Help keep your agency running and ready.

Verizon's work-from-home solutions help you expand and maintain critical government operations during a crisis.

When the unexpected happens, it can overwhelm the organizations that citizens and your workforce rely on most.

It's more important than ever for public servants to have the technologies they need to keep critical government operations running. To do this, you need the ability to rapidly deploy and manage a remote workforce and deliver crucial services virtually, all while keeping data and systems secure.

With the right partner, you can mobilize quickly to serve rapidly changing citizen and workforce needs.

Verizon can help.

Stay connected and productive.

A reliable network is crucial to maintaining critical government operations, especially during a crisis. Verizon makes it easy to scale resources on demand, so your workforce can stay connected using voice, video and data.

Explore the range of solutions from Verizon to help you stay up and running:

Connect

Private IP
Verizon's Private IP Dynamic Port service provides scalable capacity on a MultiProtocol Label Switching (MLPS)-based VPN service so you can virtually connect each of your locations on a secure network infrastructure—and keep critical applications up and running.

Dedicated Internet Services
When cloud-based applications and other critical services place a high demand on your network, Dedicated Internet Services delivers the performance you need—all with dedicated access to an expansive global IP network.

Wireless Private Network
From accessing critical cloud-based applications to giving employees and their devices access to the resources they need, you can confidently support critical services on the go, while protecting your data.

Hotspot and Jetpack devices
Hotspots and Jetpack® mobile hotspot devices provide an alternative to sometimes overloaded internet connections, so your workforce can still connect to citizens, colleagues and data while working remotely.

LTE Business Internet
High-quality routers coupled with Verizon's award-winning 4G LTE wireless network and an unlimited data plan means you can quickly connect remote stand-up locations to give your workforce the reliable connectivity they need.

Managed SD-WAN
Managed Software-Defined Wide Area Network (SD-WAN) helps determine priority level of applications so you can better manage flow of traffic to keep private networks clear for high-demand, mission-critical apps while sending less-critical data over public networks.

Collaborate

Cisco Webex
Cisco Webex® for Government from Verizon is a FedRAMP-authorized solution that provides cost-effective, secure cloud collaboration services, including web, voice and video conferencing.

verizon√

Deliver services remotely.

We provide technology that helps you transform wherever you are into a remote contact center. Or stand up a new location in hours to help continue providing crucial information and services to the public and the workforce.

Virtual Contact Center
As situations evolve and your agency reshapes its response to emergencies, Virtual Contact Center (VCC) is a reliable and scalable solution that enables constituents to connect to you when and how they want. Plus, Internet Protocol Contact Center (IPCC) voice integration adds home-based agent voice capabilities.

IP Contact Center
When every second counts, IPCC Network Manager allows you to make quick changes to calling plans in near real time and provides up-to-the-minute traffic management reporting, to help you keep your finger on the pulse of operations.

Network-Based Interactive Voice Response
When calls are pouring in, automation could help you keep operations running smoothly. Enable self-service through interactive voice response (IVR) to better serve citizens and efficiently handle high call volume.

VoIP Inbound Anti-Fraud and Authentication
Automated, secure voice authentication can enhance IVR self-service options and free up valuable contact-center agents' time, especially during an emergency.

Voice Call Back
During uncertain times, call volumes often spike. Voice Call Back lets callers keep their places in line and receive a call back as agents become available, helping open up valuable network resources.

One Talk
One Talk delivers mobile unified communications, helping you remotely engage with constituents in new ways while simplifying your IT.

Secure your data and systems.

When crises happen, it's vital to safeguard your most critical data and resources. Here's how our advanced security applications help you detect and repel cyberattacks:

Managed Security Services
Experts work 24/7 from Verizon's Security Operations Centers to help manage devices and certificates, help address compliance and offer actionable threat intelligence.

Secure Gateway
Centralized gateway security allows you to extend network access to remote workers and locations, to help your teams quickly connect and safeguard mission-sensitive data.

Mobile Device Management
Not only can we help you manage and monitor all your mobile devices, we can help you remotely manage and erase agency data as needed—all within one portal.

DDoS Shield
DDoS Shield, a distributed denial-of-service (DDoS) protection service, can help tackle today's high-volume DDoS attacks and work across your organization, helping you maintain your operations and achieve better peace of mind.

Lookout Mobile Endpoint Security
Advanced anti-virus protection from Lookout® Mobile Endpoint Security helps arm your infrastructure to identify and block malware from entering endpoints.

Secure Cloud Interconnect
This service empowers secure connections to our global ecosystem of leading cloud service providers from your remote or centralized locations using our Private IP (PIP) network.

Software Defined Perimeter
This application-based, user authentication protocol helps enhance remote security by providing users access to applications and network resources based on their role and function.

Verizon Wireless Private Network
Our Private Network service helps you to securely extend your network to mobile devices and the cloud, without minimizing network security or device management control.

Learn more

To learn more about solutions to help keep your agency running, contact your Verizon government specialist or visit https://enterprise.verizon.com/solutions/business-continuity/continuity-of-operations/

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