Verizon One Talk DECT IP Phone

W60B Base Station and W56HV Handset

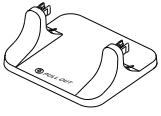
verizonwireless.com/support/one-talk/

verizon

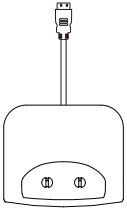
Packaging contents

W56HV Handset

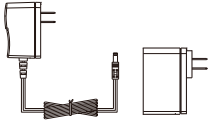
W60B Base Station



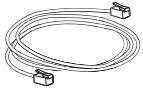
Base stand



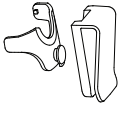
USB charger cradle



W60B AC power adapter
W56HV AC/DC power adapter



Ethernet cable



Belt clip

Rechargeable battery

Included in the package	Purchased W60B (Base Station + Handset)	Only purchased W56HV Handset
1 W60B Base Station	•	–
1 W60B Base stand	•	–
1 W60B AC power adapter	•	–
1 Ethernet cable	•	–
1 W56HV Handset	•	•
1 W56HV USB charging cradle	•	•
1 W56HV AC/DC power adapter	•	•
1 Belt clip	•	•
1 Rechargeable battery	•	•

Additional optional accessories:

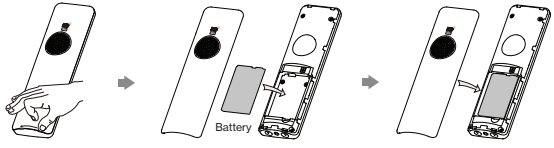
- Handset
- Protective handset case
- USB charging cradle
- Replacement battery
- Power adapter

Assembling the phone

Note: You can use the handset to monitor the progress of base station initialization and registration.

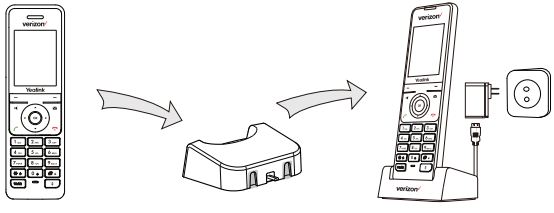
Step 1. Insert battery into handset.

The battery comes partially charged and the handset should automatically turn on. If it doesn't, press to turn it on.



Step 2. Plug in the handset charger.

Connect charger cradle to power and place handset into cradle.



Note:

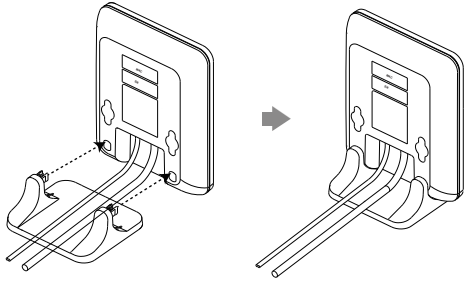
- Use Verizon-supplied power adapter (5V/600mA). Third-party power adapters might damage the handset.
- Charging status can be seen on the top right corner of the LCD screen.

Step 3. Set up base station.*

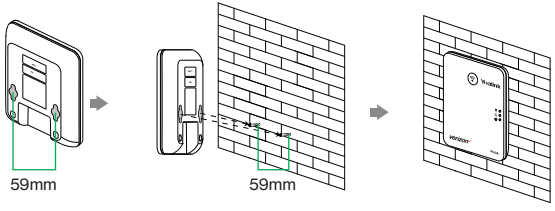
Set up the base station on your desktop or mount it on your wall.

Desktop setup option

Snap base stand connectors into corresponding base station holes.



Wall-mount setup option

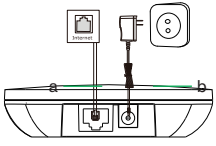


* Applies only to the W60B package.

Step 4. Connect base station to power and network.*

Choose one of the two methods below to connect your base station to your network and power. Ask your system administrator which option to use.

Method A: AC power option

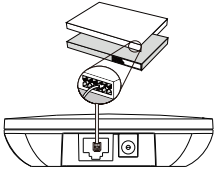


a. Connect Ethernet cable from base-station Internet port to your Ethernet wall jack or directly into your router port.

b. Plug base-station power adapter into wall outlet.

Note: Be sure to use the Verizon-supplied power adapter (5V/600mA). A third-party power adapter might damage the base station.

Method B: Power over Ethernet option



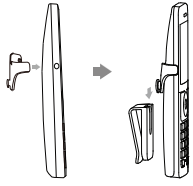
Connect Ethernet cable from base-station Internet port directly into the port of an IEEE 802.3af-compliant Power over Ethernet (PoE) data router.

Note: For the PoE option, you don't need a power adapter, but you will need to make sure your hub/switch is PoE-compliant.

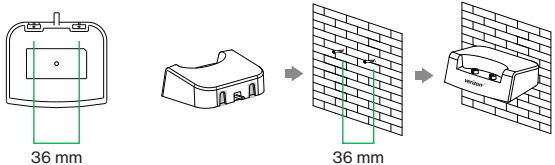
* Applies only to the W60B package.

Step 5. (Optional)

Attach belt clip to handset.

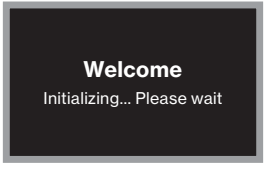


Mount handset charger cradle on wall.



Startup

After the One Talk℠ phone has power and is connected to the network, it automatically begins the initialization process. After starting up and confirming the 911 address, the phone is ready for use.



Note: You can use the handset to monitor the progress of base station initialization and registration.

Register handsets.

Each handset used with a base station will need to be registered to that base station. Additionally, each base station and its phone number must be registered with the Verizon network. Handsets that come with a base station will already be registered to that base station. You can register five handsets to a single base station. You can also register a handset to two different base stations.

Do the following to register an additional handset to a base station:

1. Hold down ((•)) on the base station until its LED blinks.
2. Press the handset **OK** soft key and select **Register Handset**.
3. Choose the desired base station and press **OK**.
4. After the handset finds the base station, press **OK**.
5. Enter the base station PIN (default: 0000) and press the **Done** soft key to finish registration.

To register a handset to multiple base stations, press the **OK** navigation key, select **Settings > Registration > Register Handset** and repeat steps 2 to 5 above. Be sure to choose a base station that is not already selected or else it will overwrite the existing selection.

Notes:

- A mobile telephone number can only be registered to a single base station and a base station can only support a single mobile telephone number.
- A handset can support up to two different mobile telephone numbers if registered to two different base stations. This gives you the option to choose which number to use.

De-register handsets.

Do the following to de-register a handset to a base station:

1. Press the **OK** soft key on the handset to enter the main menu.
2. Select **Settings > Registration > De-reg. Handset**.
3. Enter the base station PIN (default: 0000) and press the **Done** soft key.
4. From the list of handsets displayed on the LCD screen, highlight the desired handset name and press **OK**.
5. When the screen prompts “De-register Handset,” press the **Yes** soft key to de-register the handset or the **No** soft key to cancel.

You can also de-register a handset using the web user interface at the path **Status > Handset&VoIP > Delete**.

Select base station.

A handset registered to multiple base stations can only use one base station at a time. You can choose to have it automatically select a specific base station to use or select one that has the strongest signal strength by doing the following:

1. Press the **OK** soft key on the handset to enter the main menu.
2. Select **Settings > Registration > Select Base**.
3. Use ▼ or ▲ to highlight the desired base station from one of the paired stations listed or highlight **Bestbase** (option for strongest signal strength) and press the **Select** soft key.
4. The handset will display “Base selected successfully!” after successfully finding and connecting to the base station.

Rename base station.

You can rename a base station using your handset by doing the following:

1. Press the **OK** soft key on the handset to enter the main menu.
2. Select **Settings > Registration > Select Base**.
3. Use ▼ or ▲ to highlight the base station to be renamed.
4. Press the **Rename** soft key and enter the new name in the **Rename** field. (**Note:** You can press * to enter special characters and press # to switch to different input modes.)
5. Press the **Save** soft key to save the base station's new name.

Headset (optional)

To use a headset, a standard 3.5 mm headset connector can be inserted into the headset jack on the bottom of the handset. However, push-button operations such as volume increase/ decrease and call pick-up/hang-up are not currently supported while using a headset.

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