



GLOBAL DATA LINK SERVICES

1. GENERAL
 - 1.1 Service Definition
 - 1.2 Platforms
 - 1.3 Availability
 - 1.4 GDL Service Between the U.S. Mainland and Canada and Mexico
 - 1.5 Available Speeds
2. SUPPLEMENTAL TERMS
 - 2.1 GDL to India
 - 2.2 Regulations in India
 - 2.3 Local Access Service
 - 2.4 Availability Outside of the U.S.

[2.5 Third Party Vendor Charges for Cross-Connect and Extended Wiring](#)

3. SERVICE LEVEL AGREEMENTS
4. FINANCIAL TERMS
5. DEFINITIONS

1. GENERAL

- 1.1 **Service Definition.** Global Data Link (GDL) is a point-to-point full circuit private line service. Effective November 1, 2015, 64 kbps to 1024 kbps are grandfathered and are no longer available to new GDL Customers. Existing GDL customers may add, move, change, and disconnect 64 kbps to 1024 kbps GDL services with the understanding that renewals of such services will not be permitted. Other speeds are available upon request.
- 1.2 **Platforms.** These terms apply to non-optimized Global Data Link Services only.
- 1.3 **Availability.** Outside the U.S. Mainland, Company provides GDL service only to specified geographic areas, based on Verizon Points of Presence that support GDL. Availability is subject to legal, regulatory, equipment, geographic, technical, and other limitations or conditions affecting the service.
- 1.4 **GDL Service Between the U.S. Mainland and Canada and Mexico.** In addition, GDL service may be limited by technical and non-technical service limitations of Canadian or Mexican carrier(s).
- 1.5 **Available Speeds.** Standard international connectivity speeds range from 64 Kbps (DS0) to 44.736 Mbps (DS3), unless otherwise designated.

2. SUPPLEMENTAL TERMS. In addition to the Master Terms of this Agreement, the following terms apply.

- 2.1 **GDL to India.** GDL connecting to India may only be sold and invoiced through Verizon Communications India Pvt. Ltd. and unless otherwise agreed to by Verizon, only to a Customer entity based in India. Customer shall be required to sign a service order form issued by Verizon Communications India Pvt. Ltd. to complete a sale transaction for GDL in India.
- 2.2 **Restriction on Encryption Functionality in India.** Prior to connecting any encryption equipment to Verizon Facilities in India Customer must obtain prior evaluation and approval from the relevant telecom authority.
- 2.3 **Local Access Service.** Local access service is required for GDL Service. U.S.-based local access is provided by Legacy MCI Company pursuant to the Access Services Attachment. Local access outside of the U.S. is provided as set forth in the Financial Terms section below.
- 2.4 **Availability Outside of the U.S.** Outside of the United States, GDL service is also subject to the laws and regulations of the foreign country where the circuit terminates.

2.5 Third Party Vendor Charges for Cross-Connect and Extended Wiring. Customer is required to provide all facilities and internal cabling to connect Customer's site to the Demarcation of the Wavelength Service Solution circuit. In some instances, Customer's site may be located at a data center or other facility owned by a third party and the third party may not permit Verizon to connect directly to Customer's site. In such instances, a third-party data center/facility owner may only permit the third party to install a cross-connection from the Verizon Demarcation to Customer's site. If the third-party data center/facility owner charges for that Cross-Connect and Customer does not directly pay the third party for such connection, Verizon will pay the third party for the cross-connect and Customer will be billed by Verizon for such charges. Customer is responsible for any Verizon or third-party early termination charges associated with any moves, adds, changes, disconnections or cancellation of the cross-connects. The specific Cross-Connect type selected by Customer will be specified in the Amendment to the Service Attachment.

Verizon is unable to order and provide a third-party Cross-Connect in scenarios where the terminating Demarcation of the circuit is not controlled or owned by Verizon. This includes any circuits that use a third party to provide the last mile for service. There are also some situations where Verizon does not have a carrier agreement with a location or a vendor that can prevent Verizon from ordering the Cross-Connect. In these situations, Verizon will provide the letter of authorization and/or circuit facility assignment and the customer shall be responsible for providing the Cross-Connect to complete the service.

3. **SERVICE LEVEL AGREEMENTS.** The following Service Level Agreements (SLA) apply: https://www.verizon.com/business/service_guide/reg/cp_gdl_global_data_link_sla.htm.
4. **FINANCIAL TERMS.** Customer will pay the charges for Global Data Link Services specified in the Agreement and at the following URL: https://www.verizon.com/business/service_guide/reg/cp-gdl-rates-charges.pdf.
5. **DEFINITIONS.** The following definitions apply to Global Data Link Services in addition to the definitions identified in the Agreement, and the administrative charge definitions at the following URL: www.verizonenterprise.com/service_guide/reg/definitions_toc_2017DEC01.htm.

Term	Definition
MCI Legacy Company	An affiliate of Verizon that was an affiliate of MCI, Inc. prior to the acquisition of MCI, Inc. by Verizon Communications Inc., including one or more of the following entities (without limitation): MCI Communications Services, Inc. d/b/a Verizon Business Services; MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services; MCImetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia; and MCImetro Access Transmission Services of Massachusetts, Inc. d/b/a Verizon Access Transmission Services of Massachusetts, and applicable affiliated operating companies outside the United States.