

## How to find it on the Guide

<b>How to find services</b>	Services are listed alphabetically and we also provide a listing by service category (these are referred to as the Service Listing pages). Clicking on the name of the service takes you to the Service Document which provides the description, pricing, terms and conditions for that service.
<b>How to find service features</b>	See Section III of the Service Document
<b>How to find pricing</b>	See Section IV of the Service Document which includes pricing plans and applicable surcharges (other than taxes)
<b>How to find general terms and conditions</b>	See the link in Section V of the Service Document which also provides any service-specific terms and conditions
<b>How to find definitions</b>	See Section II of the Service Document
<b>How to find SLAs</b>	See Section VI of the Service Document (where applicable)
<b>How to find promotions</b>	See the link at the bottom of the Service Listing pages
<b>How to find offerings not currently available to new customers</b>	see the “Non-Current Services” listed in the left hand navigation on the Service Listing pages
<b>How to find new changes to the Guide</b>	see <a href="#">What's New</a> found in the left hand navigation on the Service Listing pages
<b>How to find the archive of past Guide publications</b>	see <a href="#">Guide Archive</a> found in the left hand navigation on the Service Listing pages
<b>How to find the prior names of products, features, promotions or pricing plans</b>	click on <a href="#">Name Changes</a> found in the right hand navigation of the Service Listing pages.
<b>How to find Special Customer Arrangements (SCAs)</b>	see <a href="#">Special Customer Arrangements (SCAs)</a> found in the left hand navigation of the Service Listing pages
<b>How to find material outside the Guide:</b>	<ul style="list-style-type: none"><li>• Federal Tariffs<ul style="list-style-type: none"><li>-- MCI Communications Services, Inc</li><li>-- VSSI</li></ul></li><li>• State Tariffs – see <a href="#">State Tariffs</a> found in the left hand navigation</li></ul>