
Make a Call with Cisco Jabber

Release: 11.8, 11.9, 12, 12.1, 12.5

Use Cisco Jabber to call your coworkers, and anyone else you need to be in touch with.

Select a Phone Number to call from

If you're using Cisco Jabber 12.0 on Windows or Mac, you can select a phone number to use when you call someone.

Your administrator must enable this option for you.


Windows and Mac

From the drop down list of phone numbers next to the search bar, select the phone number you'd like to use while making a call.

Call Someone from Your Contact List

You can search or select a person from your contact list to make a call from Cisco Jabber. If the user has only one number, Cisco Jabber dials that number; otherwise, you can select the number to call.


Windows and Mac

From your contact list, Select the name of person you want to call, and then select Call .

Call Someone while Messaging

Sometimes, it's just easier to talk to the person instead of sending lengthy messages. If you are already messaging someone, you can quickly call them directly from your messaging window.

Windows and Mac

1. Select a phone number from the drop down list of phone numbers next to the search bar to the left of your conversation window.
2. Select Call  from the top right corner of the conversation window to make a call

iPhone and iPad

From the chat conversation window, tap , tap Call and then tap the number you want to call.

Android

In the Jabber chat window, tap , and tap the number to call.

- **While you're chatting with someone in Cisco Jabber, you** might get new chat message from a different person, Cisco Jabber displays a preview of the new chat message in your current chat window, so that you don't miss anything.
- When you're on a video call, tap the back button on your device to minimize the video call window. Tap the minimized video call window to view the video call on full screen. You can drag and position the video anywhere on your device