

GUIDANCE NOTE: Schedule 1 applies if:

- i) ~~the order involves a Non-Indian customer legal entity buying PIP services from a Verizon entity located outside of India with a node located in India. PLEASE NOTE: Schedule 2 needs to be signed by the Customer affiliate or user actually RECEIVING the Service in India. In other words Schedule 2 must be signed by an Indian legal entity (even though our customer of record is a Non-Indian entity); or~~
- ii) ~~a Non-Indian customer legal entity buys PIP services with a node located in India from Verizon Communications India Private Limited. Again PLEASE NOTE: Schedule 2 needs to be signed by the Customer affiliate or user actually RECEIVING the Service in India. In other words Schedule 2 must be signed by an Indian legal entity (even though our customer of record is a Non-Indian entity);~~

**Schedule 1 – Inspection Pro Forma and Cover Letter from the Indian based Customer, or where Customer is not based in India, from Customer’s Indian based Affiliate/Participating Entity/End User
Customer’s Indian Affiliate/Participating Entity/Customer’s Indian User**

Verizon Communications India Private Limited
("Verizon")
Unit No. 305, 3rd Floor, Aero City, Asset No. 7,
Worldmark 3, Indira Gandhi International Airport,
Radisson Commercial Plaza,
A Wing, 3rd Floor, National Highway 8,
New Delhi – 110037, India

TO WHOM IT MAY CONCERN

We refer to the ~~Contract Agreement or Service Order~~ ("Agreement") entered into between ~~[INSERT NAME OF VERIZON ENTITY THAT IS LISTED ON THE NETWORK ORDER]~~ the Verizon legal entity ("Verizon") referred to in the Inspection Pro Forma and ~~[INSERT CUSTOMER ENTITY THAT IS LISTED ON THE NETWORK Agreement/Service Order ORDER]~~ ("Customer"). Pursuant to the ~~aforementioned Contract Agreement~~, Verizon will be providing us with network services in India ("Services").

As the beneficiary of the Services in India we now provide the signed Inspection Pro Forma completed as far as we are able. To the extent circuit ID and other details are not known to us at this time, we authorize Verizon to complete these details.

We also attach or will provide on request a Network Connectivity Diagram for the Services.

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~~**Definition: Other Service Provider ("OSP")** means an entity that provides any applications services such as tele-banking, tele-medicine, tele-education, tele-trading, e-commerce, call centre, network operation centre and other IT Enabled Services, by using telecom resources provided by authorised telecom service providers (such as Verizon).~~

~~As the beneficiary of the Services in India we now provide the following documentation:~~

- ~~• Completed and signed Inspection Pro Forma;~~
- ~~• Network Connectivity Diagram (certified as correct and to be validated by Verizon in case we are an OSP);~~
- ~~• A copy of the OSP Permanent Registration duly issued to us by the Department of Telecommunication (where relevant).~~
- ~~• Letter in relation to the EPABX Equipment from our vendor as specified in Schedule 1 (Inspection Pro Forma) (where relevant).~~

We understand that the completion of the Inspection Pro Forma and receipt of the relevant documentation is a critical annual compliance activity for Verizon in accordance with its Licence terms and we agree to co-operate, as requested by Verizon, in completing and signing an Inspection Pro Forma ~~each and every year that we are utilizing Verizon network services in India~~ and providing the required documentation.

Agreed for and on behalf of:

~~[ENTER CUSTOMER OR CUSTOMER'S INDIAN BASED AFFILIATE USER DETAILS/INSERT CUSTOMER'S INDIAN USER DETAILS]~~

By its authorized signatory

Name: _____

Title: _____

~~ATTACHMENTS — INSPECTION PRO FORMA
CERTIFIED NETWORK CONNECTIVITY DIAGRAM
OSP REGISTRATION (WHERE RELEVANT)
EPABX VENDOR LETTER (WHERE RELEVANT)~~

~~Note — Verizon and Customer entity names should be as listed on the Network Order/ Service Order Form~~

INSPECTION PRO FORMA

Details of the Indian End User and the Use of the Verizon Provided Circuit

Serial Number	Information Required	Details/ Response
1.	<u>Verizon Entity on Service Order Form</u>	<u>Verizon Communications India Private Limited</u>
42.	<u>Corporate Identification Number (CIN) (CIN of the Indian based Customer/End User of Verizon Services in India);</u> <u>Registered Name of the customer/company along with registered office address</u> <u>Registered Office Address</u>	<u>Corporate Identification Number(CIN)</u> <u>Registered Name</u> <u>Registered Office Address</u>
23.	<u>Customer/User Authorised Signatory (Details of the Authorised Signatory of the Indian based Customer/End User of Verizon Services in India)</u> <u>(Name, designation and Mob No)Circuit ID and Installation Address (Please note in case of more than one Circuit ID termination address, the same can be provided in the following format corresponding to each field:</u> <u>1. Circuit ID/Address</u> <u>2. Circuit ID/Address</u> <u>3. Circuit ID/Address</u>	<u>Customer/User Authorised Signatory Name</u> <u>Designation and Mob No</u>
34.	<u>Customer/User Authorised Signatory Operational Contact Person</u> <u>(Name, designation and Mob No)</u>	<u>Customer/User Operational Contact Person</u> <u>Designation and Mob No</u> <u>Name—</u> <u>Designation-</u> <u>Mob No-</u>
45.	<u>Nature of business of the Customer/User Customer/User Operational Contact Person (Name, designation and Mob No)</u>	<u>Nature of business of the Customer/User</u>

Technical/Circuit Details

For each Circuit the following information is required:

Circuit ID

- i. Installation Address**
- ii. Terminating point (equipment name)**
- iii. Bandwidth**
- iv. Activation Date**
- v. Type of Technology**
- vi. Last Mile Provider Name**
- vii. Last Mile Technology (fibre/copper/RF along with SACFA)**
- viii. Managed by Verizon/Customer?**
- ix. Usage (What the customer is using the circuit for? a. Data only; b. Voice only; c. Both data and voice)**

Other Equipment details on the circuit (L3 switches, Access switches - Model Nos)

Serial Number	Circuit ID	Circuit ID Details/Response
6	<u>Circuit ID</u>	<u>i. -Installation Address</u>

		<p>ii. <u>Terminating point (equipment name)</u></p> <p>iii. <u>Bandwidth</u></p> <p>iv. <u>Activation Date</u></p> <p>v. <u>Type of Technology</u></p> <p>vi. <u>Last Mile Provider Name</u></p> <p>vii. <u>Last Mile Technology (fibre/copper/RF along with SACFA)</u></p> <p>viii. <u>Managed by Verizon/Customer?</u></p> <p>ix. <u>Usage (What the customer is using the circuit for?) a. Data only; b. Voice only; c. Both data and voice</u></p> <p>x. <u>Other Equipment details on the circuit (L3 switches, Access switches - Model Nos)</u></p>
<u>7</u>	<u>Circuit ID</u>	<p>i. <u>Installation Address</u></p> <p>ii. <u>Terminating point (equipment name)</u></p> <p>iii. <u>Bandwidth</u></p> <p>iv. <u>Activation Date</u></p> <p>v. <u>Type of Technology</u></p> <p>vi. <u>Last Mile Provider Name</u></p> <p>vii. <u>Last Mile Technology (fibre/copper/RF along with SACFA)</u></p> <p>viii. <u>Managed by Verizon/Customer?</u></p> <p>ix. <u>Usage (What the customer is using the circuit for?) a. Data only; b. Voice only; c. Both data and voice</u></p> <p>x. <u>Other Equipment details on the circuit (L3 switches, Access switches - Model Nos)</u></p>
	<p>Connectivity with other offices: (within or outside India involving the leased circuit)</p> <p>Whether leased circuit breaking out to PSTN outside India?</p> <p>Please note in case of more than one Circuit ID the same can be provided as following:</p> <p>1.</p> <p>2.</p> <p>3.</p>	
6.	<p>Call Manager/ EPABX details</p> <p>If shared EPABX being used for termination/origination of Leased circuit and PSTN then</p> <p>1. Any logical partitioning with PSTN?</p>	

	<p>2. If Yes – whether logical partitioning done as per DoT T&C Please note in case of more than one Circuit ID the same can be provided as following: 1. 2. 3.</p>				
<p>7.</p>	<p>Other Equipment details on the circuit (L3 switches, Access switches- Model Nos) Please note in case of more than one Circuit ID the same can be provided as following: 1. 2. 3.</p>	<table border="1"> <tr> <td data-bbox="722 338 1057 373">Device Name</td> <td data-bbox="1057 338 1385 373">Model No</td> </tr> </table>	Device Name	Model No	
Device Name	Model No				
<p>8.</p>	<p>Activities/ Nature of business of the company</p>				
<p>9.</p>	<p>Network Diagram Basic connectivity details customer end and provider end</p>	<input type="checkbox"/> Attached			
<p>10.</p>	<p>Whether OSP/ Corporate/ ISP/ BPO:</p>				

Warranties and Undertakings

- ~~1. We warrant that we hold and shall continue to hold such licenses and/or other authorisations as are required under any relevant legislation, regulation or administrative order of India, to receive the Services and to run and connect Customer Equipment to Verizon Facilities and Service Equipment. We understand and acknowledge that in accordance with the licenses and with statutory guidelines which govern the provision of the Services by Verizon in India, we, amongst other things, are not allowed to employ encryption more than 40 bits on any equipment (including CPE or any Customer Equipment) which is directly or indirectly connected to Verizon Facilities in India without prior approval of DoT. We will ensure that any encryption equipment connected to Verizon Facilities for specific requirements has the prior evaluation and approval of the Department of Telecommunications (DOT) or officer specially designated for the purpose.~~
- ~~2. We acknowledge that India imposes restrictions and/or licensing or registration conditions on VOIP transmission over the Verizon Facilities. We confirm that to the extent that we are now or in the future undertake activities that require approval/registration from the Department of Telecommunication (DOT) or any other relevant authority prescribed under the law including as an OSP that we have obtained or will obtain such approval/registration prior to any such activities being undertaken. Where we are already undertaking such OSP activities we attach the OSP Permanent Registration duly issued to us by the Department of Telecommunication hereto. Where we intend to change undertake OSP activities after this letter is provided to Verizon then we undertake to provide Verizon with a copy of the OSP Permanent Registration duly issued to us by the Department of Telecommunication prior to such change being implemented.~~
- ~~3. Where we have EPABX equipment in use in relation to the Services, we attach a certificate from the EPABX equipment vendor that:
(a) certifies that the EPABX equipment has not been tampered with in violation of the National Numbering Plan specified by DOT; and
(b) In the event a single EPABX is used by us for terminating PSTN and IP traffic, further certifies that logical partitioning has been done on the EPABX to prevent free flow of traffic between the PSTN of India and IP network. In other words the software is capable of logically bifurcating the common infrastructure into two separate and independent environments private network and public network. We agree that the EPABX will not be commissioned prior to providing such certification to Verizon.~~
- ~~4. Further where we have logically partitioned our EPABX for termination of Leased Private Links (Domestic Leased Circuits/ MPLS/ VPN/ Private CUG etc) and Public Networks (PSTN/ PLMN Connections) we have completed, signed and will comply with Annexure A.~~
- ~~5. We will cooperate with and provide to Verizon otherwise or on request from officials from the DOT all such information, records and other relevant materials, access to Services, access to equipment and software directly or indirectly connected to or interfacing with Verizon Facilities as may be reasonably required for Verizon to comply with its License terms and conditions, including but not limited to those related to interception and monitoring activities that may be requested by security agencies from time to time, and to ensure that the Services are used in compliance with Indian legal requirements.~~

~~We hereby agree to ensure that our usage of the Services provided by Verizon is bonafide and in compliance with all applicable laws and regulations including those relating to OSP requirements. We understand that failure to abide by the foregoing may result in the Indian Government (via the Department of Telecommunications – “DoT”) directing Verizon to immediately disconnect and terminate the Services. Verizon would be obligated to comply with such a direction from DoT as such compliance is a requirement of the Licence under which Verizon is permitted to supply such Services in India. We understand that this disconnection would, without prejudice to any other rights arising, amount to a termination of Contract with Verizon attracting the Early Termination Fees specified in the Contract.~~

Signed: _____

(Customer Authorised Signatory with Name
& Designation)

Date : _____

Place : _____

Annexure A

LOGICAL PARTIONING OF EPABX FOR TERMINATION OF LEASED PRIVATE LINKS AND VOICE (PSTN/PLMN) CONNECTIONS TERMS & CONDITIONS

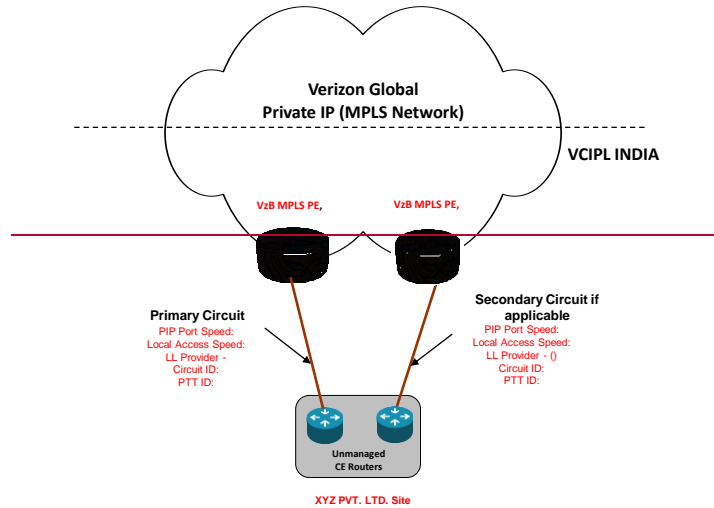
~~Customer may logically partition its EPABX for termination of Leased Private Links (Domestic Leased Circuits/ MPLS/ VPN/ Private CUG etc) and Public Networks (PSTN/ PLMN Connections), subject to accepting the following terms and conditions:~~

- ~~1. Customer shall not misuse the facility of logically partitioning in any manner that leads to bypass of telecommunication networks (Access/ National Long Distance/ International Long Distance) of authorized Telecom Service Providers. Specifically, Customer shall ensure that there is no transfer/ connection of voice communication between the Private Links and Public Network Connections (PSTN/ PLMN) on the logically partitioned EPABX.~~
- ~~2. On the logically partitioned EPABX, Customer will ensure that:
 - ~~• No user terminal/extension is part of both the Private Links and Public Network Connections (PSTN/ PLMN).~~
 - ~~• Private link extensions are not able to call the Public Network extensions and vice-versa.~~
 - ~~• Conferencing/ Call Forwarding/ Call Transfer between the Private Links and Public Network Connections should not be possible.~~~~
- ~~3. Customer will ensure that the Station Meter Detailed Recordings (SMDRs) / call records are tamper-proof and shall maintain soft copy of SMDRs/ call records for a period of 3 months for inspection by Verizon and/ or Regulator/ Government. SMDRs/ call records should be adequately protected and audit trails to ensure that there are no modifications to these.~~
- ~~4. Customer will make available, at all times, its network and equipment to the authorized representatives of Verizon and of the Regulator/ Government for enabling inspection.~~
- ~~5. If at any stage, the Government/ Regulator disallow logical partitioning of EPABX, Customer will take urgent steps to comply with such directions. Verizon will not be responsible or liable for any cost or loss that Customer may incur in the process.~~

**Network Diagram
Schematic for India Site**

**Verizon Global
Private IP (MPLS Network)**

**Proposed Network Schematic
for India Site**



INSPECTION PRO FORMA
Confirmation by the Recipient/End User of the Service

1. We understand that we are permitted to employ encryption up to 40 bit key length in RSA algorithm. However if we employ encryption higher than this limit, we have obtained or will obtain approval from relevant telecom authority and have or will deposit the encryption key, split in two parts with such telecom authority.

2. We will cooperate with and provide to Verizon all such information, records and other relevant materials, access to Services, access to equipment and software directly or indirectly connected to or interfacing with Verizon Facilities as may be reasonably required for Verizon to comply with its License terms and conditions.

Signed: _____
(Customer Authorised Signatory with Name
& Designation)

Date: _____

Place: _____