

# Quick Reference Guide



## Samsung Care

### Samsung Premium Care

Get more than just protection for your device. Pick the time and place, and a team member will meet you to set up, troubleshoot, repair or replace your product.

Enroll at [samsung.com/us/support/premium-care](https://samsung.com/us/support/premium-care)

### GET TO KNOW YOUR PRODUCT:

- Access user manuals, troubleshooting, and more at [samsung.com/us/support](https://samsung.com/us/support)

### ASK THE COMMUNITY:

- Ask questions and share solutions with other Samsung customers at [us.community.samsung.com](https://us.community.samsung.com)

### CONTACT US FOR SUPPORT:

- Get hardware or software support, at [samsung.com/us/support/contact](https://samsung.com/us/support/contact) or call us at 1.800.SAMSUNG
- Find a service location near you at [samsung.com/us/support/service/locations](https://samsung.com/us/support/service/locations)

## 1 About your phone



Images shown are of the Galaxy S10+ and are for reference only.

## 2 Set up your phone

Your SIM card may be pre-installed.



**REMOVE SIM/microSD TRAY**  
Use the tool to open the SIM/microSD card tray.

**CHARGE YOUR DEVICE**  
Before turning on your phone, charge it fully.

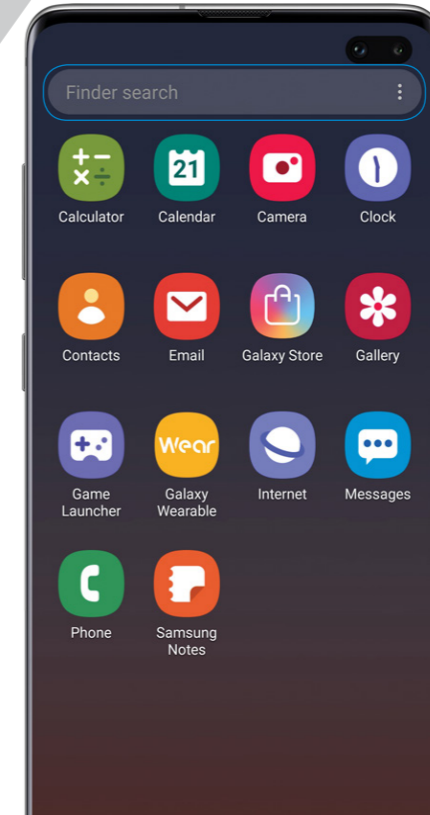
**INSERT SIM/microSD CARD**  
Place the SIM card and optional microSD card into the tray with the gold contacts facing down.

**BACKUP AND RESTORE**  
Get help transferring contacts, photos and other content from your old phone at [samsung.com/smarts witch](https://samsung.com/smarts witch)

Note: Use only Samsung-approved charging devices and accessories. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

## 3 Search

From the Home screen swipe up and search for apps, settings, contacts, and more.



## Customize your phone

From the Home screen, swipe up, and then tap **Settings** to customize, connect and personalize your phone:

- CONNECTIONS**  
Connect to a Wi-Fi™ network, Bluetooth device and other connection options.
- SOUNDS AND VIBRATION**  
Set device volume and sounds.
- DISPLAY**  
Customize the Home screen, navigation gestures, and display brightness.
- WALLPAPERS AND THEMES**  
Make the device your own with fun and unique wallpapers and themes.
- DIGITAL WELLBEING**  
Configure usage limits on your device.
- LOCK SCREEN**  
Select a screen lock type and set security options.
- BIOMETRICS AND SECURITY**  
Set facial or fingerprint security options.

## Learn more

The Help feature gives access to the user manual and useful information on how to use your device.



To open, from **Settings** tap **Help**

- Make a call
- Send and receive texts
- Manage contacts
- Explore health & fitness
- Utilize accessibility settings

## Performance



### Bixby Routines

Create custom routines that change your phone settings based on your location or activity. For example, while driving you can create a routine to automatically read notifications aloud.

1. Drag the Status bar down to display the Notification panel.
2. Touch and drag  to access all Quick Settings options.
3. Tap **Bixby Routines** . Then touch and hold to set up.

### Wireless PowerShare

Wirelessly charge compatible devices right from your phone.

1. Drag the Status bar down to display the Notification panel.
2. Touch and drag  to access all Quick Settings options.
3. Tap **Wireless PowerShare** .
4. With the phone face down, place the device on the back of the phone to charge.

Works with Qi compatible Samsung devices (compatibility with non-Samsung Qi devices is not guaranteed); speed and power efficiency of charge may vary by device. Your battery must have a minimum charge of 30 percent.



## Camera

### BIXBY VISION

Identify objects and locations.

### TOOLS PANEL

Swipe left or right to select effects.

### CAMERA MODES

Swipe left or right to select a mode.

### GALLERY

View photos.

### CAPTURE

Capture images.



### TOGGLE CAMERAS

Switch between the back and front cameras.







### Create an AR Emoji

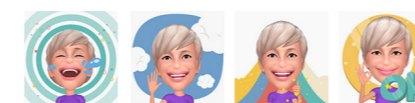
Turn your selfie into an emoji.

1. From the Home screen, tap **Camera**  > **AR Emoji** > **Create My Emoji**.
2. Tap  to capture your photo and customize and save your emoji.




### Personalize messages with an emoji

1. Tap **Messages**  > **New message**  > **Enter message field**.
2. Tap **Stickers**  to add a GIF or your very own emoji or sticker, and then tap **Send** .

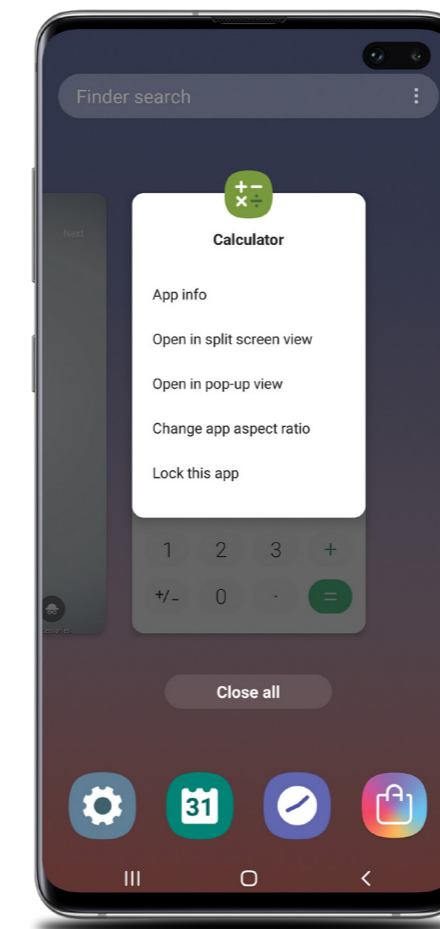


## Recent apps

Enjoy the new full-screen view of recent apps.



Tap **Recents**  to view a list of recently opened apps.

- Tap an app icon to view options.
- Swipe up to close.
- Swipe down to open.



## Gestures

Customize the Home, Back and Recents keys or remove them and use gestures instead to increase screen space.

1. From **Settings** , tap **Display**  > **Navigation bar**.
2. Tap one of the following Navigation types:
  - Navigation buttons (default)
  - Full screen gestures
  - Button order
  - Gesture hints (Displays only when full screen gestures is selected)

## Manage your account



### My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



### International travel

For features and rates when outside the US, visit: [verizonwireless.com/International](http://verizonwireless.com/International).



### Customer service

Call 800.922.0204

Twitter @VZWSupport

## Additional information

### Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

### Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

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