for Business - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.88	Connector for Skype for Business - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$2.94	Connector for Skype for Business - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$3.00	Connector for Skype for Business - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$3.04	Connector for Skype for Business - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$3.09	Connector for Skype for Business - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$13.15	CXone Pro Audio Recording - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$13.15	CXone Pro Audio Recording - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$13.45	CXone Pro Audio Recording - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$13.76	CXone Pro Audio Recording - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.06	CXone Pro Audio Recording - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.37	CXone Pro Audio Recording - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.68	CXone Pro Audio Recording - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.98	CXone Pro Audio Recording - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$15.29	CXone Pro Audio Recording - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.92	CXone Pro Performance Management Pro - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.92	CXone Pro Performance Management Pro - 400 User Minimum			24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas					
Virtual Contact Center - VCC	\$15.47	CXone Pro Performance Management Pro - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$16.02	CXone Pro Performance Management Pro - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$16.56	CXone Pro Performance Management Pro - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$16.93	CXone Pro Performance Management Pro - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.29	CXone Pro Performance Management Pro - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.65	CXone Pro Performance Management Pro - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$18.20	CXone Pro Performance Management Pro - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$35.82	CXone Pro Quality Management Analytics Pro - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$35.82	CXone Pro Quality Management Analytics Pro - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$37.13	CXone Pro Quality Management Analytics Pro - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$39.75	CXone Pro Quality Management Analytics Pro - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$40.62	CXone Pro Quality Management Analytics Pro - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$41.50	CXone Pro Quality Management Analytics Pro - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$42.37	CXone Pro Quality Management Analytics Pro - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$43.68	CXone Pro Quality Management Analytics Pro - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$28.17	CXone Pro Quality Management with Voice Recording - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$28.17	CXone Pro Quality Management with Voice Recording - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$28.83	CXone Pro Quality Management with Voice Recording - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$29.48	CXone Pro Quality Management with Voice Recording - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$30.14	CXone Pro Quality Management with Voice Recording - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$30.79	CXone Pro Quality Management with Voice Recording - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$31.45	CXone Pro Quality Management with Voice Recording - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$32.10	CXone Pro Quality Management with Voice Recording - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$32.76	CXone Pro Quality Management with Voice Recording - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$8.14	CXone Pro Screen Recording Pro - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$8.14	CXone Pro Screen Recording Pro - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$8.33	CXone Pro Screen Recording Pro - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$8.52	CXone Pro Screen Recording Pro - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$8.71	CXone Pro Screen Recording Pro - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$8.90	CXone Pro Screen Recording Pro - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$9.09	CXone Pro Screen Recording Pro - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$9.27	CXone Pro Screen Recording Pro - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$9.46	CXone Pro Screen Recording Pro - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$12.52	CXone Pro Workforce Management Pro - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$12.52	CXone Pro Workforce Management Pro - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$12.81	CXone Pro Workforce Management Pro - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$13.10	CXone Pro Workforce Management Pro - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$13.40	CXone Pro Workforce Management Pro - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$13.69	CXone Pro Workforce Management Pro - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$13.98	CXone Pro Workforce Management Pro - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$14.27	CXone Pro Workforce Management Pro - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$42.57	CXone Pro Workforce Optimization Pro - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$42.57	CXone Pro Workforce Optimization Pro - 400 User Minimum			24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas					
Virtual Contact Center - VCC	\$43.56	CXone Pro Workforce Optimization Pro - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$44.55	CXone Pro Workforce Optimization Pro - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$45.54	CXone Pro Workforce Optimization Pro - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$46.53	CXone Pro Workforce Optimization Pro - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$47.52	CXone Pro Workforce Optimization Pro - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$48.51	CXone Pro Workforce Optimization Pro - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$49.50	CXone Pro Workforce Optimization Pro - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$50.74	CXone Pro Workforce Optimization with QM Analytics Pro - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$50.74	CXone Pro Workforce Optimization with QM Analytics Pro - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$52.60	CXone Pro Workforce Optimization with QM Analytics Pro - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$54.45	CXone Pro Workforce Optimization with QM Analytics Pro - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$56.31	CXone Pro Workforce Optimization with QM Analytics Pro - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$57.55	CXone Pro Workforce Optimization with QM Analytics Pro - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$58.79	CXone Pro Workforce Optimization with QM Analytics Pro - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$60.02	CXone Pro Workforce Optimization with QM Analytics Pro - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$61.88	CXone Pro Workforce Optimization with QM Analytics Pro - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$550.37	Direct Data Access - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$550.37	Direct Data Access - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$576.58	Direct Data Access - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$602.78	Direct Data Access - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$615.89	Direct Data Access - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$622.44	Direct Data Access - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$635.54	Direct Data Access - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$648.65	Direct Data Access - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$655.20	Direct Data Access - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$495.04	ECHO Non-inContact ACD Integration - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$495.04	ECHO Non-inContact ACD Integration - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$506.69	ECHO Non-inContact ACD Integration - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$512.51	ECHO Non-inContact ACD Integration - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$524.16	ECHO Non-inContact ACD Integration - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$535.81	ECHO Non-inContact ACD Integration - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$559.10	ECHO Non-inContact ACD Integration - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$576.58	ECHO Non-inContact ACD Integration - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$582.40	ECHO Non-inContact ACD Integration - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$26.21	ECHO Per Agent - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$26.21	ECHO Per Agent - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$26.50	ECHO Per Agent - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$26.79	ECHO Per Agent - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$27.37	ECHO Per Agent - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$27.66	ECHO Per Agent - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$28.25	ECHO Per Agent - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$28.83	ECHO Per Agent - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$29.12	ECHO Per Agent - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.98280	ECHO Per Completed Survey - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.98280	ECHO Per Completed Survey - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.99736	ECHO Per Completed Survey - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.00464	ECHO Per Completed Survey - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.02648	ECHO Per Completed Survey - 100 User Minimum			24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas					
Virtual Contact Center - VCC	\$1.04104	ECHO Per Completed Survey - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.0629	ECHO Per Completed Survey - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.0847	ECHO Per Completed Survey - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.0920	ECHO Per Completed Survey - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.2376	ECHO Transcription Services - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.24	ECHO Transcription Services - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.2667	ECHO Transcription Services - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.2813	ECHO Transcription Services - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.3104	ECHO Transcription Services - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.3395	ECHO Transcription Services - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.3978	ECHO Transcription Services - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.4414	ECHO Transcription Services - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$1.46	ECHO Transcription Services - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.2806	Email Only Configured User - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.2806	Email Only Configured User - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.4335	Email Only Configured User - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.59	Email Only Configured User - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.7393	Email Only Configured User - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.8412	Email Only Configured User - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.9431	Email Only Configured User - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.9941	Email Only Configured User - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$5.10	Email Only Configured User - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$10.19	iBenchmark - Expert			24 Months
Virtual Contact Center - VCC	\$16.38	inContact Agent for Oracle Service Cloud - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$16.38	inContact Agent for Oracle Service Cloud - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$16.56	inContact Agent for Oracle Service Cloud - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$16.74	inContact Agent for Oracle Service Cloud - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.11	inContact Agent for Oracle Service Cloud - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.29	inContact Agent for Oracle Service Cloud - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.65	inContact Agent for Oracle Service Cloud - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$18.02	inContact Agent for Oracle Service Cloud - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$18.20	inContact Agent for Oracle Service Cloud - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$11.14	inContact Agent for Salesforce - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$11.14	inContact Agent for Salesforce - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$11.26	inContact Agent for Salesforce - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$11.39	inContact Agent for Salesforce - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$11.63	inContact Agent for Salesforce - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$11.76	inContact Agent for Salesforce - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$12.00	inContact Agent for Salesforce - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$12.25	inContact Agent for Salesforce - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$12.38	inContact Agent for Salesforce - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$24.90	inContact Analytics Advanced - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$24.90	inContact Analytics Advanced - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$25.16	inContact Analytics Advanced - 250 User Minimum			24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Virtual Contact Center - VCC	\$25.42	inContact Analytics Advanced - 200 User Minimum				24 Months
Virtual Contact Center - VCC	\$25.68	inContact Analytics Advanced - 100 User Minimum				24 Months
Virtual Contact Center - VCC	\$25.81	inContact Analytics Advanced - 50 User Minimum				24 Months
Virtual Contact Center - VCC	\$25.95	inContact Analytics Advanced - 25 User Minimum				24 Months
Virtual Contact Center - VCC	\$26.21	inContact Analytics Advanced - 5 User Minimum				24 Months
Virtual Contact Center - VCC	\$26.21	inContact Analytics Advanced - 0 User Minimum				24 Months
Virtual Contact Center - VCC	\$0.00	Integrated Softphone User - 0 User Minimum				24 Months
Virtual Contact Center - VCC	\$15.07	inView Coaching and Learning Management - 1000 User Minimum				24 Months
Virtual Contact Center - VCC	\$15.07	inView Coaching and Learning Management - 400 User Minimum				24 Months
Virtual Contact Center - VCC	\$15.24	inView Coaching and Learning Management - 250 User Minimum				24 Months
Virtual Contact Center - VCC	\$15.40	inView Coaching and Learning Management - 200 User Minimum				24 Months
Virtual Contact Center - VCC	\$15.74	inView Coaching and Learning Management - 100 User Minimum				24 Months
Virtual Contact Center - VCC	\$15.91	inView Coaching and Learning Management - 50 User Minimum				24 Months
Virtual Contact Center - VCC	\$16.24	inView Coaching and Learning Management - 25 User Minimum				24 Months
Virtual Contact Center - VCC	\$16.58	inView Coaching and Learning Management - 5 User Minimum				24 Months
Virtual Contact Center - VCC	\$16.74	inView Coaching and Learning Management - 0 User Minimum				24 Months
Virtual Contact Center - VCC	\$10.48	inView Gamification - 1000 User Minimum				24 Months
Virtual Contact Center - VCC	\$10.48	inView Gamification - 400 User Minimum				24 Months
Virtual Contact Center - VCC	\$10.60	inView Gamification - 250 User Minimum				24 Months
Virtual Contact Center - VCC	\$10.72	inView Gamification - 200 User Minimum				24 Months
Virtual Contact Center - VCC	\$10.95	inView Gamification - 100 User Minimum				24 Months
Virtual Contact Center - VCC	\$11.07	inView Gamification - 50 User Minimum				24 Months
Virtual Contact Center - VCC	\$11.30	inView Gamification - 25 User Minimum				24 Months
Virtual Contact Center - VCC	\$11.53	inView Gamification - 5 User Minimum				24 Months
Virtual Contact Center - VCC	\$11.65	inView Gamification - 0 User Minimum				24 Months
Virtual Contact Center - VCC	\$19.66	inView Performance Management - 1000 User Minimum				24 Months
Virtual Contact Center - VCC	\$19.66	inView Performance Management - 400 User Minimum				24 Months
Virtual Contact Center - VCC	\$19.87	inView Performance Management - 250 User Minimum				24 Months
Virtual Contact Center - VCC	\$20.09	inView Performance Management - 200 User Minimum				24 Months
Virtual Contact Center - VCC	\$20.53	inView Performance Management - 100 User Minimum				24 Months
Virtual Contact Center - VCC	\$20.75	inView Performance Management - 50 User Minimum				24 Months
Virtual Contact Center - VCC	\$21.18	inView Performance Management - 25 User Minimum				24 Months
Virtual Contact Center - VCC	\$21.62	inView Performance Management - 5 User Minimum				24 Months
Virtual Contact Center - VCC	\$21.84	inView Performance Management - 0 User Minimum				24 Months
Virtual Contact Center - VCC	\$53.84	IPSec Connectivity - 1000 User Minimum				24 Months
Virtual Contact Center - VCC	\$53.84	IPSec Connectivity - 400 User Minimum				24 Months
Virtual Contact Center - VCC	\$56.31	IPSec Connectivity - 250 User Minimum				24 Months
Virtual Contact Center - VCC	\$56.93	IPSec Connectivity - 200 User Minimum				24 Months
Virtual Contact Center - VCC	\$58.17	IPSec Connectivity - 100 User Minimum				24 Months
Virtual Contact Center - VCC	\$58.79	IPSec Connectivity - 50 User Minimum				24 Months
Virtual Contact Center - VCC	\$60.02	IPSec Connectivity - 25 User Minimum				24 Months
Virtual Contact Center - VCC	\$61.26	IPSec Connectivity - 5 User Minimum				24 Months
Virtual Contact Center - VCC	\$61.88	IPSec Connectivity - 0 User Minimum				24 Months
Virtual Contact Center - VCC	\$0.01704	IVR Call Recording (per minute) - 1000 User Minimum				24 Months
Virtual Contact Center - VCC	\$0.01704	IVR Call Recording (per minute) - 400 User Minimum				24 Months
Virtual Contact Center - VCC	\$0.01747	IVR Call Recording (per minute) - 250 User Minimum				24 Months
Virtual Contact Center - VCC	\$0.01791	IVR Call Recording (per minute) - 200 User Minimum				24 Months
Virtual Contact Center - VCC	\$0.01856	IVR Call Recording (per minute) - 100 User Minimum				24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas					
Virtual Contact Center - VCC	\$0.01922	IVR Call Recording (per minute) - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.01987	IVR Call Recording (per minute) - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.02053	IVR Call Recording (per minute) - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.02184	IVR Call Recording (per minute) - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$1,419.60	Monthly Success Package 01 Premier			24 Months
Virtual Contact Center - VCC	\$4,732.00	Monthly Success Package 02 Premier Plus			24 Months
Virtual Contact Center - VCC	\$10,556.00	Monthly Success Package 03 Enterprise			24 Months
Virtual Contact Center - VCC	\$21,112.00	Monthly Success Package 04 Enterprise Plus			24 Months
Virtual Contact Center - VCC	\$17.12	NICE Desktop Analytics Essentials - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.33	NICE Desktop Analytics Essentials - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.73	NICE Desktop Analytics Essentials - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.94	NICE Desktop Analytics Essentials - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$18.75	NICE Desktop Analytics Essentials - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$19.57	NICE Desktop Analytics Essentials - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$20.18	NICE Desktop Analytics Essentials - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$20.38	NICE Desktop Analytics Essentials - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$29.35	NICE Interaction Management - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$29.35	NICE Interaction Management - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$29.70	NICE Interaction Management - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$30.40	NICE Interaction Management - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$30.75	NICE Interaction Management - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$32.15	NICE Interaction Management - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$33.55	NICE Interaction Management - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$34.59	NICE Interaction Management - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$34.94	NICE Interaction Management - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$7.28	NICE QM Enterprise Single Tenant - AWS Hosted Per User/Mo - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$12.38	NICE QM Enterprise Single Tenant - AWS Hosted Per User/Mo - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$21.11	NICE QM Enterprise Single Tenant - AWS Hosted Per User/Mo - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$38.58	NICE QM Enterprise Single Tenant - AWS Hosted Per User/Mo - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$90.27	NICE QM Enterprise Single Tenant - AWS Hosted Per User/Mo - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$91.00	NICE QM Enterprise Single Tenant - AWS Hosted Per User/Mo - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$91.73	NICE QM Enterprise Single Tenant - AWS Hosted Per User/Mo - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$93.91	NICE QM Enterprise Single Tenant - AWS Hosted Per User/Mo - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$94.64	NICE QM Enterprise Single Tenant - AWS Hosted Per User/Mo - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$11.65	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 1800 User Minimum			24 Months
Virtual Contact Center - VCC	\$21.84	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$42.95	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$82.99	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$196.56	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$198.74	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$200.20	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 50 User Minimum			24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas					
Virtual Contact Center - VCC	\$202.38	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$204.57	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$206.75	NICE QM Enterprise Single Tenant - Private Cloud Per User/Mo - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$48.78	NICE Quality Management 01 Essentials			24 Months
Virtual Contact Center - VCC	\$53.14	NICE Quality Management 02 Advanced			24 Months
Virtual Contact Center - VCC	\$17.12	NICE Screen Recording - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.12	NICE Screen Recording - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.33	NICE Screen Recording - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.73	NICE Screen Recording - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$17.94	NICE Screen Recording - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$18.75	NICE Screen Recording - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$19.57	NICE Screen Recording - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$20.18	NICE Screen Recording - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$20.38	NICE Screen Recording - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$5.10	NICE WFM Enterprise Single Tenant - AWS 1800 User Minimum			24 Months
Virtual Contact Center - VCC	\$16.74	NICE WFM Enterprise Single Tenant - AWS 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$29.12	NICE WFM Enterprise Single Tenant - AWS 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$63.34	NICE WFM Enterprise Single Tenant - AWS 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$64.06	NICE WFM Enterprise Single Tenant - AWS 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$65.52	NICE WFM Enterprise Single Tenant - AWS 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$66.98	NICE WFM Enterprise Single Tenant - AWS 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$68.43	NICE WFM Enterprise Single Tenant - AWS 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$69.16	NICE WFM Enterprise Single Tenant - AWS 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$83.72	NICE WFM Enterprise Single Tenant - Private Cloud 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$79.35	NICE WFM Enterprise Single Tenant - Private Cloud 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$80.81	NICE WFM Enterprise Single Tenant - Private Cloud 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$82.26	NICE WFM Enterprise Single Tenant - Private Cloud 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$86.63	NICE WFM Enterprise Single Tenant - Private Cloud 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$85.90	NICE WFM Enterprise Single Tenant - Private Cloud 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$6.55	NICE WFM Enterprise Single Tenant - Private Cloud 1800 User Minimum			24 Months
Virtual Contact Center - VCC	\$10.19	NICE WFM Enterprise Single Tenant - Private Cloud 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$19.66	NICE WFM Enterprise Single Tenant - Private Cloud 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$36.40	NICE WFM Enterprise Single Tenant - Private Cloud 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$28.39	NICE Workforce Management 01 Essential			24 Months
Virtual Contact Center - VCC	\$40.04	NICE Workforce Management 02 Advanced			24 Months
Virtual Contact Center - VCC	\$9.17	NICE Workforce Management Advanced Plus - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$9.17	NICE Workforce Management Advanced Plus - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$9.28	NICE Workforce Management Advanced Plus - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$9.50	NICE Workforce Management Advanced Plus - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$9.61	NICE Workforce Management Advanced Plus - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$10.05	NICE Workforce Management Advanced Plus - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$10.48	NICE Workforce Management Advanced Plus - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$10.81	NICE Workforce Management Advanced Plus - 5 User Minimum			24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas					
Virtual Contact Center - VCC	\$10.92	NICE Workforce Management Advanced Plus - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.12	NICE Workload Manager - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.12	NICE Workload Manager - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.16	NICE Workload Manager - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.35	NICE Workload Manager - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.45	NICE Workload Manager - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.50	NICE Workload Manager - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.59	NICE Workload Manager - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.69	NICE Workload Manager - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$4.73	NICE Workload Manager - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$24.90	Omnichannel Analytics - 1000 User Minimum			24 Months
Virtual Contact Center - VCC	\$24.90	Omnichannel Analytics - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$25.16	Omnichannel Analytics - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$25.42	Omnichannel Analytics - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$25.68	Omnichannel Analytics - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$25.81	Omnichannel Analytics - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$25.95	Omnichannel Analytics - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$26.21	Omnichannel Analytics - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$26.21	Omnichannel Analytics - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$0.00066	Outbound Email - 1.5M Plan			24 Months
Virtual Contact Center - VCC	\$0.01310	Outbound Email - 100K Plan			24 Months
Virtual Contact Center - VCC	\$131.04	Outbound Email - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$132.50	Outbound Email - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$133.95	Outbound Email - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$136.86	Outbound Email - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$138.32	Outbound Email - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$141.23	Outbound Email - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$144.14	Outbound Email - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$145.60	Outbound Email - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$691.60	Outbound Email - 400 User Minimum			24 Months
Virtual Contact Center - VCC	\$709.80	Outbound Email - 250 User Minimum			24 Months
Virtual Contact Center - VCC	\$764.40	Outbound Email - 200 User Minimum			24 Months
Virtual Contact Center - VCC	\$800.80	Outbound Email - 100 User Minimum			24 Months
Virtual Contact Center - VCC	\$837.20	Outbound Email - 50 User Minimum			24 Months
Virtual Contact Center - VCC	\$873.60	Outbound Email - 25 User Minimum			24 Months
Virtual Contact Center - VCC	\$900.90	Outbound Email - 5 User Minimum			24 Months
Virtual Contact Center - VCC	\$910.00	Outbound Email - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$910.00	Outbound Email Package - 1.5M Plan			24 Months
Virtual Contact Center - VCC	\$145.60	Outbound Email Package - 100K Plan			24 Months
Virtual Contact Center - VCC	\$18.20	PCI Level 1 - Concurrent User			24 Months
Virtual Contact Center - VCC	\$18.20	PCI Level 1 - Unique User			24 Months
Virtual Contact Center - VCC	\$32.76	Personal Connection Dialer - Concurrent User			24 Months
Virtual Contact Center - VCC	\$23.66	Personal Connection Dialer - Unique User			24 Months
Virtual Contact Center - VCC	\$65.52	Professional Services OnDemand Per Hour			24 Months
Virtual Contact Center - VCC	\$4.00	Retrieval Storage - Concurrent Users			24 Months
Virtual Contact Center - VCC	\$4.00	Retrieval Storage - Unique User			24 Months
Virtual Contact Center - VCC	\$182.00	SMS Long Code(s) - United States			24 Months
Virtual Contact Center - VCC	\$0.03	SMS Toll Free Long Code Overage - United States			24 Months
Virtual Contact Center - VCC	\$182.00	SMS Toll Free Long Code(s) - United States			24 Months
Virtual Contact Center - VCC	\$3,385.20	Technical Account Manager - 0 User Minimum			24 Months
Virtual Contact Center - VCC	\$3,351.35	Technical Account Manager - 5 User Minimum			24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Virtual Contact Center - VCC	\$3,283.64	Technical Account Manager - 25 User Minimum				24 Months
Virtual Contact Center - VCC	\$3,215.94	Technical Account Manager - 50 User Minimum				24 Months
Virtual Contact Center - VCC	\$3,182.09	Technical Account Manager - 100 User Minimum				24 Months
Virtual Contact Center - VCC	\$3,114.38	Technical Account Manager - 200 User Minimum				24 Months
Virtual Contact Center - VCC	\$3,080.53	Technical Account Manager - 250 User Minimum				24 Months
Virtual Contact Center - VCC	\$3,046.68	Technical Account Manager - 400 User Minimum				24 Months
Virtual Contact Center - VCC	\$3,046.68	Technical Account Manager - 1000 User Minimum				24 Months
Virtual Contact Center - VCC	\$7.28	Textel SMS Additional Long or Toll Free Line - United States				24 Months
Virtual Contact Center - VCC	\$0.04	Textel SMS Long Code Message Overage - United States				24 Months
Virtual Contact Center - VCC	\$360.36	Textel SMS Message Package - Up to 5000 Messages - United States				24 Months
Virtual Contact Center - VCC	\$655.20	Textel SMS Message Package - Up to 10,000 Messages - United States				24 Months
Virtual Contact Center - VCC	\$1,474.20	Textel SMS Message Package - Up to 25,000 Messages - United States				24 Months
Virtual Contact Center - VCC	\$2,620.80	Textel SMS Message Package - Up to 50,000 Messages - United States				24 Months
Virtual Contact Center - VCC	\$3,276.00	Textel SMS Message Package - Up to 100,000 Messages - United States				24 Months
Virtual Contact Center - VCC	\$7,207.20	Textel SMS Message Package - Up to 250,000 Messages - United States				24 Months
Virtual Contact Center - VCC	\$13,104.00	Textel SMS Message Package - Up to 500,000 Messages - United States				24 Months
Virtual Contact Center - VCC	\$2,693.60	Textel SMS Short Code - USA				24 Months
Virtual Contact Center - VCC	\$0.07	Textel SMS Short Code Per Message - USA				24 Months
Virtual Contact Center - VCC	\$0.73	Travel & Expense Units				24 Months
Virtual Contact Center - VCC	\$9.46	Voice Recording Fee - Concurrent				24 Months
Virtual Contact Center - VCC	\$9.46	Voice Recording Fee - Unique				24 Months
Plan Name/Title	MRC	MRC Description	MRC	NRC	NRC Description	Term

**Virtual Contact Center - FedRamp
Installation & Implementation**

	\$148.20	FedRAMP UNIQUE USER - per month				24 Months
	\$225.26	FedRAMP CONCURRENT USER - per month				
Fed Ramp Virtual Contact Center - VCC		On Boarding (<15 users)		\$13,408.20		24 Months
Fed Ramp Virtual Contact Center - VCC		On Boarding (15<>50 users)		\$19,864.00		24 Months
Fed Ramp Virtual Contact Center - VCC		On Boarding (50 or more users)		\$26,816.40		24 Months
Fed Ramp Virtual Contact Center - VCC		OnBoarding Per User		\$14.90		24 Months

BUNDLED PRICING (Unique Users)

Fed Ramp Virtual Contact Center - VCC	\$148.20	FedRAMP UNIQUE USER - per month				24 Months
Fed Ramp Virtual Contact Center - VCC	\$225.26	FedRAMP CONCURRENT USER - per month				24 Months

ADDITIONAL CORE FEATURES

Fed Ramp Virtual Contact Center - VCC	\$69.16	ADDL UNIVERSAL PORTS - per month				24 Months
Fed Ramp Virtual Contact Center - VCC	\$9.88	EMAIL/CHAT - per concurrent user per month (only order w/Concurrent User Package)				24 Months
Fed Ramp Virtual Contact Center - VCC	\$6.92	CHAT ONLY - per configured user per month (only order w/Concurrent User Package)				24 Months
Fed Ramp Virtual Contact Center - VCC	\$6.92	EMAIL ONLY - per configured user per month (only order w/Concurrent User Package)				24 Months
Fed Ramp Virtual Contact Center - VCC	\$1.28	Additional Data Storage - per GB				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.35	Archived Storage - per GB				24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Fed Ramp Virtual Contact Center - VCC	\$5.43	Retrieval Storage - per GB				24 Months
Fed Ramp Virtual Contact Center - VCC	\$12.84	Voice Recording - per user per month				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.03	IVR Call Recording Per Minute				24 Months
Fed Ramp Virtual Contact Center - VCC		Email/Chat Implementation - Email/Chat (only order w/Concurrent User Package)		\$2,244.63		24 Months
Fed Ramp Virtual Contact Center - VCC		Email/Chat Implementation - Chat Only (only order w/Concurrent User Package)		\$1,122.32		24 Months
Fed Ramp Virtual Contact Center - VCC		Email/Chat Implementation - Email Only (only order w/Concurrent User Package)		\$1,122.32		24 Months

ADVANCED CHAT & COBROWSE

ADD ON VCC SERVICES

Fed Ramp Virtual Contact Center - VCC	\$1,926.60	Monthly Success Package Premier				24 Months
Fed Ramp Virtual Contact Center - VCC	\$6,422.00	Monthly Success Package Premier Plus				24 Months
Fed Ramp Virtual Contact Center - VCC	\$14,326.00	Monthly Success Package Enterprise				24 Months
Fed Ramp Virtual Contact Center - VCC	\$28,652.00	Monthly Success Package Enterprise Plus				24 Months
Fed Ramp Virtual Contact Center - VCC		Project Fee		\$260.72		24 Months
Fed Ramp Virtual Contact Center - VCC		Professional Services On Demand - per 15 minutes		\$89.39		24 Months
Fed Ramp Virtual Contact Center - VCC		On Site Go Live OnBoarding Plus Package - Corporate		\$11,223.16		24 Months
Fed Ramp Virtual Contact Center - VCC		On Site Go Live OnBoarding Plus Package - Enterprise		\$21,324.00		24 Months
Fed Ramp Virtual Contact Center - VCC		On Site Go Live OnBoarding Plus Package - Enterprise Plus		\$30,302.53		24 Months

IVR/ROUTING SERVICES

Fed Ramp Virtual Contact Center - VCC		Self Service IVR Basic		\$3,798.99		24 Months
Fed Ramp Virtual Contact Center - VCC		Self Service IVR Premium		\$10,130.64		24 Months
Fed Ramp Virtual Contact Center - VCC		CRM Driven Screen Pop/Call Routing		\$6,331.65		24 Months
Fed Ramp Virtual Contact Center - VCC		Named Agent Routing		\$6,331.65		24 Months
Fed Ramp Virtual Contact Center - VCC		Customized Call Handling		\$4,208.69		24 Months
Fed Ramp Virtual Contact Center - VCC		Work Item Routing		\$8,417.37		24 Months
Fed Ramp Virtual Contact Center - VCC		Automated Speech Recognition Action Bundle		\$6,331.65		24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0988	Automated Speech Recognition - per minute				24 Months

WORKFORCE OPTIMIZATION SOLUTIONS

Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management with Voice Recording NOTE: Training Needs to Be Ordered Separately		\$7,856.21		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management Pro Training (per class)		\$7,295.05		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Screen Recording Pro		\$4,489.26		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro NOTE: Training Needs to Be Ordered Separately		\$9,539.69		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro Training (per class)		\$8,697.95		24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Fed Ramp Virtual Contact Center - VCC		CXone Pro Workforce Management Pro NOTE: Training Needs to Be Ordered Separately		\$8,417.37		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Workforce Management Pro Training (per class)		\$7,295.05		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Workforce Optimization Pro NOTE: Training Needs to Be Ordered Separately		\$14,590.11		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Workforce Management Pro Training (per class)		\$7,295.05		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management Pro Training (per class)		\$7,295.05		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Workforce Optimization with QM Analytics Pro NOTE: Training Needs to Be Ordered Separately		\$14,590.11		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Workforce Management Pro Training (per class)		\$7,295.05		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro Training (per class)		\$8,697.95		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro Add-on NOTE: only ordered when adding QMA to WFO or existing QM		\$1,683.47		24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Audio Recording		\$3,366.95		24 Months
Fed Ramp Virtual Contact Center - VCC	\$44.46	CXone Pro Quality Mgmt w/Voice Recording - conf user/mth				24 Months
Fed Ramp Virtual Contact Center - VCC	\$12.84	CXone Pro Screen Recording Pro - per config user/mth				24 Months
Fed Ramp Virtual Contact Center - VCC	\$59.28	CXone Pro Quality Management Analytics Pro				24 Months
Fed Ramp Virtual Contact Center - VCC	\$19.76	CXone Pro Workforce Mgmt Pro - per config user/mth				24 Months
Fed Ramp Virtual Contact Center - VCC	\$67.18	CXone Pro Workforce Optimization Pro - per conf user/mth				24 Months
Fed Ramp Virtual Contact Center - VCC	\$83.98	CXone Pro Workforce Optimization with QM Analytics Pro				24 Months
Fed Ramp Virtual Contact Center - VCC	\$20.75	CXone Pro Audio Recording - per configured user per month				24 Months

inVIEW SERVICES

(MMS) SMS – USA Rates Only, for other country rates reference SMS Country

Rates Tab

(Textel) SMS

Fed Ramp Virtual Contact Center - VCC	\$489.06	Textel SMS Message Package - Up to 5,000 Messages - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0494	Textel SMS Long Code Message Overage - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$889.20	Textel SMS Message Package - Up to 10,000 Messages - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0494	Textel SMS Long Code Message Overage - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$2,000.70	Textel SMS Message Package - Up to 25,000 Messages - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0494	Textel SMS Long Code Message Overage - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$3,556.80	Textel SMS Message Package - Up to 50,000 Messages - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0494	Textel SMS Long Code Message Overage - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$4,446.00	Textel SMS Message Package - Up to 100,000 Messages - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0494	Textel SMS Long Code Message Overage - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$9,781.20	Textel SMS Message Package - Up to 250,000 Messages - United States				24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Fed Ramp Virtual Contact Center - VCC	\$0.0494	Textel SMS Long Code Message Overage - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$17,784.00	Textel SMS Message Package - Up to 500,000 Messages - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0494	Textel SMS Long Code Message Overage - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	ICB	Textel SMS Message Package - Up to 500,000+ Messages - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0494	Textel SMS Long Code Message Overage - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$9.88	Textel SMS Additional Long or Toll Free Line - per Line Per Month - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$3,655.60	Textel SMS Short Code - Monthly - United States				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0988	Textel SMS Short Code - Per Message United States				24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Hourly PS Rate		\$248.30		24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Implementation - Up to 5,000 Messages - United States		\$893.88		24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Implementation - Up to 10,000 Messages - United States		\$893.88		24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Implementation - Up to 25,000 Messages - United States		\$893.88		24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Implementation - Up to 50,000 Messages - United States		\$2,483.00		24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Implementation - Up to 100,000 Messages - United States		\$2,483.00		24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Implementation - Up to 250,000 Messages - United States		\$2,483.00		24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Implementation - Up to 500,000 Messages - United States		\$2,483.00		24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Implementation - Up to 500,000+ Messages - United States		ICB		24 Months
Fed Ramp Virtual Contact Center - VCC		Textel SMS Short Code - United States		\$3,972.80		24 Months

PERSONAL CONNECTION

Fed Ramp Virtual Contact Center - VCC		Personal Connection Dialer Enablement		\$3,798.99		24 Months
Fed Ramp Virtual Contact Center - VCC	\$32.11	Personal Connection Dialer - per configured user per month				24 Months
Fed Ramp Virtual Contact Center - VCC	\$44.46	Personal Connection Dialer - per concurrent user per mth				24 Months
Fed Ramp Virtual Contact Center - VCC		Personal Connection 3rd Party Software Integration		\$9,646.46		24 Months
Fed Ramp Virtual Contact Center - VCC		Outbound Email Campaign Implementation		\$1,191.84		24 Months
Fed Ramp Virtual Contact Center - VCC	\$197.60	Outbound Email 100K Package - per month				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.0178	Outbound Email 100K Package - per email				24 Months
Fed Ramp Virtual Contact Center - VCC	\$1,235.00	Outbound Email 1.5M Package - per month				24 Months
Fed Ramp Virtual Contact Center - VCC	\$0.00089	Outbound Email 1.5M Package - per email				24 Months

Integration Solutions (3rd Party CRM Agent Consoles)

Fed Ramp Virtual Contact Center - VCC		Integration Solutions (3rd Party CRM Agent Consoles)				24 Months
Fed Ramp Virtual Contact Center - VCC	\$16.80	inContact Agent for Salesforce - per named user/mth				24 Months

REPORTING & ANALYTICS

Fed Ramp Virtual Contact Center - VCC	\$35.57	Omnichannel Analytics (Interaction Analytics) - per configured user per month				24 Months
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**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas					
Fed Ramp Virtual Contact Center - VCC		Omnichannel Analytics - Basic (Interaction Analytics) NOTE ADDITIONAL ITEMS MUST BE ORDERED IN DESCRIPTION		\$7,449.00	24 Months
Fed Ramp Virtual Contact Center - VCC		26 Hours Project Fee for "Interaction Analytics Pro - Professional Services - Customer Success Program SKU 610068-1232-000"		\$6,778.59	24 Months
Fed Ramp Virtual Contact Center - VCC		Cxone Interaction Analytics Pro Training (per class)		\$7,295.05	24 Months

CONNECTIVITY SERVICES

OPTIONAL EDUCATION AND CONSULTING

Fed Ramp Virtual Contact Center - VCC		ACD Training: Core (per class)		\$7,295.05	24 Months
Fed Ramp Virtual Contact Center - VCC		ACD Training: Core Enterprise (per class)		\$11,223.16	24 Months
Fed Ramp Virtual Contact Center - VCC		ACD Training: Central Administration (per class)		\$1,402.90	24 Months
Fed Ramp Virtual Contact Center - VCC		ACD Training: Agent (per class)		\$1,402.90	24 Months
Fed Ramp Virtual Contact Center - VCC		ACD Training: Agent & Supervisor (per class)		\$1,402.90	24 Months
Fed Ramp Virtual Contact Center - VCC		ACD Training: Reporting (per class)		\$2,244.63	24 Months
Fed Ramp Virtual Contact Center - VCC		ACD Training: Workforce Intelligence (per class)		\$1,402.90	24 Months
Fed Ramp Virtual Contact Center - VCC		Personal Connection Training: Whole Course (per class)		\$7,295.05	24 Months
Fed Ramp Virtual Contact Center - VCC		Personal Connection Training: Fundamentals (per class)		\$1,402.90	24 Months
Fed Ramp Virtual Contact Center - VCC		Personal Connection Training: Complex Configuration(per class)		\$1,402.90	24 Months
Fed Ramp Virtual Contact Center - VCC		Scripting Training: IVR Development - Private (per class)		\$7,295.05	24 Months
Fed Ramp Virtual Contact Center - VCC		Scripting Training: IVR Development - Public (per Attendee)		\$2,805.79	24 Months
Fed Ramp Virtual Contact Center - VCC		Scripting Training: Web Integrations (per class)		\$7,295.05	24 Months
Fed Ramp Virtual Contact Center - VCC		Scripting Training: Outbound & Proactive XS (per class)		\$7,295.05	24 Months
Fed Ramp Virtual Contact Center - VCC		Scripting Training: IVR Development with Multimedia (per class)		\$11,223.16	24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management Pro Training (per class)		\$7,295.05	24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro Training (per class)		\$8,697.95	24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Quality Management Analytics Pro Add-on Training (per class)		\$1,402.90	24 Months
Fed Ramp Virtual Contact Center - VCC		CXone Pro Workforce Management Pro Training (per class)		\$7,295.05	24 Months
Fed Ramp Virtual Contact Center - VCC		inView Onsite Training (per Day)		\$2,805.79	24 Months
Fed Ramp Virtual Contact Center - VCC		PPE Consulting Discovery Session (per Hour)		\$387.35	24 Months
Fed Ramp Virtual Contact Center - VCC		PPE Consulting Engagement Session (per Day)		\$4,618.38	24 Months

VCC NRC Description

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

OnBoarding Package	<p>Onboarding Package. Virtual Contact Center (VCC) implementation team (EM (Engagement Manager) & CS (Configuration Specialist) uses audio and web-based tools for end-to-end project management. Projects begin with a review of the process and proceeds to requirements gathering to determine the criteria and business rules needed to successfully configure the customer's contact center. Once the scope of the project is agreed upon we work closely with the customer's designated administrator(s) to configure the call flow, providing training throughout the process. A 3-step testing process (Verizon/customer) follows to ensure the configuration is working as scoped. Online training resources are available for on-demand review and train-the-trainer training is provided for the customer's designated trainer(s). On the agreed upon go-live date, the implementation engagement manager coordinates cutover activities and validates call delivery to VCC agents. A monitoring period follows the cutover where the Implementation engagement manager remains engaged to address any post-cutover issues that may arise.</p> <p>There are 3 levels of Implementation, Easy(E), Moderate(M), and Complex(C), all of which include the following but at different quantities:</p> <ul style="list-style-type: none"> - Remote Implementation Services Only - Included # of Users (E< 15 Users, M<=50, C>=50 users) - 1 contact center work group or multiple work groups utilizing same call flow - Contact Types - Voice, Chat, E-mail (E-1, M- choose 2, C-all 3) - Menu/Submenu options (E-5, M-10, C-25) - Points of Contact (E-25, M-50, C-100) - English language only - Voice Recording (caller to agent) - Hands On VCC Admin training - 1 Agent & 1 Supervisor Train the Trainer session (up to 6 participants) - Train the Trainer Agent & Supervisor Guides provided to the customer - Review of customer accepted Studio Scripts - 1 Cutover - Post install support, # of business days (E-2 day, M-5 days, C-10 days)
OnBoarding Per User	Onboarding Per User. In addition to the base Onboarding Package to deploy Virtual Contact Center, the Per User charge covers the implementation and configuration of the ordered Users.
Email/Chat Implementation	<p>Email/Chat Implementation. Implementation Package to configure and implement Email and/or Chat functionality within VCC platform is Billed as a one time (non-recurring) charge and includes:</p> <ul style="list-style-type: none"> - Includes one email or chat script to support one email chat skill - Email scripts/skills includes: <ul style="list-style-type: none"> - Automated email received response - inContact dot-com email addresses provided to customer to be embedded into their existing website - Integration to a custom database or CRM not included - Chat scripts/skills include: <ul style="list-style-type: none"> - Up to 20 questions and responses - URL provided to customer to be embedded into their existing website - Integration to a custom database or CRM not included <p>If you select Email only or Chat only the associated description above for that contact type would be provided</p>

Digital CX

Knowledge Assist

Delivered as SaaS, cloud-hosted solution, this knowledge management solution enables agents quick access to an organization's knowledge and data sources through a single interface as they are assisting customers. Knowledge Assist uses Artificial Intelligence to compile responses to agent inquiries from system integrations, web-crawling (reading) of internal and external websites, and authored content. Agents can ask questions of Knowledge Assist using natural language without having to memorize specific search terms. Reporting provides administrators with insights on what agents are searching for and alerts them of gaps in the knowledge content.

Product	MRC	MRC Description	Implementation	NRC	NRC Description	Charge Type
Digital CX		Knowledge Assist - Implementation	Knowledge Assist	\$77,380.16	Knowledge Assist - Implementation	NRC
Digital CX	\$184.15	Knowledge Assist - 1- 250 Agents				MRC
Digital CX	\$176.83	Knowledge Assist 251-500 agents				MRC

Live Agent

Delivered as SaaS, cloud-hosted solution, this live chat solution enables agents to connect directly to customers over digital channels including webchat, social messaging applications, mobile applications, and Short Message Service (SMS). Live agent supports textual chat communication, as well as voice and video over web real-time communications (Web RTC). It can optionally be paired with the Virtual Agent feature to serve as an escalation to a human agents to take over the interaction, while passing over full context of the Virtual Agent interaction to the human agent.

Product	MRC	MRC Description	Implementation	NRC	NRC Description	Charge Type
Digital CX			Live Agent	\$53,035.84	Live Agent - Implementation	NRC
Digital CX	\$2,063.78	Live Agent				MRC
Digital CX	\$0.01	Live Agent - Chat				Usage
Digital CX	\$0.08	Live Agent - Video				Usage
Digital CX	\$0.06	Live Agent - Voice				Usage

Short Message Service (SMS)/Multimedia Message Service (MMS)

Product	MRC	MRC Description	Implementation	NRC	NRC Description	Charge Type
Digital CX				\$2,173.60	SMS - Implementation Implementation per Code	NRC
Digital CX	\$0.01	MMS - US-based				Usage
Digital CX	\$0.01	SMS - US-based				Usage
Digital CX	\$0.01	SMS / MMS Operating Charge				Usage

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Social Intelligence, Social Command Center, and Social Outbound Campaigns

Social Intelligence provides a listening and engagement module to bring together public consumer social media posts of interest, as defined by the organization across social media channels into a single dashboard. Using natural language processing, it provides sentiment tracking, identifies important influencers, associates, and trending alerts to the forefront so digital teams can route and manage large social volumes to appropriate team members and engage constituents appropriately. Social Intelligence is required when ordering from Social product suite, while Social Command Center and Social Outbound Campaigns are optional add-ons.

Product	MRC	MRC Description	Implementa tion	NRC	NRC Description	Charge Type
Digital CX			Social	\$56,513.60	Social - Implementation	NRC
Digital CX	\$3,048.76	Social Intelligence - Up to 50k posts			Up to 50k posts	MRC
Digital CX	\$6,097.52	Social Intelligence - Up to 250k posts			Up to 250k posts	MRC
Digital CX	\$12,195.04	Social Intelligence - Up to 1M posts			Up to 1M posts	MRC
Digital CX	\$18,292.56	Social Intelligence - Up to 5M posts			Up to 5M posts	MRC
Digital CX	\$24,390.08	Social Intelligence - Up to 10M posts			Up to 10M posts	MRC
Digital CX	\$30,487.60	Social Intelligence - Up to 15M posts			Up to 15M posts	MRC
Digital CX	\$36,585.12	Social Intelligence - Up to 20M posts			Up to 20M posts	MRC
Digital CX	\$46,341.15	Social Intelligence - Up to 30M posts			Up to 30M posts	MRC
Digital CX	\$56,097.18	Social Intelligence - Up to 40M posts			Up to 40M posts	MRC
Digital CX	\$65,853.22	Social Intelligence - Up to 50M posts			Up to 50M posts	MRC
Digital CX	\$87,804.29	Social Intelligence - Up to 75M posts			Up to 75M posts	MRC
Digital CX	\$109,755.36	Social Intelligence - Up to 1B posts			Up to 1B posts	MRC
Digital CX	\$12,195.04	Specialty Bot - Finance - Up to 100k sessions				MRC
Digital CX	\$48,780.16	Specialty Bot - Finance - Up to 500k sessions				MRC
Digital CX	\$73,170.24	Specialty Bot - Finance - Up to 1M sessions				MRC
Digital CX	\$12,195.04	Specialty Bot - Healthcare - Up to 100k sessions				MRC
Digital CX	\$48,780.16	Specialty Bot - Healthcare - Up to 500k sessions				MRC
Digital CX	\$73,170.24	Specialty Bot - Healthcare - Up to 1M sessions				MRC
Digital CX	\$0.10	Specialty Bot - Session Overage	Up to 100k sessions			Usage
Digital CX	\$0.06	Specialty Bot - Session Overage	Up to 500k sessions			Usage
Digital CX	\$0.08	Specialty Bot - Session Overage	Up to 1M sessions			Usage
Digital CX	\$0.02	Specialty Bot - Third-party API				Usage
Digital CX	\$0.01	Specialty Bot - Third-party API				Usage

Virtual Agent

Delivered as SaaS, cloud-hosted solution, Virtual Agent (often referred to as a 'chatbot'), enables automation of conversations with end users over digital channels to include: webchat, social messenger applications, mobile applications, and Short Message Service (SMS). Virtual Agents can be configured to answer inquiries or perform tasks on behalf of end users, engaging in an automated two-way conversation.

Product	MRC	MRC Description	Implementa tion	NRC	NRC Description	Charge Type
Digital CX		Virtual Agent - Implementation - Small	Small	\$39,124.80		NRC
Digital CX		Virtual Agent - Implementation - Medium	Medium	\$78,249.60		NRC
Digital CX		Virtual Agent - Implementation - Large	Large	\$163,454.72		NRC
Digital CX	\$0.11	Virtual Agent - Session Overage	Up to 100k sessions			Usage
Digital CX	\$0.09	Virtual Agent - Session Overage	Up to 500k sessions			Usage
Digital CX	\$0.07	Virtual Agent - Session Overage	Up to 1M sessions			Usage
Digital CX	\$12,195.04	Virtual Agent - Up to 100k sessions	Up to 100k sessions			MRC
Digital CX	\$48,780.16	Virtual Agent - Up to 500k sessions	Up to 500k sessions			MRC
Digital CX	\$73,170.24	Virtual Agent - Up to 1M sessions	Up to 1M sessions			MRC

Connectors

Product	MRC	MRC Description	Implementa tion	NRC	NRC Description	Charge Type
Digital CX				\$39,124.80	Connector - Implementation Standard Fixed Priced Implementation	NRC
Digital CX	\$23.45	Standard Connectors Per Agent connected actual usage				Usage
Digital CX	\$9.38	Verizon Connectors Per Agent connected actual usage				Usage
Digital CX	\$0.06	Connector - Voice Per minute actual usage				Usage
Digital CX	\$0.08	Connector - Video Per minute actual usage				Usage

CRM

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Product	MRC	MRC Description	Implementa tion	NRC	NRC Description	Charge Type
Digital CX				\$77,014.08	CRM - Implementation Standard Fixed Priced Implementation	NRC
Digital CX	\$189.62	CRM 1 - 250 agents	Per Named Agent			MRC
Digital CX	\$183.30	CRM 251 -500 agents	Per Named Agent			MRC
Digital CX	\$176.98	CRM 501 - 750 agents	Per Named Agent			MRC
Digital CX	\$170.65	CRM 751 and up agents	Per Named Agent			MRC
Digital CX	\$233.38	CRM - Data Center Geographic Redundancy 1 - 250 agents	Per Named Agent			MRC
Digital CX	\$225.60	CRM - Data Center Geographic Redundancy 251 -500 agents	Per Named Agent			MRC
Digital CX	\$217.82	CRM - Data Center Geographic Redundancy 501 - 750 agents	Per Named Agent			MRC
Digital CX	\$210.04	CRM - Data Center Geographic Redundancy 751 and up agents	Per Named Agent			MRC
CRM Quality Assurance						
Product	MRC	MRC Description	Implementa tion	NRC	NRC Description	Charge Type
Digital CX			Per Named Agent	\$19,127.68	CRM Quality Assurance - Implementation	NRC
Digital CX	\$2,528.24	CRM Quality Assurance - Up to 1 - 10,000 cases per month	Per Occurrence			MRC
Digital CX	\$5,056.48	CRM Quality Assurance - Up to 10,000 - 49,999 cases per month	Per Occurrence			MRC
Digital CX	\$7,584.72	CRM Quality Assurance - Up to 50,000 - 99,999 cases per month	Per Occurrence			MRC
Digital CX	\$10,112.96	CRM Quality Assurance - Up to 100,000 - 149,999 cases per month	Per Occurrence			MRC
Digital CX	\$12,641.20	CRM Quality Assurance - Up to 150,000 - 199,999 cases per month	Per Occurrence			MRC
Digital CX	\$15,169.44	CRM Quality Assurance - Up to 200,000 cases and up per month	Per Occurrence			MRC
Platform			Billing Unit	Rate Per Billing Unit	Currency	
WebEx Mtg. Center Pro Platform			Per Minute	0.091	USD	
Reserved Net Conference for Cisco WebEx Event Center			Per Minute	0.0936	USD	

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

NETWORK POWER MANAGEMENT SERVICES PRICING

Plan Name/Title	MRC	MRC Description	NRC	Term
UPSaaS	\$121.41	Small UPS Monitor & Managed - APC SMART-UPS SRT 1000VA RM 120V (Includes internal battery)	\$0.00	24 Month
UPSaaS	\$148.08	Medium UPS Monitor & Managed - APC SMART-UPS SRT 1500VA RM 120V (Includes internal battery)	\$0.00	24 Month
UPSaaS	\$86.75	Modular Small/Medium Battery - APC SMART-UPS SRT 48V 1KVA 1.5KVA RM BATTERY PACK	\$0.00	24 Month
UPSaaS	\$175.96	Large UPS Monitor & Managed - APC SMART-UPS SRT 2200VA RM 120V (Includes internal battery)	\$0.00	24 Month
UPSaaS	\$86.91	Modular Large Battery - APC SMART-UPS SRT 72V 2.2KVA RM BATTERY PACK	\$0.00	24 Month
UPSaaS	\$277.94	Large UPS Monitor & Managed - APC Smart-UPS SRT 3000VA RM 120V Network Card (Includes internal battery)	\$0.00	24 Month
UPSaaS	\$123.47	Modular Large Battery - APC Smart-UPS SRT 96V 3kVA RM Battery Pack	\$0.00	24 Month
UPSaaS	\$1,075.74	Extra Large Modular UPS Monitor & Managed - APC Symmetra LX 16kVA Scalable to 16kVA N+1 Rack-mount, 208/240V (Includes internal battery)	\$0.00	24 Month
UPSaaS	\$319.80	Modular Extra Large Battery - APC SYMMETRA LX EXTENDED RUN RACK-MOUNT W/ 3 SYBT5 208V	\$0.00	24 Month
UPSaaS	\$373.63	Extra Large UPS Monitor & Managed -APC Smart-UPS SRT 5000VA RM 208V to 120V 2U Step-Down Transformer (Includes internal battery)	\$0.00	24 Month
UPSaaS	\$401.95	Extra Large UPS Monitor & Managed - APC Smart-UPS SRT 6000VA RM with 208V to 120V 2U Step-Down Transformer (Includes internal battery)	\$0.00	24 Month
UPSaaS	\$127.75	Extra Large Battery - APC Smart-UPS SRT 192V 5kVA and 6kVA RM Battery Pack	\$0.00	24 Month
UPSaaS	\$2,194.46	30kva 3ph - APC Smart-UPS 30KVA 3PH	\$0.00	24 Month
Optional Site Survey to determine placement and power requirements	\$0.00	Optional Site Survey to determine placement and power requirements	\$1,820.00	Per Site

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

INTERNET SERVICES PRICING

Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term
Internet Dedicated Port - Tiered	\$88.20	2 MB	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$88.20	3 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$88.20	4 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$88.20	5 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$93.24	6 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$93.24	8 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$93.24	10 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$126.00	20 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$163.80	30 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$163.80	40 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$156.80	50 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$208.66	60 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$168.00	70 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$173.60	80 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$184.80	100 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$229.60	150 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$229.60	200 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$235.20	300 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$271.04	400 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$328.16	500 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$384.16	600 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$440.16	700 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$498.40	800 Mbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$459.20	1 Gbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$1,008.00	2 Gbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$1,260.00	3 Gbps	\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$1,512.00	4 Gbps	\$0.00	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Internet Dedicated Port - Tiered	\$1,512.00	5 Gbps		\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$2,016.00	6 Gbps		\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$2,016.00	7 Gbps		\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$2,016.00	8 Gbps		\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$2,016.00	10 Gbps		\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$7,560.00	40 Gbps		\$0.00	N/A	24 Months
Internet Dedicated Port - Tiered	\$16,632.00	100 Gbps		\$0.00	N/A	24 Months
Port Diversity Feature	ICB	Service Edge Geographic Diversity Port		\$0.00	N/A	
Port Diversity Feature	ICB	Service Edge Diversity Port		\$0.00	N/A	
Expedite	N/A	Per Port		\$1,120.00	Administrative Charge	N/A
Cancellation of Service Order	N/A	Per Port		\$896.00	Administrative Charge	N/A
Administrative Change	N/A	Per Change		\$67.20	Administrative Charge	N/A
Reconfiguration	N/A	Per Port		\$336.00	Administrative Charge	N/A
After Hours Installation	N/A	Per Port		\$1,120.00	Administrative Charge	N/A
Pending Order Change	N/A	Per Order		\$67.20	Administrative Charge	N/A
Physical Change	N/A	Per Order		\$67.20	Administrative Charge	N/A

DDoS Shield

Configuration	MRC	MRC Description		NRC	NRC Description	Term
Additional Returns - 10	\$4,704.00	N/A		N/A	N/A	24 Months
DDoS Shield - 100 Mbps - No premium support - Customer Triggered	\$3,192.00	N/A		N/A	N/A	24 Months
DDoS Shield - 1000 Mbps - No premium support - Customer Triggered	\$8,400.00	N/A		N/A	N/A	24 Months
Additional Returns - 20	\$9,408.00	N/A		N/A	N/A	24 Months
DDoS Shield - 500 Mbps - No premium support - Customer Triggered	\$4,704.00	N/A		N/A	N/A	24 Months
Additional Returns - 5	\$2,352.00	N/A		N/A	N/A	24 Months
Always Routed - 50 Mbps	\$3,528.00	N/A		N/A	N/A	24 Months
DDoS Shield - 50 Mbps - No premium support - Customer Triggered	\$2,352.00	N/A		N/A	N/A	24 Months
Expedite Install	\$11,200.00	N/A		N/A	N/A	24 Months
DDoS Shield - 10000 Mbps - No premium support - Customer Triggered	\$16,128.00	N/A		N/A	N/A	24 Months
DDoS Shield - 2000 Mbps - No premium support - Customer Triggered	\$10,752.00	N/A		N/A	N/A	24 Months

ETHERNET SERVICES PRICING

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

ACCESS SERVICES PRICING						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Off Net 3 Party Access (Type2,3 4)	ICB	Access provided to the verizon network from 3rd party ILEC		ICB		24 Months
Data Center Corss Connects	ICB	For Verizon MeetMe Connectivity to Customer Cage in Equinix/Verizon Data Centers		ICB		24 Months
Software Defined Interconnect	ICB	For Verizon MeetMe Connectivity to Customer Cage in Equinix/Verizon Data Centers		ICB		24 Months
Local Network Survivability & Diversity-Preferred Carrier	ICB	Access feature		ICB		24 Months
Local Network Survivability & Diversity-Carrier Diversity	ICB	Access feature		ICB		24 Months
Local Network Survivability & Diversity-Layer 2 Aggregation Geographic Diversity	ICB	Access feature		ICB		24 Months
Local Network Survivability & Diversity-Layer 2 Aggregation Diversity	ICB	Access feature		ICB		24 Months
On Net Verizon Provided Access (TYPE 1) 10 MB UNI Speed	\$84.00	1 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) 10 MB UNI Speed	\$94.08	2 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) 10 MB UNI Speed	\$104.16	3 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) 10 MB UNI Speed	\$114.24	4 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) 10 MB UNI Speed	\$124.32	5 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) 10 MB UNI Speed	\$129.36	6 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) 10 MB UNI Speed	\$132.72	7 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) 10 MB UNI Speed	\$136.08	8 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) 10 MB UNI Speed	\$142.80	10 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$84.00	1 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$94.08	2 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$104.16	3 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$114.24	4 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	5 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	6 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	7 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	8 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	10 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	20 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	30 Mbps		\$0.00		24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	40 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	50 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	60 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	70 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	80 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	90 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (100MB FastE) UNI Speed	\$112.00	100 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$60.48	1 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$62.16	2 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$63.50	3 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$69.22	4 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$73.92	5 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$80.98	6 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$87.36	7 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$93.07	8 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$99.79	10 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$112.00	20 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$112.00	30 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$112.00	40 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$112.00	50 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$112.00	60 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$112.00	70 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$112.00	80 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$112.00	90 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$112.00	100 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$140.00	150 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$140.00	200 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$140.00	300 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$140.00	400 Mbps		\$0.00		24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$140.00	500 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$477.12	600 Mbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (1 Gbps GigE) UNI Speed	\$483.84	1 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$678.72	1.5 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$685.44	2 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$692.16	3 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$698.88	4 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$698.88	5 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$705.60	6 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$712.32	7 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$719.04	8 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$725.76	9 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$732.48	10 Gbps		\$0.00		24 Months
On Net Verizon Provided Access (TYPE 1) (10GigE) UNI Speed	\$23,688.30	100 Gbps		\$0.00		24 Months

SWITCHED ETHERNET

Feature	MRC	Connection Speed		NRC	NRC Description	Term
E-Line EVC - National	\$47.71	1 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$47.71	2 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$47.71	3 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$47.71	4 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$47.71	5 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$49.39	6 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$51.07	7 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$52.75	8 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$53.76	9 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$55.44	10 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$58.13	15 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$59.81	20 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$63.84	30 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$67.87	40 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$72.58	50 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$77.95	60 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$82.66	70 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$88.03	80 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$89.38	90 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$91.39	100 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$104.83	150 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$107.52	200 Mbps		N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
E-Line EVC - National	\$120.96	300 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$139.78	400 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$161.28	500 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$193.54	600 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$218.40	700 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$236.54	800 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$254.02	900 Mbps		N/A	N/A	24 Months
E-Line EVC - National	\$268.80	1 Gbps		N/A	N/A	24 Months
E-Line EVC - National	\$395.14	1.5 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$516.10	2 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$638.40	2.5 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$749.95	3 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$989.18	4 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$1,223.04	5 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$1,451.52	6 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$1,674.62	7 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$1,849.34	8 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$2,007.94	9 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - National	\$2,150.40	10 Gbps		\$2,240.00	Install	24 Months
E-Line EVC - Metro	\$53.88	1 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$53.88	2 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$53.88	3 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$53.88	4 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$53.88	5 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$54.73	6 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$57.20	7 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$58.82	8 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$59.67	9 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$62.14	10 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$66.23	15 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$74.57	20 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$90.23	30 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$102.05	40 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$121.72	50 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$127.34	60 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$136.10	70 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$144.96	80 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$154.49	90 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$160.97	100 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$163.17	150 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$197.65	200 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$269.07	300 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$326.27	400 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$370.18	500 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$403.98	600 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$428.24	700 Mbps		N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
E-Line EVC - Metro	\$445.60	800 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$455.73	900 Mbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$459.65	1 Gbps		N/A	N/A	24 Months
E-Line EVC - Metro	\$670.66	1.5 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$862.86	2 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$1,039.32	2.5 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$1,200.10	3 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$1,474.61	4 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$1,725.64	5 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$1,929.58	6 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$2,086.46	7 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$2,196.26	8 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$2,329.64	9 Gbps		\$112.00	Install	24 Months
E-Line EVC - Metro	\$2,431.62	10 Gbps		\$112.00	Install	24 Months
Administrative Change	N/A	Per Change		\$67.20	Administrative Charge	N/A
Cancellation Order	N/A	Per Connection		\$896.00	Administrative Charge	N/A
Expedite	N/A	Per Connection		\$1,120.00	Administrative Charge	N/A
Pending Order Change	N/A	Per Connection		\$67.20	Administrative Charge	N/A
Physical Change	N/A	Per Connection		\$224.00	Administrative Charge	N/A
Reconfiguration	N/A	Per Connection		\$224.00	Administrative Charge	N/A

WAVE						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Local Access				N/A	N/A	24 Month
IXC Transport	\$2.08	1 GIG		\$1,120.00	Install	24 Month
IXC Transport	\$2.43	10 GIG		\$1,120.00	Install	24 Month
IXC Transport	\$19.64	100 GIG		\$1,120.00	Install	24 Month
Administrative Change	N/A	Per Circuit		\$67.20	Administrative Charge	N/A
Cancellation of Order	N/A	Per Circuit		\$896.00	Administrative Charge	N/A
Expedite	N/A	Per Circuit		\$4,480.00	Administrative Charge	N/A
After Hours Installation	N/A	Per Circuit		\$448.00	Administrative Charge	N/A
Physical Change	N/A	Per Circuit		\$952.00	Administrative Charge	N/A
Service Date Change	N/A	Per Circuit		\$224.00	Administrative Charge	N/A

MPLS SERVICES PRICING						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Private IP (MPLS) Port Only - Ethernet Transport	\$47.04	1 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$70.00	2 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$87.36	3 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$100.80	4 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$106.40	5 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$117.04	6 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$129.08	7 Mbps		N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Private IP (MPLS) Port Only - Ethernet Transport	\$136.64	8 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$141.12	9 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$141.96	10 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$201.60	15 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$235.20	20 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$260.40	30 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$265.44	40 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$268.80	50 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$285.60	60 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$292.32	70 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$299.04	80 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$305.76	90 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$310.80	100 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$436.80	150 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$520.80	200 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$655.20	300 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$757.68	400 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$759.36	500 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$766.08	600 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$769.44	800 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$772.80	1 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$940.80	1.5 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$1,108.80	2 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$1,310.40	2.5 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$1,512.00	3 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$1,915.20	4 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$2,352.00	5 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$2,688.00	6 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$2,856.00	7 Gbps		N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Private IP (MPLS) Port Only - Ethernet Transport	\$2,956.80	8 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$2,990.40	9 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - Ethernet Transport	\$3,024.00	10 Gbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$63.28	56 Kbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$63.28	64 Kbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$78.40	256 Kbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$84.56	512 Kbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$93.52	1 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$96.88	1.5 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$193.20	3 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$247.52	4.6 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$262.08	6 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$276.64	8 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$295.40	10 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$425.04	15 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$544.04	20 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$603.40	30 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$637.84	40 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$658.84	45 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$680.12	50 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$1,042.16	80 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$1,108.80	100 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$1,485.68	155 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$1,862.84	200 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$2,217.60	300 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$2,572.36	400 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$2,927.12	500 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$3,326.40	600 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$3,503.92	622 Mbps		N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Private IP (MPLS) Port Only - TDM Transport	\$3,681.16	800 Mbps		N/A	N/A	24 Months
Private IP (MPLS) Port Only - TDM Transport	\$3,991.68	1 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	8 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	16 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	32 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	56 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	128 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	256 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	384 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	512 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	768 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	900 Kbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	1 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	1.3 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	1.5 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$3.92	1.7 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$15.68	2 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$17.64	2.5 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$19.60	3 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$21.56	3.5 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$23.52	4 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$24.36	4.5 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$25.20	5 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$26.60	5.5 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$30.24	7 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$33.04	9 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$34.16	10 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$43.12	13 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$46.20	14 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$49.00	15 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$52.92	17 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$54.60	18 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$58.80	20 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$61.60	22.5 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$64.40	25 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$69.72	30 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$71.68	35 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$73.64	40 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$77.84	45 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$82.04	50 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$112.00	70 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$120.40	81 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$125.72	90 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$166.21	100 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$148.40	110 Mbps		N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Class of Service -ETM	\$182.00	140 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$184.80	150 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$202.16	180 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$210.00	200 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$225.40	250 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$235.20	270 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$264.60	350 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$268.52	360 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$291.20	400 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$303.80	450 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$323.40	500 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$341.60	540 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$345.52	550 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$372.40	630 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$387.24	700 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$413.00	810 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$433.72	900 Mbps		N/A	N/A	24 Months
Class of Service -ETM	\$491.23	1.2 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$646.80	1.8 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$612.19	2 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$753.31	2.5 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$820.85	3 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$948.19	3.5 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$970.03	4 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$1,068.14	4.5 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$1,151.47	5 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$1,327.87	6 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$1,468.66	7 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$1,677.31	8 Gbps		N/A	N/A	24 Months
Class of Service -ETM	\$1,885.63	9.0 Gbps		N/A	N/A	24 Months
Multi VRF PIP	\$0.00	1-4 VRF's		N/A	N/A	24 Months
Standard Select ETM Reporting WAN Analysis	\$0.00	Reporting feature		N/A	N/A	24 Months
Service Edge Geographic Diversity Port	ICB	Port Diversity Feature		N/A	N/A	24 Months
Service Edge Diversity Port	ICB	Port Diversity Feature		N/A	N/A	24 Months
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Private Wireless Gateway Port (PWG)	\$0.00	All Speeds 56 Kbps-9 Gbps				24 Months
Domestic Data Allowance - 25Gb	\$84.00	3G/4G Access to Private IP is Restricted to 3G and 4G sites		\$560.00	Service Activation Per VPN	24 Months
Domestic Data Allowance - 50Gb	\$126.00	3G/4G Access to Private IP is Restricted to 3G and 4G sites		\$560.00	Service Activation Per VPN	24 Months

PIP Multicast

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

IP Multicast Designation Type	MRC	Multicast CAR		NRC	NRC Description	Term
Receiver	\$0.00	0		N/A	N/A	24 Months
Sender	\$0.00	16 Kbps		N/A	N/A	24 Months
Sender	\$0.00	64 Kbps		N/A	N/A	24 Months
Sender	\$0.00	128 Kbps		N/A	N/A	24 Months
Sender	\$0.00	256 Kbps		N/A	N/A	24 Months
Sender	\$0.00	384 Kbps		N/A	N/A	24 Months
Sender	\$0.00	512 Kbps		N/A	N/A	24 Months
Sender	\$0.00	768 Kbps		N/A	N/A	24 Months
Sender	\$0.00	1400 Kbps		N/A	N/A	24 Months
Sender	\$0.00	1536 Kbps		N/A	N/A	24 Months
Sender	\$0.00	1 Mbps		N/A	N/A	24 Months
Sender	\$0.00	2 Mbps		N/A	N/A	24 Months
Sender	\$0.00	3 Mbps		N/A	N/A	24 Months
Sender	\$0.00	4 Mbps		N/A	N/A	24 Months
Sender	\$0.00	4.6 Mbps		N/A	N/A	24 Months
Sender	\$0.00	6 Mbps		N/A	N/A	24 Months
Sender	\$0.00	8 Mbps		N/A	N/A	24 Months
Sender	\$0.00	10 Mbps		N/A	N/A	24 Months
Sender	\$0.00	15 Mbps		N/A	N/A	24 Months
Sender	\$0.00	20 Mbps		N/A	N/A	24 Months
Sender	\$0.00	30 Mbps		N/A	N/A	24 Months
Sender	\$0.00	34 Mbps		N/A	N/A	24 Months
Sender	\$0.00	40 Mbps		N/A	N/A	24 Months
Sender	\$0.00	44.736 Mbps		N/A	N/A	24 Months
Sender	\$0.00	50 Mbps		N/A	N/A	24 Months
Sender	\$0.00	80 Mbps		N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Sender	\$336.00	100 Mbps		N/A	N/A	24 Months
Sender	\$336.00	150 Mbps		N/A	N/A	24 Months
Sender	\$336.00	155.52 Mbps		N/A	N/A	24 Months
Sender	\$336.00	200 Mbps		N/A	N/A	24 Months
Sender	\$336.00	300 Mbps		N/A	N/A	24 Months
Sender	\$336.00	350 Mbps		N/A	N/A	24 Months
Sender	\$336.00	400 Mbps		N/A	N/A	24 Months
Sender	\$1,176.00	500 Mbps		N/A	N/A	24 Months
Sender	\$1,176.00	600 Mbps		N/A	N/A	24 Months
Sender	\$1,176.00	622 Mbps		N/A	N/A	24 Months
Sender	\$1,176.00	800 Mbps		N/A	N/A	24 Months
Sender	\$4,200.00	1.0 Gbps		N/A	N/A	24 Months
Sender	\$4,200.00	1.5 Gbps		N/A	N/A	24 Months
Sender	\$4,200.00	2.0 Gbps		N/A	N/A	24 Months
Sender	\$4,200.00	2.5 Gbps		N/A	N/A	24 Months
Sender	\$4,200.00	4.0 Gbps		N/A	N/A	24 Months
Sender	\$12,768.00	5.0 Gbps		N/A	N/A	24 Months
Sender	\$12,768.00	7.0 Gbps		N/A	N/A	24 Months
Sender	\$12,768.00	8.0 Gbps		N/A	N/A	24 Months
Sender	\$12,768.00	9.0 Gbps		N/A	N/A	24 Months
Sender	\$12,768.00	10 Gbps		N/A	N/A	24 Months

PIP Administrative Charges

Administrative Charges	MRC	Unit of Measure		NRC	NRC Description	Term
Administrative Change	\$0.00	Per Change		\$67.20	Administrative Charge	N/A
Cancellation of Service Order	\$0.00	Per Port		\$896.00	Administrative Charge	N/A
Expedite	\$0.00	Per Port		\$1,120.00	Administrative Charge	N/A

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Physical Change	\$0.00	Per Order		\$224.00	Administrative Charge	N/A
Reconfiguration	\$0.00	Per Port		\$56.00	64 Kbps	N/A
Reconfiguration	\$0.00	Per Port		\$112.00	256, 512 Kbps	N/A
Reconfiguration	\$0.00	Per Port		\$224.00	T1, E1, 1M, 2M	N/A
Reconfiguration	\$0.00	Per Port		\$672.00	Above E1	N/A

PRIVATE LINE SERVICES PRICING

Dedicated E-Line

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Explicit Routing Working - Explicit Routing Protect	\$135.07	1 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$49.39	1 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$43.01	1 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$142.13	2 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$49.39	2 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$43.01	2 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$148.85	3 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$49.39	3 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$43.01	3 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$155.23	4 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$49.39	4 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$43.01	4 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$169.34	5 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$49.39	5 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$43.01	5 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$175.73	6 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$51.41	6 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$44.69	6 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$53.09	7 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$46.03	7 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$202.94	8 Mbps		\$672.00	Service Establishment	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Explicit Routing Working - Restorable	\$54.43	8 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$47.38	8 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$55.78	9 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$48.38	9 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$270.48	10 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$57.12	10 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$49.73	10 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$276.86	15 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$59.81	15 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$52.08	15 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$304.42	20 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$61.82	20 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$53.76	20 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$372.29	30 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$65.86	30 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$57.12	30 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$439.15	40 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$70.22	40 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$61.15	40 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$507.36	50 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$74.93	50 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$65.18	50 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$80.64	60 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$70.22	60 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$85.68	70 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$74.59	70 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$625.63	80 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$91.06	80 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$79.30	80 Mbps		\$672.00	Service Establishment	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Explicit Routing Working - Restorable	\$92.74	90 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$80.64	90 Mbps		\$672.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$743.57	100 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$94.75	100 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$82.32	100 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$946.51	150 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$108.53	150 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$94.42	150 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$1,081.92	200 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$111.22	200 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$96.77	200 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$1,217.33	300 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$125.33	300 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$108.86	300 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$1,352.40	400 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$144.48	400 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$125.66	400 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$1,487.81	500 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$166.99	500 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$145.15	500 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$1,859.42	600 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$200.26	600 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$174.05	600 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$226.13	700 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$196.56	700 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$244.94	800 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$213.02	800 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$263.09	900 Mbps		\$1,120.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$228.82	900 Mbps		\$1,120.00	Service Establishment	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Explicit Routing Working - Explicit Routing Protect	\$2,028.77	1 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$278.21	1 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$241.92	1 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$408.91	1.5 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$355.49	1.5 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$534.24	2 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$464.35	2 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$660.91	2.5 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$574.56	2.5 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$776.16	3 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$675.02	3 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$1,023.79	4 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$890.40	4 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$1,265.71	5 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,100.74	5 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$1,502.26	6 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,306.37	6 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$1,733.09	7 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,507.30	7 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$1,914.19	8 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,664.54	8 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$2,078.16	9 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,807.01	9 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$2,225.66	10 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,935.36	10 Gbps		\$2,240.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$171.36	1 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$59.36	1 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$49.28	1 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$174.72	2 Mbps		\$28.00	Service Establishment	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Explicit Routing Working - Restorable	\$59.36	2 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$49.28	2 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$222.88	3 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$59.36	3 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$49.28	3 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$249.76	4 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$59.36	4 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$49.28	4 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$277.76	5 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$59.36	5 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$49.28	5 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$286.72	6 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$60.48	6 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$50.40	6 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$62.72	7 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$51.52	7 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$320.32	8 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$64.96	8 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$53.76	8 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$64.96	9 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$54.88	9 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$352.80	10 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$66.08	10 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$56.00	10 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$380.80	15 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$70.56	15 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$59.36	15 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$452.48	20 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$79.52	20 Mbps		\$28.00	Service Establishment	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Explicit Routing Working - Unprotected	\$66.08	20 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$573.44	30 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$96.32	30 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$79.52	30 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$702.24	40 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$113.12	40 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$94.08	40 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$892.64	50 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$134.40	50 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$112.00	50 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$140.00	60 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$116.48	60 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$150.08	70 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$124.32	70 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$1,107.68	80 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$159.04	80 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$132.16	80 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$170.24	90 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$141.12	90 Mbps		\$28.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$1,302.56	100 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$176.96	100 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$147.84	100 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$1,603.84	150 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$190.40	150 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$159.04	150 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$1,932.00	200 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$230.72	200 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$191.52	200 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$2,079.84	300 Mbps		\$56.00	Service Establishment	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Explicit Routing Working - Restorable	\$313.60	300 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$262.08	300 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$2,276.96	400 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$380.80	400 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$316.96	400 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$2,474.08	500 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$431.20	500 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$359.52	500 Mbps		\$56.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$2,572.64	600 Mbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$471.52	600 Mbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$392.00	600 Mbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$499.52	700 Mbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$415.52	700 Mbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$519.68	800 Mbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$432.32	800 Mbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$530.88	900 Mbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$442.40	900 Mbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Explicit Routing Protect	\$3,036.32	1 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$535.36	1 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$445.76	1 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$781.76	1.5 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$651.84	1.5 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$1,005.76	2 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$837.76	2 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$1,210.72	2.5 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,009.12	2.5 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$1,398.88	3 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,165.92	3 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$1,718.08	4 Gbps		\$112.00	Service Establishment	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Explicit Routing Working - Unprotected	\$1,431.36	4 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$2,010.40	5 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,675.52	5 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$2,247.84	6 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$1,873.76	6 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$2,430.40	7 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$2,026.08	7 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$2,559.20	8 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$2,132.48	8 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$2,714.88	9 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$2,262.40	9 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Restorable	\$2,833.60	10 Gbps		\$112.00	Service Establishment	24 Months
Explicit Routing Working - Unprotected	\$2,360.96	10 Gbps		\$112.00	Service Establishment	24 Months

OTHER DATA SERVICES PRICING

Virtual Network Services						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
VIRTUAL NETWORK SERVICES - Network Engineering	\$47.32	X-Small - - Full Management - Core Package - WAN Optimization		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$58.24	X-Small - - Full Management - Essential Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$72.80	X-Small - - Full Management - Core Package - Routing		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$72.80	X-Small - - Full Management - Complete Package - WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$83.72	X-Small - - Full Management - Core Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$120.12	X-Small - - Full Management - Complete Package - Routing		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$131.04	X-Small - - Full Management - Complete Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$14.56	Small - - Full Management - N/A Package - Virtual Host		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$47.32	Small - - Full Management - Core Package - WAN Optimization		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$58.24	Small - - Full Management - Essential Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$72.80	Small - - Full Management - Complete Package - WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$131.04	Small - - Full Management - Complete Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$25.48	Medium - - Full Management - N/A Package - Virtual Host		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$36.40	Large - - Full Management - N/A Package - Virtual Host		\$0.00	n/a	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
VIRTUAL NETWORK SERVICES - Network Engineering	\$58.24	Large - - Full Management - Essential Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$72.80	Large - - Full Management - Core Package - Routing		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$72.80	Large - - Full Management - Complete Package - WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$83.72	Large - - Full Management - Core Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$131.04	Large - - Full Management - Complete Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$58.24	X-Large - - Full Management - Essential Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$72.80	X-Large - - Full Management - Complete Package - WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$83.72	X-Large - - Full Management - Core Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$120.12	X-Large - - Full Management - Complete Package - Routing		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$131.04	X-Large - - Full Management - Complete Package - SD-WAN		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Network Engineering	\$47.32	XX-Large - - Full Management - Core Package - WAN Optimization		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Routing	\$656.66	X-Small - Cisco - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Routing	\$678.50	X-Small - Cisco - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Routing	\$3,259.26	Large - Cisco - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Routing	\$5,992.90	X-Large - Cisco - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$91.00	X-Small - Viptela - Full Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$134.68	X-Small - Viptela - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$200.20	X-Small - Viptela - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$105.56	Small - Viptela - Full Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$283.92	Small - Viptela - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$141.96	Large - Viptela - Full Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$487.76	Large - Viptela - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$706.16	Large - Viptela - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$273.00	X-Large - Viptela - Full Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$586.04	X-Large - Viptela - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - SD-WAN	\$1,415.96	X-Large - Viptela - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Security	\$786.24	Large - Checkpoint - Monitor Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Security	\$816.09	Large - Palo Alto - Monitor Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Security	\$4,073.16	X-Large - Fortinet - Full Management - Complete Package -		\$0.00	n/a	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
VIRTUAL NETWORK SERVICES - Software Defined Secure Branch	\$835.02	Large - Versa - Co Management Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Software Defined Secure Branch	\$838.66	Large - Versa - Full Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Software Defined Secure Branch	\$907.09	Large - Versa - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Software Defined Secure Branch	\$1,064.34	Large - Versa - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Software Defined Secure Branch	\$1,479.30	X-Large - Versa - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Software Defined Secure Branch	\$1,782.87	X-Large - Versa - Monitor Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller	\$349.44	Small - Sonus - Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller - License	\$1.53	Small - Sonus - Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller	\$360.36	Small - Sonus - Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller - License	\$2.01	Small - Sonus - Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller	\$367.64	Small - Sonus - Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller - License	\$2.49	Small - Sonus - Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller	\$498.68	Medium - Sonus - Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller - License	\$1.42	Medium - Sonus - Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller	\$505.96	Medium - Sonus - Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller - License	\$1.86	Medium - Sonus - Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller	\$516.88	Medium - Sonus - Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller - License	\$2.29	Medium - Sonus - Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller	\$633.36	Large - Sonus - Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller - License	\$1.20	Large - Sonus - Management - Essential Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller	\$651.56	Large - Sonus - Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller - License	\$1.59	Large - Sonus - Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller	\$662.48	Large - Sonus - Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Session Border Controller - License	\$1.97	Large - Sonus - Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - WAN Optimization	\$185.64	X-Small - Riverbed - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - WAN Optimization	\$251.16	X-Small - Riverbed - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - WAN Optimization	\$302.12	Small - Riverbed - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - WAN Optimization	\$440.44	Small - Riverbed - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - WAN Optimization	\$655.20	Small - Hitachi - Full Management - Complete Package -		\$0.00	n/a	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
VIRTUAL NETWORK SERVICES - WAN Optimization	\$811.72	Large - Riverbed - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - WAN Optimization	\$1,365.00	X-Large - Riverbed - Full Management - Complete Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - WAN Optimization	\$1,456.00	XX-Large - Riverbed - Full Management - Core Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Wireless OOB	\$13.10	- - Management - Package -		\$0.00	n/a	24 Months
VIRTUAL NETWORK SERVICES - Wireless OOB	\$91.00	- - Management - Package -		\$0.00	n/a	24 Months
After Hours Changes	N/A	Per request		\$672.00	Administrative Change	N/A
Implementation (Modify Existing)	N/A	Per device change		\$56.00	Administrative Change	N/A
Design Change	N/A	Per device change		\$280.00	Administrative Change	N/A

Secure Cloud Interconnect - Prior approval from DIR is required for all state agencies seeking this service.

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
SCI - Customer Connection	\$1.12	Usage			Overage	24 Months
SCI - Customer Connection	\$0.00	Usage		\$560.00	Non Recurring	24 Months
SCI - Customer Connection	\$392.00	1,000 GB			Overage	24 Months
SCI - Customer Connection - 1,000 GB	\$0.39	Overage				24 Months
SCI - Customer Connection - 3,000 GB	\$862.40	Recurring				24 Months
SCI - Customer Connection - 3,000 GB	\$0.29	Overage				24 Months
SCI - Customer Connection - 10,000 GB	\$1,568.00	Recurring				24 Months
SCI - Customer Connection - 10,000 GB	\$0.16	Overage				24 Months
SCI - Customer Connection - 30,000 GB	\$3,789.46	Recurring				24 Months
SCI - Customer Connection - 30,000 GB	\$0.13	Overage				24 Months
SCI - Customer Connection - 45,000 GB	\$4,442.54	Recurring				24 Months
SCI - Customer Connection - 45,000 GB	\$0.10	Overage				24 Months
SCI - Customer Connection - 100,000 GB	\$6,747.50	Recurring				24 Months
SCI - Customer Connection - 100,000 GB	\$0.07	Overage				24 Months
SCI - Customer Connection - 150,000 GB	\$9,621.25	Recurring				24 Months
SCI - Customer Connection - 150,000 GB	\$0.06	Overage				24 Months
SCI - Customer Connection - 300,000 GB	\$10,976.00	Recurring				24 Months
SCI - Customer Connection - 300,000 GB	\$0.04	Overage				24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
SCI - Customer Connection - 500,000 GB	\$15,680.00	Recurring				24 Months
SCI - Customer Connection - 500,000 GB	\$0.03	Overage				24 Months
SCI - Customer Connection - 700,000GB	\$20,160.00	Recurring				24 Months
SCI - Customer Connection - 700,000GB	\$0.04	Overage				24 Months
SCI - Customer Connection - 1,000,000 GB	\$22,400.00	Recurring				24 Months
SCI - Customer Connection - 1,000,000 GB	\$0.04	Overage				24 Months
SCI - Customer Connection - 4,000,000 GB	\$24,640.00	Recurring				24 Months
SCI - Customer Connection - 4,000,000 GB	\$0.04	Overage				24 Months
SCI - Customer Connection - 7,000,000 GB	\$25,760.00	Recurring				24 Months
SCI - Customer Connection - 7,000,000 GB	\$0.04	Overage				24 Months
SCI - Customer Connection - 10,000,000 GB	\$26,880.00	Recurring				24 Months
SCI - Customer Connection - 10,000,000 GB	\$0.04	Overage				24 Months

Private IP Satellite - VSAT - Primary VSAT Service

Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term
Satellite Bandwidth Access Service (Primary)	\$53.31	32Kbps Receive / 32Kbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$66.64	64Kbps Receive / 64Kbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$93.30	128Kbps Receive / 128Kbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$146.61	256Kbps Receive / 256Kbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$200.70	384Kbps Receive / 384Kbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$254.02	512Kbps Receive / 512Kbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$307.33	0.768Mbps Receive / 0.512Mbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$361.42	1.024Mbps Receive / 0.512Mbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$468.05	1.536Mbps Receive / 0.512Mbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$575.46	2.048Mbps Receive / 0.512Mbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$789.49	3.072Mbps Receive / 0.512Mbps Transmit Bandwidth	N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$361.42	0.768Mbps Receive / 0.768Mbps Transmit Bandwidth	N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

Satellite Bandwidth Access Service (Primary)	\$522.14	1.536Mbps Receive / 0.768Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$628.77	2.048Mbps Receive / 0.768Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$843.58	3.072Mbps Receive / 0.768Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$468.05	1.024Mbps Receive / 1.024Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$682.86	2.048Mbps Receive / 1.024Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$896.90	3.072Mbps Receive / 1.024Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$1,110.93	4.096Mbps Receive / 1.024Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$682.86	1.536Mbps Receive / 1.53615Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$1,141.50	3.072Mbps Receive / 1.53615Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$1,876.11	6.144Mbps Receive / 1.53615Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$2,366.11	8.192Mbps Receive / 1.53615Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$2,856.11	10.24Mbps Receive / 1.53615Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$1,019.20	2.048Mbps Receive / 2.0484Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$1,264.59	3.072Mbps Receive / 2.0484Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$1,509.20	4.096Mbps Receive / 2.0484Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$1,999.20	6.144Mbps Receive / 2.0484Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$2,488.42	8.192Mbps Receive / 2.0484Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$1,753.81	3.072Mbps Receive / 3.0729Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$2,611.50	6.144Mbps Receive / 3.0729Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$3,183.04	8.192Mbps Receive / 3.0729Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$3,753.79	10.24Mbps Receive / 3.0729Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$4,325.33	12.288Mbps Receive / 3.0729Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$5,183.02	15.36Mbps Receive / 3.0729Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$5,468.40	16.384Mbps Receive / 3.0729Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$6,611.47	20.48Mbps Receive / 3.0729Mbps Transmit Bandwidth		N/A	N/A	24 Months

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Satellite Bandwidth Access Service (Primary)	\$3,469.20	4.096Mbps Receive / 4.0976Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$4,326.11	6.144Mbps Receive / 4.0976Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$5,183.02	8.192Mbps Receive / 4.0976Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$6,039.94	10.24Mbps Receive / 4.0976Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$6,897.63	12.288Mbps Receive / 4.0976Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$8,183.39	15.36Mbps Receive / 4.0976Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$8,611.46	16.384Mbps Receive / 4.0976Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$10,326.06	20.48Mbps Receive / 4.0976Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$8,613.02	5.12Mbps Receive / 5.1225Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$9,469.94	6.144Mbps Receive / 5.1225Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$11,184.54	8.192Mbps Receive / 5.1225Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$12,898.37	10.24Mbps Receive / 5.1225Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$14,612.98	12.288Mbps Receive / 5.1225Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$17,184.50	15.36Mbps Receive / 5.1225Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$18,041.41	16.384Mbps Receive / 5.1225Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$21,469.84	20.48Mbps Receive / 5.1225Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$10,328.42	6.144Mbps Receive / 6.1476Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$12,042.24	8.192Mbps Receive / 6.1476Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$13,756.85	10.24Mbps Receive / 6.1476Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$15,470.67	12.288Mbps Receive / 6.1476Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$18,042.19	15.36Mbps Receive / 6.1476Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$18,899.10	16.384Mbps Receive / 6.1476Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$22,327.54	20.48Mbps Receive / 6.1476Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$13,759.20	8.192Mbps Receive / 8.1984Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$15,473.02	10.24Mbps Receive / 8.1984Mbps Transmit Bandwidth		N/A	N/A	24 Months

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Satellite Bandwidth Access Service (Primary)	\$17,187.63	12.288Mbps Receive / 8.1984Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$19,759.15	15.36Mbps Receive / 8.1984Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$20,616.06	16.384Mbps Receive / 8.1984Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$24,044.50	20.48Mbps Receive / 8.1984Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$33,523.06	10.001Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$50,265.38	20.002Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$67,007.70	30.003Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$83,750.02	40.004Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$100,492.34	50.005Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$117,234.66	60.006Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$133,976.98	70.007Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$150,719.30	80.008Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$167,461.62	90.009Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$184,203.94	100.01Mbps Receive / 10Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$67,009.26	20.004Mbps Receive / 20Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$83,753.15	30.006Mbps Receive / 20Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$100,497.04	40.008Mbps Receive / 20Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$117,241.71	50.01Mbps Receive / 20Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$133,985.60	60.012Mbps Receive / 20Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$150,729.49	70.014Mbps Receive / 20Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$167,473.38	80.016Mbps Receive / 20Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$184,217.26	90.018Mbps Receive / 20Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$200,961.94	100.02Mbps Receive / 20Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$100,498.61	30.009Mbps Receive / 30Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$117,244.85	40.012Mbps Receive / 30Mbps Transmit Bandwidth		N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
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Satellite Bandwidth Access Service (Primary)	\$133,990.30	50.015Mbps Receive / 30Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$150,736.54	60.018Mbps Receive / 30Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$167,482.00	70.021Mbps Receive / 30Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$184,227.46	80.024Mbps Receive / 30Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$200,973.70	90.027Mbps Receive / 30Mbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite Bandwidth Access Service (Primary)	\$217,719.15	100.03Mbps Receive / 30Mbps Transmit Bandwidth		N/A	N/A	24 Months

Satellite vETM Service (Primary) - (Prioritization & Streaming)

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$4.70	.0 KbpsKbps Receive / .0 KbpsKbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$140.34	16Kbps Receive / 16Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$261.86	32Kbps Receive / 32Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$383.38	48Kbps Receive / 48Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$504.90	64Kbps Receive / 64Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$992.54	128Kbps Receive / 128Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$1,966.27	256Kbps Receive / 256Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$3,914.51	512Kbps Receive / 512Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$7,810.21	1024Kbps Receive / 1024Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$15,602.38	2048Kbps Receive / 2048Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$23,394.56	3072Kbps Receive / 3072Kbps Transmit Bandwidth		N/A	N/A	24 Months
Satellite vETM Service (Primary) - (Prioritization & Streaming)	\$31,186.74	4096Kbps Receive / 4096Kbps Transmit Bandwidth		N/A	N/A	24 Months

Satellite CPE Maintenance & Management

Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Maint. – SD Standard (USA)	\$38.30	7 X 24 Same Day Maintenance Coverage (United States) (.98M, 1.2M, 1.8M, 2.4M Antennas)		N/A	N/A	24 Months
Maint. – SD Standard (OCONUS)	\$57.46	7 X 24 Same Day Maintenance Coverage (Puerto Rico,USVI & Canada) (.98M, 1.2M, 1.8M, 2.4M Antennas)		N/A	N/A	24 Months
Quick/Auto Deploy Maintenance	\$138.32	Next Business Day Maintenance Quick Deploy / Auto-Deploy VSAT systems		N/A	N/A	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
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Geographical Area: Texas

Equipment listed below may only be sold in conjunction with satellite bandwidth services and may not be sold as standalone equipment.

Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term
VSAT Antenna Options	\$0.00	n/a	\$191.52	Meter Ku-Band, Tier-1 (R Antenna (STD), .967.98	24 Months
VSAT Antenna Options	\$0.00	n/a	\$276.64	Meter Ku-Band, Tier-2 w/SHC (Req. 2.88" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a	\$1,585.36	Antenna (STD), .967.98 Meter Ku-Band, Tier-2 w/120VAC Half-Deice (Req. 2.88" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a	\$340.48	Antenna (STD), 1.2 Meter Ku-Band, Tier-2 w/SHC (Req. 2.88" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a	\$1,596.00	Antenna (STD), 1.2 Meter Ku-Band, Tier-2 w/120VAC Half-Deice (Req. 2.88" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a	\$2,819.60	Antenna (STD), 1.2 Meter Ku-Band, Tier-2 w/120VAC Full-Deice (Req. 2.88" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a	\$1,957.76	Antenna (HW), 1.2 Meter Ku-Band, Tier-3 w/SHC, SS-UPG (Req. 2.88" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a	\$3,160.08	Antenna (HW), 1.2 Meter Ku-Band, Tier-3 w/120VAC Half-Deice, SS-UPG (Req. 2.88" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a	\$4,383.68	Antenna (HW), 1.2 Meter Ku-Band, Tier-3 w/120VAC Full-Deice, SS-UPG (Req. 2.88" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a	\$25,461.52	Antenna (QD), 1.2 Meter Ku-Band Manual- Pointing Quick Deploy w/Cable Reel & 8RU Shock Case	24 Months
VSAT Antenna Options	\$0.00	n/a	\$39,410.56	Antenna (AP), 1.2 Meter Ku-Band Auto-Pointing Vehicle Mountable w/Antenna Controller	24 Months
VSAT Antenna Options	\$0.00	n/a	\$72,586.08	Antenna (AP), 1.2 Meter Ku-Band Auto-Pointing Case-Based w/Cable Reel & 8RU Shock Case	24 Months
VSAT Antenna Options	\$0.00	n/a	\$1,085.28	Antenna (STD), 1.8 Meter Ku-Band, Tier-2 w/SHC (Req. 4.00" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a	\$2,383.36	Antenna (STD), 1.8 Meter Ku-Band, Tier-2 w/120VAC Half-Deice (Req. 4.00" Mast)	24 Months

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VSAT Antenna Options	\$0.00	n/a		\$3,724.00	Antenna (STD), 1.8 Meter Ku-Band, Tier-2 w/120VAC Full-Deice (Req. 4.00" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$4,479.44	Antenna (HW), 1.8 Meter Ku-Band, Tier-3 w/SHC, SS-UPG (Req. 6.62" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$5,788.16	Antenna (HW), 1.8 Meter Ku-Band, Tier-3 w/120VAC Half-Deice, SS-UPG (Req. 6.62" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$45,145.52	Antenna (QD), 1.8 Meter Ku-Band Manual-Pointing Quick Deploy w/Cable Reel & 8RU Shock Case	24 Months
VSAT Antenna Options	\$0.00	n/a		\$69,574.96	Antenna (AP), 1.8 Meter Ku-Band Auto-Pointing Vehicle Mount w/Antenna Controller	24 Months
VSAT Antenna Options	\$0.00	n/a		\$2,702.56	Antenna (STD), 2.4 Meter Ku-Band, Tier-3 w/SHC (Req. 6.62" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$4,862.48	Antenna (STD), 2.4 Meter Ku-Band, Tier-3 w/120VAC Half-Deice (Req. 6.62" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$11,714.64	Antenna (HW), 2.4 Meter Ku-Band, Tier-3 w/SHC, SS-UPG (Req. 6.62" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$13,874.56	Antenna (HW), 2.4 Meter Ku-Band, Tier-3 w/120VAC Half-Deice, SS-UPG (Req. 6.62" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$64,169.84	Antenna (QD), 2.4 Meter Ku-Band Manual-Pointing Quick Deploy w/Cable Reel & 8RU Shock Case	24 Months
VSAT Antenna Options	\$0.00	n/a		\$2,979.20	Antenna (STD), 2.4 Meter C-Band, Tier-3 w/SHC (Req. 6.62" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$5,245.52	Antenna (STD), 2.4 Meter C-Band, Tier-3 w/240VAC Half-Deice (Req. 6.62" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$12,172.16	Antenna (HW), 2.4 Meter C-Band, Tier-3 w/SHC, SS-UPG (Req. 6.62" Mast)	24 Months
VSAT Antenna Options	\$0.00	n/a		\$14,438.48	Antenna (HW), 2.4 Meter C-Band, Tier-3 w/240VAC Half-Deice, SS-UPG (Req. 6.62" Mast)	24 Months

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VSAT Antenna Options	\$0.00	n/a		\$65,553.04	Antenna (QD), 2.4 Meter C-Band Manual-Pointing Quick Deploy w/Cable Reel & 8RU Shock Case	24 Months
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
VSAT Antenna Mount Options	\$0.00	n/a		\$202.16	Mount, Non-Penetrating Roof Mount, for .75m antenna's w/2.37" O.D. x 30" Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$361.76	Mount, Non-Penetrating Ridge Mount, for .75m antenna w/2.37" O.D. x 24" Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$191.52	Mount, Wall Mount, for .75m antenna w/2.37" O.D. x 1' Mast with 36" Offset from Wall	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$255.36	Mount, Canopy/Beam Mount, for .75m antenna w/2.37" O.D. x 3' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$553.28	Mount, Tower Mount, for .75m antenna w/2.37" O.D. x 1' Mast for 2.88" to 4.50" OD Leg	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$127.68	Mount, In-Ground Pole Mount for .75m antenna w/(S40) 2.37" O.D. x 8' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$319.20	Mount, Non-Penetrating Roof Mount, for .98m or 1.2m antenna's w/2.88" O.D. x 36" Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$595.84	Mount, Non-Penetrating Ridge Mount, for .98m or 1.2m antenna w/2.88" O.D. x 24" Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$255.36	Mount, Wall Mount, for .98m or 1.2m antenna w/2.88" O.D. x 1' Mast with 36" Offset from Wall	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$266.00	Mount, Wall Plate/Beam Mount, for .98m or 1.2m antenna w/2.88" O.D. x 1' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$255.36	Mount, Canopy/Beam Mount, for .98m or 1.2m antenna w/2.88" O.D. x 3' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$553.28	Mount, Tower Mount, for .98m or 1.2m antenna w/2.88" O.D. x 1' Mast for 2.88" to 4.50" OD Leg	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$1,010.80	Mount, Tower Mount, for .98m or 1.2m antenna w/2.88" O.D. x 1' Mast for 3.50" to 8.62" OD Leg	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
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VSAT Antenna Mount Options	\$0.00	n/a		\$170.24	Mount, In-Ground Pole Mount for .96m or 1.2m antenna w/(S40) 2.88" O.D. 8' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$85.12	Mount, Mast Adapter, Converts mount mast from 4.00" to 2.88" O.D. Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$127.68	Mount, Mast Adapter, Converts mount mast from 4.50" to 2.88" O.D. Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$255.36	Mount, Mast Adapter, Converts mount mast from 6.62" to 2.88" O.D. Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$1,021.44	Mount, Non-Penetrating Roof Mount, for 1.8m antenna's w/4.00" O.D. x 3' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$2,191.84	Mount, Non-Penetrating Ridge Mount, for 1.8m antenna's w/4.00" O.D. x 3' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$893.76	Mount, Wall Mount, for 1.8m antenna's w/4.00" O.D. x 3' Mast with 36" Offset from Wall	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$1,021.44	Mount, Tower Mount, for 1.8m antenna w/4.00" O.D. x 1' Mast for 3.50" to 8.62" OD Leg	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$276.64	Mount, In-Ground Pole Mount for 1.8m antenna w/(S40) 4.00" O.D. x 9' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$0.00	Mount, Mast Adapter, Converts mount mast from 4.50" to 4.00" O.D. Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$266.00	Mount, Mast Adapter, Converts mount mast from 6.62" to 4.00" O.D. Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$2,936.64	Mount, Non-Penetrating Roof Mount, for 2.4m or 1.8m HW antenna's w/6.62" O.D. x 3' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$3,213.28	Mount, Non-Penetrating Ridge Mount, for 2.4m or 1.8m HW antenna's w/6.62" O.D. x 5' Mast	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$1,159.76	Mount, Wall Mount, for 2.4m or 1.8m HW antenna's w/6.62" O.D. x 3' Mast with 48" Offset from Wall	24 Months
VSAT Antenna Mount Options	\$0.00	n/a		\$1,032.08	Mount, Tower Mount, for 2.4m or 1.8m HW antenna w/6.62" O.D. x 1' Mast for 3.50" to 8.62" OD Leg	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
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Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term	
VSAT Antenna Mount Options	\$0.00	n/a	\$1,042.72	Mount, In-Ground Pole Mount for 2.4m or 1.8m HW antenna w/(\$80) 6.62" O.D. x 12' Mast	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$649.04	Router (M2M), iDirect X1 Satellite Router (100-240VAC) w/1-LAN Port (Indoor/Desktop)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$1,287.44	Router (M2M), iDirect X1 Satellite Router (100-240VAC) w/1-LAN Port (Hardened/Outdoor)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$1,287.44	Router (M2M), iDirect X1 Satellite Router (12-36VDC) w/1-LAN Port (Hardened/Outdoor)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$1,287.44	Router (M2M), iDirect X1 Satellite Router (36-72VDC) w/1-LAN Port (Hardened/Outdoor)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$1,340.64	Router (ENT), iDirect X7 Satellite Router (100-240VAC) w/8-Port Switch (Indoor/1RU Rackmount)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$3,223.92	Router (ENT), iDirect X7 Satellite Router (36-72VDC) w/8-Port Switch (Indoor/1RU Rackmount)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$670.32	Router (M2M), Newtec 2210 Satellite Router w/75cm Antenna Kit (100-240VAC) w/1-LAN Port (Desktop)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$734.16	Router (ENT), Newtec 2510 Satellite Router (100-240VAC) w/1-LAN Port (Desktop)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$989.52	Router (ENT), Newtec 2510 Satellite Router (100-240VAC) w/1-LAN Port (Indoor/1RU Rackmount)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$266.00	Rack Mount Kit for Newtec 2510 Satellite Router (for Desktop Rack Mounting)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$2,042.88	Router (ENT), Newtec 3310 Satellite Router, 5Mbps Return (100-240VAC) w/4-Port Switch (Desktop)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$3,436.72	Router (ENT), Newtec 3310 Satellite Router, 10Mbps Return (100-240VAC) w/4-Port Switch (Desktop)	24 Months	

**PRICING WITH DIR ADMINISTRATIVE FEE
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Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$4,192.16	Router (ENT), Newtec 3310 Satellite Router, 20Mbps Return (100-240VAC) w/4-Port Switch (Desktop)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$7,001.12	Router (ENT), Newtec 3310 Satellite Router, 30Mbps Return (100-240VAC) w/4-Port Switch (Desktop)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$7,990.64	Router (ENT), Newtec 3310 Satellite Router, 40Mbps Return (100-240VAC) w/4-Port Switch (Desktop)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$9,235.52	Router (ENT), Newtec 3310 Satellite Router, 60Mbps Return (100-240VAC) w/4-Port Switch (Desktop)	24 Months	
VSAT Satellite Router/Modem Options	\$0.00	n/a	\$11,618.88	Router (ENT), Newtec 5010 Satellite Router, 100Mbps Return (100-240VAC) w/4-Port Switch (1RU)	24 Months	
VSAT BUC (Block Up-Converter) Options	\$0.00	n/a	\$287.28	BUC, 3-Watt Ku-Band, 13.75-14.5 GHz, P1dB: +34.5 dBm min. @ +25°C	24 Months	
VSAT BUC (Block Up-Converter) Options	\$0.00	n/a	\$1,138.48	BUC, 6-Watt Ku-Band, 13.75-14.5 GHz, +24VDC @ 45w, P1dB 37.8 dBm, Gain 56dB	24 Months	
VSAT BUC (Block Up-Converter) Options	\$0.00	n/a	\$5,011.44	BUC, 8-Watt Ku-Band, 14.00-14.5 GHz, Ext Pwr +24VDC @ 65w, P1dB 39.0 dBm, Gain 60dB	24 Months	
VSAT BUC (Block Up-Converter) Options	\$0.00	n/a	\$5,011.44	BUC, 8-Watt Ku-Band, 14.00-14.5 GHz, IFL Pwr +24VDC @ 65w, P1dB 39.0 dBm, Gain 70dB	24 Months	
VSAT BUC (Block Up-Converter) Options	\$0.00	n/a	\$8,543.92	BUC, 20-Watt Ku-Band, 14.00-14.5 GHz, Ext Pwr +48VDC @ 110w, P1dB 42.0 dBm, Gain 60dB	24 Months	
VSAT BUC (Block Up-Converter) Options	\$0.00	n/a	\$10,554.88	BUC, 20-Watt Ku-Band, 14.00-14.5 GHz, IFL Pwr w/Indoor PS @ 300w, P1dB 42.0 dBm, Gain 70dB	24 Months	
VSAT BUC (Block Up-Converter) Options	\$0.00	n/a	\$15,247.12	BUC, 40-Watt Ku-Band, 14.00-14.5 GHz, Ext Pwr +48VDC @ 300w w/Indoor PS @ 500w	24 Months	
VSAT BUC (Block Up-Converter) Options	\$0.00	n/a	\$7,373.52	BUC, 25-Watt C-Band Block Up-Converter 5.850 - 6.425 GHz	24 Months	

**PRICING WITH DIR ADMINISTRATIVE FEE
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Geographical Area: Texas						
VSAT BUC (Block Up-Converter) Options	\$0.00	n/a		\$11,735.92	BUC, 50-Watt C-Band Block Up-Converter 5.850 - 6.425 GHz	24 Months
VSAT LNB Options	\$0.00	n/a		\$138.32	LNB, Ku-Band, Low Noise Block Down-Converter, 11.70-12.20 GHz, Noise Figure: 0.8 dB Max	24 Months
VSAT Misc. Options	\$0.00	n/a		\$1,319.36	Snow Shield (Passive), for 1.2m Antenna, Full Reflector cover w/ PTEF Coating and Feed Cover	24 Months
VSAT Misc. Options	\$0.00	n/a		\$2,032.24	Snow Shield (Passive), for 1.8m Antenna, Full Reflector cover w/ PTEF Coating and Feed Cover	24 Months
VSAT Misc. Options	\$0.00	n/a		\$3,298.40	Snow Shield (Passive), for 2.4m Antenna, Full Reflector cover w/ PTEF Coating and Feed Cover	24 Months
VSAT Misc. Options	\$0.00	n/a		\$95.76	Antenna Feed System, Ku-Band for GD Satcom 39 Degree Antennas (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a		\$95.76	Antenna Feed System, Ku-Band for GD Satcom 51 Degree Antennas (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a		\$106.40	Antenna Feed System, Ku-Band for Skyware Type-123 Antennas (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a		\$106.40	Antenna Feed System, Ku-Band for Skyware Type-182 & 185 Antennas (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a		\$74.48	Power Supply, iDirect X1 Indoor Satellite Router (AC) 100-240VAC Power Module (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a		\$553.28	Power Supply, iDirect X1 Outdoor Satellite Router (AC) 100-240VAC Power Module (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a		\$553.28	Power Supply, iDirect X1 Outdoor Satellite Router (DC) 12-24VDC Power Module (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a		\$553.28	Power Supply, iDirect X1 Outdoor Satellite Router (DC) 36-76VDC Power Module (Unbundled/Spare)	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
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Geographical Area: Texas

Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term
VSAT Misc. Options	\$0.00	n/a	\$617.12	Power Supply, iDirect X7 Satellite Router, (AC) 100-240VAC Input, +24VDC Output (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a	\$819.28	Power Supply, iDirect X7 Satellite Router, (AC) 100-240VAC Input, +24/48VDC Output (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a	\$1,010.80	Power Supply, iDirect X7 Satellite Router, (DC) 36-76VDC Input, +24/48VDC Output (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a	\$2,010.96	Power Supply, 1RU Indoor BUC Power Supply with Bias-T (Unbundled/Spare)	24 Months
VSAT Misc. Options	\$0.00	n/a	\$1,266.16	Voltage Regulator, Furman 120 VAC Voltage Regulator/Power Conditioner with (8) Power outlets	24 Months
VSAT Misc. Options	\$0.00	n/a	\$1,234.24	Tools, Satellite Signal Meter for manual antenna pointing if Required w/Charger P/N LDSM12DC	24 Months
VSAT Misc. Options	\$0.00	n/a	\$1,170.40	Case, Transportable Support Trunk for Spares, Waterproof Case 18"D x 27"W x 27"L	24 Months
VSAT Misc. Options	\$0.00	n/a	\$829.92	License, X7 Multicast (MCFP) 2nd Demodulator License (Unbundled/Replacement)	24 Months
VSAT Misc. Options	\$0.00	n/a	\$202.16	License, X7 AES 256 Encryption License (Unbundled/Replacement)	24 Months
VSAT Misc. Options	\$0.00	n/a	\$202.16	License, X1 AES 256 Encryption License (Unbundled/Replacement)	24 Months
VSAT Misc. Options	\$0.00	n/a	\$319.20	IFL Cable – Bulk 1,000ft Cable Spool of CommScope 5782 RG6 Non-Plenum Cable	24 Months
VSAT Misc. Options	\$0.00	n/a	\$194.71	IFL Connectors – BULK Qty-100 F-Type IFL Cable Connectors for CommScope 5782 RG6 Cable	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
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Geographical Area: Texas						
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$744.80	Self-Install/Activation-CONUS, Provisioning Customer-Installed/Activation of inactive VSAT	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$989.52	Certification-CONUS, Certify & Provisioning Existing or Customer-Installed Auto-deploy	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,191.68	Site Survey-CONUS, Verizon Onsite Pre-Installation Site Survey	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$2,021.60	Install-CONUS, Satellite Kit upgrade (i.e. Satellite Router, BUC & LNB) or Repoint	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,904.56	Install-CONUS, .75 Meter Satellite CPE Kit Installation onto existing Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,064.00	Install-CONUS, .75 Meter Satellite CPE Kit Installation w/Non-Penetrating Roof/Ridge Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,266.16	Install-CONUS, .75 Meter Satellite CPE Kit Installation w/Wall or Tower Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$2,106.72	Install-CONUS, .75 Meter Satellite CPE Kit Installation w/Pole or Pedestal Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,989.68	Install-CONUS, 1.2m Satellite CPE Kit Installation onto existing Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,149.12	Install-CONUS, 1.2m Satellite CPE Kit Installation w/Non-Penetrating Roof/Ridge Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,351.28	Install-CONUS, 1.2m Satellite CPE Kit Installation w/Wall or Tower Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$2,181.20	Install-CONUS, 1.2m Satellite CPE Kit Installation w/Pole or Pedestal Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$2,064.16	Install-CONUS, 1.2m (HW) Satellite CPE Kit Installation onto existing Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,542.80	Install-CONUS, 1.2m (HW) Satellite CPE Kit Installation w/Non-Penetrating Roof/Ridge Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$2,713.20	Install-CONUS, 1.2m (HW) Satellite CPE Kit Installation w/Wall or Tower Mount	24 Months

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Geographical Area: Texas						
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$2,713.20	Install-CONUS, 1.2m (HW) Satellite CPE Kit Installation w/Pole or Pedestal Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$2,585.52	Install-CONUS, 1.8m Satellite CPE Kit Installation onto existing Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$2,266.32	Install-CONUS, 1.8m Satellite CPE Kit Installation with Non- Penetrating Roof/Ridge Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$3,585.68	Install-CONUS, 1.8m Satellite CPE Kit Installation with Wall or Tower Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$3,585.68	Install-CONUS, 1.8m Satellite CPE Kit Installation w/Pole or Pedestal Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$3,617.60	Install-CONUS, 2.4m/1.8m (HW) Satellite CPE Kit Installation onto existing Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$2.13	Install-CONUS, 2.4m/1.8m (HW) Satellite CPE Kit Installation w/Non-Pen Roof/Ridge Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$6.38	Install-CONUS, 2.4m/1.8m (HW) Satellite CPE Kit Installation w/Wall or Tower Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$6.38	Install-CONUS, 2.4m/1.8m (HW) Satellite CPE Kit Installation w/Pole or Pedestal Mount	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$9.58	Install-CONUS, IFL Cable – RG6 Dual Non- Plenum coaxial cable (Priced per Foot)	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$6.38	Install-CONUS, IFL Cable Upgrade – RG6 Dual Plenum coaxial cable (Priced per Foot)	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$13.83	Install-CONUS, IFL Cable Upgrade – RG11 Dual Non-Plenum coaxial cable (Priced per Foot)	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$28.73	Install-CONUS, IFL Cable Upgrade – RG11 Dual Plenum coaxial cable (Priced per Foot)	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$6.38	Install-CONUS, PVC Conduit - 1.5" (Price per Foot)	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$40.43	Install-CONUS, EMT Conduit - 1.5" (Price per Foot)	24 Months

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Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$120.23	Install-CONUS, Rigid Conduit - 1.5" (Price per Foot)	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$670.32	Install-CONUS, Trenching - Normal Soil (Price per Foot)	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$670.32	Install-CONUS, Trenching - Asphalt, Concrete, Rock, Frozen Soil (Price per Foot)	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$904.40	Install-CONUS, Concrete Wall Penetrations/Core Drilling (Price per Hole)	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,308.72	De-Install-CONUS, .75 Meter VSAT Physical De-installation	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$510.72	De-Install-CONUS, .98 Meter & 1.2 Meter VSAT Physical De-installation	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$585.20	De-Install-CONUS, 1.8 Meter VSAT Physical De-installation	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$744.80	De-Install-CONUS, 2.4 Meter VSAT Physical De-installation	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,064.00	De-Install-CONUS, .75 Meter VSAT Physical De-installation - When performed with installation	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$276.64	De-Install-CONUS, .98 Meter & 1.2 Meter VSAT Physical De-installation - When performed with installation	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,308.72	De-Install-CONUS, 1.8 Meter VSAT Physical De-installation - When performed with installation	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,120.00	De-Install-CONUS, 2.4 Meter VSAT Physical De-installation - When performed with installation	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$291.20	Off-site disposal of de-installed equipment	24 Months
Satellite CPE Kit Installation Options (Includes up to 250ft of IFL)	\$0.00	n/a		\$1,377.60	Roof Work Move-CONUS, Relocate antenna on existing building due to re-roofing	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$180.88	Self-Install/Activation-(AK,HI,PR,USVI,CAN), Provisioning Customer-Installed/Activation of inactive VSAT	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$5,692.40	Certification- (AK,HI,PR,USVI,CAN), Certify & Provisioning Existing or Customer- Installed Auto-deploy	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$851.20	Site Survey- (AK,HI,PR,USVI,CAN), Verizon Onsite Pre- Installation Site Survey	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$1,032.08	Install- (AK,HI,PR,USVI,CAN), Satellite Kit upgrade (i.e. Satellite Router, BUC & LNB) or Repoint	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$1,383.20	Install- (AK,HI,PR,USVI,CAN), .75 Meter Satellite CPE Kit Installation onto existing Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$1,691.76	Install- (AK,HI,PR,USVI,CAN), .75 Meter Satellite CPE Kit Installation w/Non- Pen Roof/Ridge Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$2,947.28	Install- (AK,HI,PR,USVI,CAN), .75 Meter Satellite CPE Kit Installation w/Wall or Tower Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$2,766.40	Install- (AK,HI,PR,USVI,CAN), .75 Meter Satellite CPE Kit Installation w/Pole or Pedestal Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$1,510.88	Install- (AK,HI,PR,USVI,CAN), 1.2m Satellite CPE Kit Installation onto existing Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$1,808.80	Install- (AK,HI,PR,USVI,CAN), 1.2m Satellite CPE Kit Installation w/Non-Pen Roof/Ridge Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$3,064.32	Install- (AK,HI,PR,USVI,CAN), 1.2m Satellite CPE Kit Installation w/Wall or Tower Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$2,883.44	Install- (AK,HI,PR,USVI,CAN), 1.2m Satellite CPE Kit Installation w/Pole or Pedestal Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$1,627.92	Install- (AK,HI,PR,USVI,CAN), 1.2m (HW) Satellite CPE Kit Installation onto existing Mount	24 Months

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Geographical Area: Texas

AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$1,925.84	Install- (AK,HI,PR,USVI,CAN), 1.2m (HW) Satellite CPE Kit Installation w/Non-Pen Roof/Ridge Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$3,181.36	Install- (AK,HI,PR,USVI,CAN), 1.2m (HW) Satellite CPE Kit Installation w/Wall or Tower Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$3,000.48	Install- (AK,HI,PR,USVI,CAN), 1.2m (HW) Satellite CPE Kit Installation w/Pole or Pedestal Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$2,223.76	Install- (AK,HI,PR,USVI,CAN), 1.8m Satellite CPE Kit Installation onto existing Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$3,968.72	Install- (AK,HI,PR,USVI,CAN), 1.8m Satellite CPE Kit Installation w/Non-Pen Roof/Ridge Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$3,968.72	Install- (AK,HI,PR,USVI,CAN), 1.8m Satellite CPE Kit Installation w/Wall or Tower Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$3,777.20	Install- (AK,HI,PR,USVI,CAN), 1.8m Satellite CPE Kit Installation w/Pole or Pedestal Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$3,298.40	Install- (AK,HI,PR,USVI,CAN), 2.4m/1.8m (HW) Satellite CPE Kit Install onto existing Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$5,277.44	Install- (AK,HI,PR,USVI,CAN), 2.4m/1.8m (HW) Satellite CPE Kit Install w/Non-Pen Roof/Ridge Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$5,277.44	Install- (AK,HI,PR,USVI,CAN), 2.4m/1.8m (HW) Satellite CPE Kit Install w/Wall/Tower Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$5,341.28	Install- (AK,HI,PR,USVI,CAN), 2.4m/1.8m (HW) Satellite CPE Kit Install w/Pole or Pedestal Mount	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$3.19	Install- (AK,HI,PR,USVI,CAN), IFL Cable – RG6 Dual Non-Plenum coaxial cable (Priced per Foot)	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$9.58	Install- (AK,HI,PR,USVI,CAN), IFL Cable Upgrade – RG6 Dual Plenum coaxial cable (Priced per Foot)	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$9.58	Install- (AK,HI,PR,USVI,CAN), IFL Cable Upgrade – RG11 Dual Non-Plenum coaxial cable (Priced per Foot)	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$14.90	Install- (AK,HI,PR,USVI,CAN), IFL Cable Upgrade – RG11 Dual Plenum coaxial cable (Priced per Foot)	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$8.51	Install- (AK,HI,PR,USVI,CAN), PVC Conduit - 1.5" (Price per Foot)	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$20.22	Install- (AK,HI,PR,USVI,CAN), EMT Conduit - 1.5" (Price per Foot)	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$42.56	Install- (AK,HI,PR,USVI,CAN), Rigid Conduit - 1.5" (Price per Foot)	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$8.51	Install- (AK,HI,PR,USVI,CAN), Trenching - Normal Soil (Price per Foot)	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$60.65	Install- (AK,HI,PR,USVI,CAN), Trenching - Asphalt, Concrete, Rock, Frozen Soil (Price per Foot)	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$179.82	Install- (AK,HI,PR,USVI,CAN), Concrete Wall Penetrations/Core Drilling (Price per Hole)	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$946.96	De-Install- (AK,HI,PR,USVI,CAN), .75 Meter VSAT Physical De-installation	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$946.96	De-Install- (AK,HI,PR,USVI,CAN), .98 Meter & 1.2 Meter VSAT Physical De- installation	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$1,308.72	De-Install- (AK,HI,PR,USVI,CAN), 1.8 Meter VSAT Physical De-installation	24 Months
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a		\$1,904.56	De-Install- (AK,HI,PR,USVI,CAN), 2.4 Meter VSAT Physical De-installation	24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Plan Name/Title	MRC	MRC Description	NRC	NRC Description	Term	
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a	\$712.88	De-Install- (AK,HI,PR,USVI,CAN), .75 Meter VSAT Physical De-installation - When performed with installation	24 Months	
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a	\$829.92	De-Install- (AK,HI,PR,USVI,CAN), .98 Meter & 1.2 Meter VSAT Physical De- installation - When performed with installation	24 Months	
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a	\$1,308.72	De-Install- (AK,HI,PR,USVI,CAN), 1.8 Meter VSAT Physical De-installation - When performed with installation	24 Months	
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a	\$1,904.56	De-Install- (AK,HI,PR,USVI,CAN), 2.4 Meter VSAT Physical De-installation - When performed with installation	24 Months	
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a	\$276.64	Off-site disposal of de- installed equipment	24 Months	
AK,HI,PR,USVI,CAN Install Options	\$0.00	n/a	\$1,904.56	Root Work Move- (AK,HI,PR,USVI,CAN), Relocate antenna on existing building due to re-roofing	24 Months	
Post Installation /Non-Standard Optional Services	\$0.00	n/a	\$1,596.00	Expedite Fee (Install, Survey & Maint. requests within 5 days)	24 Months	
Post Installation /Non-Standard Optional Services	\$0.00	n/a	\$638.40	Failed Dispatch ("abort") - Cancellation/Abort fee	24 Months	
Post Installation /Non-Standard Optional Services	\$0.00	n/a	\$69.16	Change Management - Fee may be charged for Config changes	24 Months	
Post Installation /Non-Standard Optional Services	\$0.00	n/a	\$127.68	Failover Test Normal Business Day	24 Months	
Post Installation /Non-Standard Optional Services	\$0.00	n/a	\$255.36	Failover Test 8-5 local customer time M-F After hours	24 Months	
Post Installation /Non-Standard Optional Services	\$0.00	n/a	\$3,830.40	CONUS, On-Demand Maint. - Next Day (up to 2 Hours, Hourly rate applies afterwards)	24 Months	
Post Installation /Non-Standard Optional Services	\$0.00	n/a	\$7,660.80	CONUS, On-Demand Maint. - Same Day (up to 2 Hours, Hourly rate applies afterwards)	24 Months	
Post Installation /Non-Standard Optional Services	\$0.00	n/a	\$5,745.60	(AK,HI,PR,USVI,CAN), On-Demand Maint. - Next Day (up to 2 Hours, Hourly rate applies afterwards)	24 Months	

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$11,491.20	(AK,HI,PR,USVI,CAN), On-Demand Maint. - Same Day (up to 2 Hours, Hourly rate applies afterwards)	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$1,330.00	Training-CONUS, Customer orientation in operation & install of Quick-Deploy / Auto-Deploy satellite system (price is per visit)	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$1,989.68	Training- (AK,HI,PR,USVI,CAN), Customer orientation in operation & install of Quick-Deploy / Auto-Deploy satellite system (price is per visit)	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$1,596.00	Training, Customer training in operation & install of Auto Deploy, Quick Deploy and Fixed Systems/CPE - Plano, Texas (price is per person)	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$127.68	Labor CONUS, Non-Standard Install/Maintenance labor - within business hours (7am – 7pm)	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$191.52	Labor CONUS, Non-Standard Install/Maintenance labor - Outside of business hours	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$255.36	Labor CONUS, Non-Standard Install/Maintenance labor - Holiday hours	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$191.52	Labor (AK,HI,PR,USVI,CAN), Non-Standard Install/Maintenance labor - within business hours (7am – 7pm)	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$287.28	Labor (AK,HI,PR,USVI,CAN), Non-Standard Install/Maintenance labor - Outside of business hours	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$383.04	Labor (AK,HI,PR,USVI,CAN), Non-Standard Install/Maintenance labor - Holiday hours	24 Months
Post Installation /Non-Standard Optional Services	\$0.00	n/a		\$606.48	Satellite Phone Rental (includes 1-day phone rental, airtime & shipping)	24 Months

Administrative Charges

Administrative Charges	MRC	Unit of Measure	NRC	NRC Description	Term
Business Hours	N/A	Per site visit	\$296.80	Administrative Charge	N/A

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas						
No Fault Found Dispatch Charge After Hours	N/A	Per site visit		\$448.00	Administrative Charge	N/A
Paper Invoice	N/A	Per invoice		\$0.00	Administrative Charge	N/A
Telecommunications Service Priority (TSP)	N/A	Per circuit		\$17.92	Administrative Charge	N/A
Accelerated Expedite	N/A	Per Circuit-Ethernet Access		\$3,360.00	Administrative Charge	N/A
Expedite	N/A	Per Circuit		\$1,120.00	Administrative Charge	N/A
Physical Change	N/A	Per Circuit		\$224.00	Administrative Charge	N/A
Cancellation Order	N/A	Per circuit		\$896.00	Administrative Charge	N/A

NETWORK MANAGEMENT SERVICES PRICING						
Plan Name/Title	MRC	MRC Description		NRC	NRC Description	Term
Router Management	\$54.43	Full Management (Small)		\$616.00	Install	24 Months
Router Management	\$80.64	Full Management (Medium)		\$616.00	Install	24 Months
Router Management	\$126.00	Full Management (Large)		\$616.00	Install	24 Months
Router Management	\$54.43	Physical Management (Small)		\$616.00	Install	24 Months
Router Management	\$80.64	Physical Management (Medium)		\$616.00	Install	24 Months
Router Management	\$126.00	Physical Management (Large)		\$616.00	Install	24 Months
Router Management	\$40.32	Monitor and Notify (Sm, Med, Large)		\$392.00	Install	24 Months
Network Engineering	\$55.44	Configuration (Small)		\$56.00	Engineering	24 Months
Network Engineering	\$65.52	Configuration (Medium)		\$56.00	Engineering	24 Months
Network Engineering	\$179.20	Configuration (Large)		\$56.00	Engineering	24 Months
Switch Management	\$35.28	Full Management (Small)		\$218.40	Install	24 Months
Switch Management	\$45.36	Full Management (Medium)		\$218.40	Install	24 Months
Switch Management	\$83.16	Full Management (Large)		\$218.40	Install	24 Months
Switch Management	\$30.24	Physical Management (Small)		\$218.40	Install	24 Months
Switch Management	\$40.32	Physical Management (Medium)		\$218.40	Install	24 Months
Switch Management	\$70.56	Physical Management (Large)		\$218.40	Install	24 Months
Switch Management	\$22.68	Monitor and Notify (Sm, Med, Large)		\$218.40	Install	24 Months
Wireless LAN Controller Management	\$60.48	Full Management (Small)		\$616.00		24 Months
Wireless LAN Controller Management	\$100.80	Full Management (Medium)		\$616.00		24 Months
Wireless LAN Controller Management	\$168.84	Full Management (Large)		\$616.00		24 Months
Wireless LAN Controller Management	\$50.40	Physical Management (Small)		\$616.00		24 Months
Wireless LAN Controller Management	\$85.68	Physical Management (Medium)		\$616.00		24 Months
Wireless LAN Controller Management	\$143.64	Physical Management (Large)		\$616.00		24 Months
Wireless LAN Controller Management	\$40.32	Monitor and Notify (Sm, Med, Large)		\$616.00		24 Months
Wireless LAN Controller Management	\$40.32	Monitor and Notify (Sm, Med, Large)		\$616.00		24 Months

**PRICING WITH DIR ADMINISTRATIVE FEE
(CUSTOMER PAYS THIS AMOUNT)**

Geographical Area: Texas

BUSINESS INTERNET SERVICES PRICING

Plan Name/Title	MRC	MRC Description	Term
3 MB LTE Business Internet	\$62.40	3 MB Speed Tier, 22 GB usage included, after first 22 GB speed can be throttled	24 Months
10 MB LTE Business Internet	\$88.40	10 MB Speed Tier, 22 GB usage included, after first 50 GB speed can be throttled	24 Months
15 MB LTE Business Internet	\$140.40	15 MB Speed Tier, 22 GB usage included, after first 75 GB speed can be throttled	24 Months
50 MB LTE Business Internet	\$62.40	50 MB Speed Tier, 22 GB usage included, after first 125 GB speed can be throttled	24 Months
Verizon Wireless Access	\$78.00	Domestic Data Allowance - 25Gb	24 Months
Verizon Wireless Access	\$117.00	Domestic Data Allowance - 50Gb	24 Months

Item	Amount (percentage or fixed)	Statutory Citation or Authority to assess
Federal Universal Service Fee	31.80%	47 USC § 254; 47 CFR § 54.712 https://enterprise.verizon.com/service_guide/reg/m_fusf/
Carrier Cost Recovery Charge	3.15%	47 C.F.R. § 52.33 (LNP) 47 C.F.R. § 64.601(b) (TRS) https://enterprise.verizon.com/service_guide/reg/m_ccrc/
Carrier Annual Regulatory Charge	0.47%	47 U.S.C. § 159 https://enterprise.verizon.com/service_guide/reg/m_ccrc/
Administrative Expense Fee	0.38%	FCC 02-329 https://enterprise.verizon.com/service_guide/reg/m_administrative_expense_fee/
Property Tax Recovery Charge	5.50%	https://enterprise.verizon.com/service_guide/reg/m_property_tax_recovery_charge.htm
TX USF	3.30%	Utility Code title 2 chapter 56 subchapter B 56022
TX PUC	0.167%	Utility Code title 2 chapter 16 subchapter A 16.001
TX E911	\$0.06 per access line	TX 771.072
TX E911 (Local)	varies from 0 to \$22.20 per access	TX 771.072
TX ROW	varies from 0 to \$31.40 per access	Title 16 chapter 26, section 26